



Northern Ireland (NI) Omnibus **NVIEW** Poll Results Report:

Poll-Period: January 2021

POLL QUESTION RESULTS - GENERAL REPORT

4th February 2021 – Full Report

To:



Department of
Health

An Roinn Sláinte

Máinnstríe O Poustie

www.health-ni.gov.uk

DEPARTMENT OF HEALTH contributed poll-survey questions Northern Ireland (NI) Omnibus Poll Results Report:

Strictly Private and Confidential – LucidTalk and client use only

The Data, Results, and Commentary enclosed in this report are confidential and subject to the provisions of the UK Data Protection Act. Any publication, distribution, or communication of this report, or parts thereof, are not permitted within the stated embargo period, without the authorisation of LucidTalk and/or their listed partners.

LucidTalk is a member of all recognised professional Polling and Market Research organisations, including the UK Market Research Society (UK-MRS), the British Polling Council (BPC), and ESOMAR (European Society of Market Research Organisations). The BPC are the UK professional body ensuring professional Polling and Market Research standards, and all polling, research, sampling, methodologies used, and results and reports production, for this project, are, and have been, carried out to the professional standards laid down by the BPC and AIMRO (Association of Irish Market Research Organisations).

Subject LT Opinion Panel Polling Projects – Omnibus Poll-Projects – NVIEW: NI Department of Health Report
Issue 4th February 2021: LT NI Opinion Panel Poll-Project – Omnibus Poll-NVIEW: Final Results – General Report (Version 1)
Date (Base Version): 4th February 2021 (Version 1)
Author(s) Bill White – LucidTalk

LucidTalk Limited | The Innovation Centre | Catalyst - NI Science Park I Queen's Road | Queen's Island | Belfast BT3 9DT
Telephone: 028 9073 7800 (Switchboard) | 028 9040 9980 (Direct) | 07711 450545 (Mobile)

Fax: 028 9073 7801 | Email: info@lucidtalk.co.uk

Contents

LUCIDTALK – NI VIEW Omnibus Poll-Project – January 2021	3
Background and Methodology	3
Notes – relating specifically to this report – the main project report.....	3
LucidTalk – Professional Credentials.....	3
Question Analysis Data – Quantitative Questions	3
NI VIEW - An LT NI Opinion Panel Poll-Project. Your views about life in NI	4
NI DEPARTMENT OF HEALTH – Question Results: (Weighted: NI Representative)	4

This report and methodology description are confidential and subject to the provisions of the UK Data Protection Act. Any publication, distribution, or communication of this commentary report, or parts thereof, are not permitted without the authorisation of LucidTalk Limited and the listed partners.

Key abbreviations and acronyms used in this report:

Where referenced in this document the following abbreviations and acronyms are used:

NI - Northern Ireland
 LT – LucidTalk
 UK – United Kingdom
 BPC – British Polling Council

For further information regarding this project, please contact:

Bill White at LucidTalk: 07711 450545 - Email: bill.white@lucidtalk.co.uk

LUCIDTALK – NI VIEW Omnibus Poll-Project – January 2021

Background and Methodology

NI polling was carried out by Belfast based polling and market research company LucidTalk. The project was carried out online for a period of 4 days from 22nd to 25th January 2021. The project targeted the established Northern Ireland (NI) LucidTalk online Opinion Panel (13,267 members) which is balanced by gender, age-group, area of residence, and community background, in order to be demographically representative of Northern Ireland. 2,295 full responses were received, and a data auditing process was carried out to ensure all completed poll-surveys were genuine 'one-person, one-vote' responses. This resulted in 2,295 responses being considered in terms of the final base dataset results.

Notes – relating specifically to this report – the main project report:

- This report includes all the main data results from the project. The results come from a sample of opinion (1,989 responses) from the LT NI Opinion Panel (13,267 members) which is balanced and NI representative.
- The results are representative of NI opinion to within an error of only +/-2.3% at 95% confidence.
- All results are included in this report i.e. both quantitative and qualitative (respondent comments etc.).
- Qualitative comments are unedited and are exact verbatim comments from the poll participants i.e. they are not grammar or spell checked, however the overall meaning should be clear. To assist reading and reviewing, some meaningless comments have been removed e.g. N/A, 'No comment', 'None' etc.
- Demographic analyses for specific questions can be provided on request by e.g. gender, age-group, residence area, socio-economic group, political grouping e.g. Unionist, Nationalist/Republican, Neutral etc.

LucidTalk – Professional Credentials

LucidTalk is a member of all recognised professional Polling and Market Research organisations, including the UK Market Research Society (UK-MRS), the British Polling Council (BPC), and ESOMAR (European Society of Market Research organisations). The BPC are the primary UK professional body ensuring professional Polling and Market Research standards. All polling, research, sampling, methodologies used, market research projects and results and reports production are, and have been, carried out to the professional standards laid down by the BPC and AIMRO (Association of Irish Market Research Organisations).

Note to Publishers and Media: According to agreed British Polling Council and UK IPSO procedure - Parts in Red **MUST** be published - if not in full then in a format that conveys the same meaning. This can be in 'small-type' e.g. in a box at the bottom of the coverage etc. Parts in black type are desirable to be included, but not essential.

Question Analysis Data – Quantitative Questions

All applicable questions i.e. those with quantitative determinate answer structures e.g. Yes/No/Don't Know – Not Sure, are presented with five key analysis scores, as well as the main total results i.e.

MEAN – The average score (presented as a number) within the band of choices as presented in the question.

STANDARD DEVIATION – measure of amount of variation or dispersion of the set of all values within the question.

SATISFACTION RATE – The lower this No. is, then the more the overall question has tended towards 'YES', or towards the 'positive' answer aspect of the poll question, however defined. This is calculated by the overall pattern of all the answers, and not just the 'YES' score, including the level of 'NO's and 'Don't Know's'.

VARIANCE - The **Variance** measures the average degree to which each score within the poll differs from the **Mean** – the average of all the respondent scores within the poll. NB the **Standard deviation** (see above) looks at how spread out a group of numbers is from the mean, by looking at the square root of the **Variance**.

STANDARD ERROR – This is the error specific to each of the poll questions and usually is either 1% or 2% dependent on the structure of the poll question. However, as indicated above, the overall error that applies to the total poll is: +/-2.3%, at 95% confidence – NI VIEW poll-project January 2021.

NI VIEW - An LT NI Opinion Panel Poll-Project. Your views about life in NI

MAIN RESULTS and RESULTS GRAPHICS: NI Department of Health Poll Questions – Key Results are presented - Demographic analysis results can be provided on request.

NI DEPARTMENT OF HEALTH – Question Results: (Weighted: NI Representative)

Title – Openness and honesty <i>The following questions are about openness and honesty in your interactions with Health and Social Care staff. This includes services provided in your own home, a GP Practice, Dental Surgery, health centre, hospital, care home or elsewhere. Your views are important, because as a result of a recent Inquiry, it has been recommended that a legal requirement is put in place for all healthcare organisations, and all staff working in them, to be open and honest in all their dealing with patients and the public. NIView - QUESTION 1: When, if ever, was the last time you interacted with Health and Social Care? - AUDITED/WEIGHTED RESULTS</i>										Response Percent	Response Total
1	In the last 6 months									62%	
2	In the last 12 months									21%	
3	In the last 5 years									13%	
4	Don't Know/Not Sure/Can't Remember									2%	
5	Never - I've had no interaction with the Health Service									2%	
Statistics	Minimum	1	Mean	1.56	Std. Deviation	0.93	Satisfaction Rate	13.97	answered	2,418	
	Maximum	5	Variance	0.86	Std. Error	0.02			skipped	0	

NIView - QUESTION 2: Thinking about your recent interactions (if any) with NI Health and Social Care, please give your views on the following: NB The options are randomised for each individual respondent, to ensure the collation of a balanced NI opinion sample. - AUDITED/WEIGHTED RESULTS

	Always	Mostly	Rarely	Never	Can't Remember	Don't Know/Not Sure	Response Total
Did you feel that staff were open with you about your care options?	47%	38%	8%	2%	1%	4%	
Were you given an opportunity to ask questions?	53%	34%	8%	2%	1%	2%	
Did you feel that staff listened to what you had to say?	44%	43%	6%	3%	2%	2%	
When you had important questions, were you provided with answers that you could understand?	51%	37%	8%	1%	1%	2%	
When you requested information, did you receive everything that you had asked for?	39%	40%	9%	2%	2%	8%	
Did you feel the organisation were welcoming, and were open to feedback, concerns, or complaints?	35%	40%	11%	5%	1%	8%	
Were you involved in decisions about your care and treatment?	50%	31%	11%	3%	2%	3%	
						answered	2,418
						skipped	

Matrix Charts

1. Did you feel that staff were open with you about your care options?								Response Percent	Response Total	
1	Always							47%		
2	Mostly							38%		
3	Rarely							8%		
4	Never							2%		
5	Can't Remember							1%		
6	Don't Know/Not Sure							4%		
Statistics	Minimum	1	Mean	1.82	Std. Deviation	1.17	Satisfaction Rate	16.37	answered	2311
	Maximum	6	Variance	1.36	Std. Error	0.02				

2. Were you given an opportunity to ask questions?							Response Percent	Response Total
1	Always						53%	
2	Mostly						34%	
3	Rarely						8%	
4	Never						2%	
5	Can't Remember						1%	
6	Don't Know/Not Sure						2%	
Statistics	Minimum	1	Mean	1.73	Std. Deviation	1.1	Satisfaction Rate	14.63
	Maximum	6	Variance	1.2	Std. Error	0.02		
							answered	2311

3. Did you feel that staff listened to what you had to say?							Response Percent	Response Total
1	Always						44%	
2	Mostly						43%	
3	Rarely						6%	
4	Never						3%	
5	Can't Remember						2%	
6	Don't Know/Not Sure						2%	
Statistics	Minimum	1	Mean	1.77	Std. Deviation	1.02	Satisfaction Rate	15.43
	Maximum	6	Variance	1.04	Std. Error	0.02		
							answered	2311




4. When you had important questions, were you provided with answers that you could understand?							Response Percent	Response Total
1	Always						51%	
2	Mostly						37%	
3	Rarely						8%	
4	Never						1%	
5	Can't Remember						1%	
6	Don't Know/Not Sure						2%	
Statistics	Minimum	1	Mean	1.78	Std. Deviation	1.1	Satisfaction Rate	15.52
	Maximum	6	Variance	1.22	Std. Error	0.02		
							answered	2311

5. When you requested information, did you receive everything that you had asked for?								Response Percent	Response Total	
1	Always							39%		
2	Mostly							40%		
3	Rarely							9%		
4	Never							2%		
5	Can't Remember							2%		
6	Don't Know/Not Sure							8%		
Statistics	Minimum	1	Mean	2.01	Std. Deviation	1.35	Satisfaction Rate	20.14	answered	2311
	Maximum	6	Variance	1.81	Std. Error	0.03				

6. Did you feel the organisation were welcoming, and were open to feedback, concerns, or complaints?								Response Percent	Response Total	
1	Always							35%		
2	Mostly							40%		
3	Rarely							11%		
4	Never							5%		
5	Can't Remember							1%		
6	Don't Know/Not Sure							8%		
Statistics	Minimum	1	Mean	2.18	Std. Deviation	1.42	Satisfaction Rate	23.67	answered	2311
	Maximum	6	Variance	2.03	Std. Error	0.03				

7. Were you involved in decisions about your care and treatment?								Response Percent	Response Total	
1	Always							50%		
2	Mostly							31%		
3	Rarely							11%		
4	Never							3%		
5	Can't Remember							2%		
6	Don't Know/Not Sure							3%		
Statistics	Minimum	1	Mean	1.91	Std. Deviation	1.24	Satisfaction Rate	18.25	answered	2311
	Maximum	6	Variance	1.55	Std. Error	0.03				

NView - QUESTION 3: Have you ever experienced something that has gone wrong with the health and/or social care service being provided, which impacted on the treatment or care received?
- AUDITED/WEIGHTED RESULTS

		Response Percent	Response Total							
1	YES		31%							
2	Don't Know/Not Sure/No Opinion		6%							
3	NO		63%							
Statistics	Minimum	1	Mean	2.32	Std. Deviation	0.91	Satisfaction Rate	66.12	answered	2,418
	Maximum	3	Variance	0.82	Std. Error	0.02			skipped	

NView - QUESTION 3a: You answered 'Yes' to the previous question i.e. you have "experienced something that has gone wrong with the service being provided which impacted on the treatment or care received". As such, we would be grateful if you would answer the following...






	Yes definitely	To some extent	No	Can't Remember	Don't Know/Not Sure	Response Total	
Did you feel you could raise a concern or complaint?	30%	36%	33%	0%	1%	31% of sample	
Did you feel involved in the process to find out what went wrong?	11%	22%	60%	1%	6%	31% of sample	
Did you receive a full explanation as to what went wrong?	10%	26%	59%	0%	5%	31% of sample	
Did you receive an apology?	11%	18%	65%	1%	5%	31% of sample	
						answered	
						skipped	1726

Matrix Charts

1. Did you feel you could raise a concern or complaint?								Response Percent	Response Total	
1	Yes definitely							30%		
2	To some extent							36%		
3	No							33%		
4	Can't Remember							0%		
5	Don't Know/Not Sure							1%		
Statistics	Minimum	1	Mean	2.19	Std. Deviation	0.85	Satisfaction Rate	29.72	answered	694
	Maximum	5	Variance	0.72	Std. Error	0.03				




2. Did you feel involved in the process to find out what went wrong?								Response Percent	Response Total	
1	Yes definitely							11%		
2	To some extent							22%		
3	No							60%		
4	Can't Remember							1%		
5	Don't Know/Not Sure							6%		
Statistics	Minimum	1	Mean	2.65	Std. Deviation	0.79	Satisfaction Rate	41.21	answered	694
	Maximum	5	Variance	0.63	Std. Error	0.03				

3. Did you receive a full explanation as to what went wrong?								Response Percent	Response Total	
1	Yes definitely							10%		
2	To some extent							26%		
3	No							59%		
4	Can't Remember							0%		
5	Don't Know/Not Sure							5%		
Statistics	Minimum	1	Mean	2.62	Std. Deviation	0.81	Satisfaction Rate	40.38	answered	694
	Maximum	5	Variance	0.65	Std. Error	0.03				

4. Did you receive an apology?								Response Percent	Response Total	
1	Yes definitely							11%		
2	To some extent							18%		
3	No							65%		
4	Can't Remember							1%		
5	Don't Know/Not Sure							5%		
Statistics	Minimum	1	Mean	2.69	Std. Deviation	0.81	Satisfaction Rate	42.29	answered	694
	Maximum	5	Variance	0.65	Std. Error	0.03				

NView - QUESTION 4: Thinking about openness in Health and Social Care and when something has gone wrong with the service being provided, which may result in serious harm or death. When these situations happen, if individuals who work for Health and Social Care withhold or alter information, cover-up events, or provide false information, do you think that it should be a crime?

- AUDITED/WEIGHTED RESULTS

								Response Percent	Response Total	
1	YES							75%		
2	Don't Know/Not Sure/No Opinion							18%		
3	NO							7%		
Statistics	Minimum	1	Mean	1.3	Std. Deviation	0.59	Satisfaction Rate	15.12	answered	2311
	Maximum	3	Variance	0.35	Std. Error	0.01			skipped	109

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
1	Open-Ended Question	100.00%	1005
	Because actions should have consequences		
	Converting up things is crime or corruption anywhere else so health service needs accountable		
	If tge decision hides wrong doing or directly impacts people's lives then it should be punishable.		
	Because one cannot solve problems based on incorrect information.		
	Their action could have extremely bad repercussions and should be punished accordingly.		
	Covering up only serves the guilty parties interests. It will not improve the outcome for future patients and risks more unnecessary deaths		
	If they try to cover up it simple means they now they messed up but if they mess up and learn from it and take the criticism on the chin and be open		
	In my experience of the health service, there is a god-complex among medical professionals that leads them to believe that they have absolute authority over their patients. I feel that there must be serious repercussions for those who collude in this behaviour to facilitate change.		
	Withholding information it tantamount to abuse causing suffering to the person affected		
	Honesty is critical. Should admit mistakes. Sometimes coverup is worse than crime.		
	Covering up actual events wouldn't be tolerated in most settings but in health care it can have far wider reaching impact.		
	The same rules on professional ethics should apply as in other disciplines.		
	It causes great harm to other people through no fault of their own and therefore should be judged as crime		
	How is it not a crime to deliberately withhold information?		
	These are potentially life changing decisions and any misinformation withholding or falsifying of information should be deemed a criminal offence		
	Falsifying personal information should always be a crime.		
	Some of these situations could lead to life changing/limiting conditions or cause other harms, therefore it's important that the truth can be discovered easily and people are able to trust that this is possible.		
	Altering records is a dangerous precedent to set & could become a culture of denial.		
	Knowledge is power and the act of leaving out information which would allow someone to make a life or death decision is wrong		
	If practice was in anyway altered knowingly or covered up that resulted in an adverse of injury or possible death Of someone then a crime has been committed or negligence		
	Any deliberate act to cover up or hide a crime of neglect deserves punishment.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Covering something up is totally wrong, we need honesty and transparency so the public are better informed		
	Not declaring a major incident or making it known in the first instance. More transparency needed and accountability that is supported within the health system and not a blame culture.		
	Anything that can be described as dishonest or misleading when it comes to a persons health should be treated as a crime		
	If someone is deliberately covering something up or falsifying information then it is wrong and they should be held to account, action should be taken to prevent something from ever happening deliberately.		
	it is consequential negligence		
	If they withhold evidence which may help the person/family involved, then yes it should be.		
	I think that the cover up is in many respects worse than the original bad event because it has the potential to allow the bad event to happen again. By making deliberate covering up, destruction of evidence in a case of significant harm or death resulting from abuse or negligence in the care system, a criminal offence we potentially address that problem.		
	Gross negligence or failure to provide resources resulting in an increased casualty or mortality rate should be an offence against person / s. As such it should be regulated for. In short, Incompetence resulting in death or worsening injury should be a crime.		
	Any attempt to cover up criminal negligence should be a crime.		
	People in the private sector would be held accountable. Why shouldn't public workers be equal?		
	They are in a position of trust and authority over those who at the time and as a result of their condition may not be in a position to challenge information given or be it the right mind set to make choices affecting their lives		
	People working in health & social care play a key role in terms of public health. If they deliberately mislead or cover up that is akin to fraud. It involves obstructing the truth and denying justice. As such it should be a crime like fraud.		
	Covering up something that will affect another person's health is wrong.		
	To deliberately withhold or amend information on a serious incident is totally wrong we need full information on what happened to get closure and prevent it happening in the future		
	Withholding information is ethically wrong and should be prosecuted		
	Anything dishonest constitutes a crime in my eyes.		
	Accountability is key. If you've done nothing wrong you don't need to hide it. But mistakes happen and if you own up to these this isn't a crime		
	Only in circumstances where there has been serious consequences such as leading to a loss of life or life or other life changing event.		
	Negligence should be prosecuted.		
	There should never be a need for cover up.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Honesty and transparency are vital in a functioning accountable democracy. I would add that I think politicians who cover up, with hold information or lie should also face criminal proceedings even if they have blustered and bloviated their way to the highest office in the land.		
	Hiding the truth in a situation that caused someone harm or death is criminal and should be punished as such. Everyone makes mistakes including medical professionals, but cover ups are criminal.		
	There is a feeling that the senior NHS managers and consultants are not held to account in the same way that nurses and lower level doctors are		
	Bad practices deserve severe punishment		
	Corruption in public office		
	Honestly is best. It helps to prevent it happening again.		
	Everybody and every organisation makes mistakes. Every organisation needs to strive to minimise its mistakes. Part of this is admitting to mistakes and learning from them, which should not be a criminal offence. However, covering up, lying withholding evidence hide the mistakes and prolong the poor performance and so should be made criminal offences.		
	I have had personal experience of when something went wrong and it took 13 years to get it resolved and even that wasn't satisfactory. There should be openness and transparency as these are HSC values but they aren't always implemented		
	withholding information should be a criminal offence		
	In other areas an action like those mentioned would be classified as fraud. If someone deliberately withholds (unless disclosing would breach patient confidentiality), alters or covers up information then criminal charges should be brought depending on the severity of the offence.		
	Whilst accidents may happen, hiding evidence or hindering an investigation should be a crime.		
	If you "" alter"" information then that is a lie which in a legal setting would be perjury and so therefore a criminal offence so in the realm of health care where misinformation can have tragic outcomes then to deliberately ""alter"" or withhold information is very grave.		
	Lying and covering up mistakes should be illegal. Being open and admitting of mistakes should be standard procedure		
	Most people would accept is the truth were told, an apology made and reassurance that lessons would be learned. Cover ups, withholding info etc.. leads to less trust in the medical profession and makes people angry.		
	Medical negligence should be properly punished, but the vast, vast majority of people in the health service are good, honest people. But I also think a system like RLDatix's CANDOR should be implemented in HSCNI to minimise any problems.		
	Any attempt to hide any criminal negligent or incompetent behaviour resulting in life changing or life ending results should be classed exactly as abh gbh manslaughter or murder		
	Betrayal of trust and integrity you expect of a Public Service.		
	The are paid enough to at least do the job right		
	Honesty should be the cornerstone of any health service		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Openess and honesty should be the default position. False information may lead a patient to take a wrong or dangerous course of action.		
	My father fell while in a Care home, one he paid substantial top-up fees for. The nurse rang for an ambulance and left him on the floor for 2 hours. When my brother arrived he got another nurse who had him assessed and back in bed in 5 minutes. We felt unable to complain as he depended on the staff for his care. A quite frightening position to be in. He ended up in hospital a few weeks later as they hadn't been giving him fluids. When he recovered, we moved him to another home which was far superior. The staff in the first home were nearly all foreign and had a different attitude, not bad, just different values.		
	If staff deliberately cover up information then yes, it should be deemed a crime. This should be commensurate with the effect the cover up had. For example, if serious professional misconduct was covered up this should be treated as exceptionally serious.		
	Transparency is a key tenet to ensuring and maintaining trust in any healthcare system.		
	To encourage openness and honest review so that mistakes can be /learned from. No one is perfect so making mistakes as understandable but cover up harms everyone.		
	Falsifying what has happened to cover the reason for serious damage or depth of a patient should be treated the same as falsifying evidence in any case of serious damage or death.		
	It depends on the action and the resultant outcome I.e if negligence led to death or serious/terminal illness then yes a crime		
	Withholding information and not being transparent is a breach of professional obligations to patients. There is a power imbalance between those administering care and those receiving care. Treating this as a criminal offence would ensure professionals and the system takes these incidents seriously.		
	Mistakes happen, and we need due process to learn from said mistakes. Intentional cover-up does harm to the individuals and families, and harms public relations. Hiding the truth is never acceptable. Intent to do so should be seen as similar to tampering with evidence in a police investigation.		
	If it has affected how someone has been cared for or put a life in jeopardy then it should be treated as a crime		
	To willfully falsify information relevant to matters of patient care is a betrayal of trust, and should by definition be considered a crime.		
	Full and honest disclosure immediately should be the ethical way to proceed and therefore no crime. Only were this does not happen should a crime be considered		
	Anyone who gives false information which will prevent people taking e pandemic seriously or not getting vaccines are doing more harm so should be reprimanded.		
	Danger of self protection where legal cases may be involved		
	Covering up or withholding knowledge or information can impact on the patients life.		
	If it is covered up and incompetence has led to injury or death yes all involved should go to court.		
	Altering facts is fraud regardless of where or when or by whom. Make a mistake and be honest about it or there is no trust		
	Anything that impedes justice should be considered as a potential crime.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	They owe their patients a duty of care. If an employer seriously failed in their duty of care to their employees they could be convicted of corporate manslaughter health workers should be no different		
	I understand and accept that mistakes can be made in any line of work. Unfortunately, in healthcare mistakes and their consequences can be much more detrimental. Therefore I believe deliberate negligence should be a crime. Furthermore, the covering up of negligence or the attempt to hide evidence which proves wrongdoing is a deliberate attempt to shirk responsibility and accountability. This requires thought and calculation and should not be treated lightly. If we don't hold medical professionals to a high standard, and expect them to do the same, then we undermine the entire health service. The same is true for any public service.		
	Should be a healthy fear not to hide or disclose info		
	Withholding information can have an effect on a person's ability to bring a claim for negligence and prevents lessons from being learned		
	Covering up errors that lead to death or serious health issues is the same as covering up any crime & should be treated as such		
	It is abuse of the patient, not a failure of job efficiency.		
	Cover ups mean it might happen again		
	People should be able to have full confidence in those providing essential health care.		
	Any coverup or withholding of critical information should be considered as a criminal offense, especially if the information could have prevented a death or serious injury.		
	Withholding information or to deliberately give misleading information especially in cases of serious harm or death, in particular cases involving children i.e. hyponatraemia scandal is tantamount to cover up and should therefore merit a criminal investigation.		
	Mistakes happen, healthcare staff are human. When a mistake occurs it's my view that most people want an honest and open account of events regardless of how difficult the detail may be to hear. I think healthcare staff have a responsibility to provide an accurate, truthful account in a timely manner, people should not have to fight for this information. Where genuine mistakes have occurred healthcare staff should be supported in providing a truthful account by employers. If information is proven to have been intentionally withheld or changed when there is no barrier to being honest, that should be considered criminal.		
	Could lead to the endangerment of health.		
	The CEO will always say 'lessons have been learnt' but yet mistakes and serious adverse incidents are happening every day. When there has been a serious adverse incident the CEO should resign. With no golden handshake. The person responsible for the mistake should also be reprimanded in some way and held accountable. When HSCTs make mistakes the DoH generally end up defending them. The CEO of that Trust should be publicly accountable . And HSCTs should consider apologising in first instance instead of trying to cover up for each other.		
	its a form of fraud		
	Ofcourse negligence, cover ups, withholding information and/or altering information which could result in death (manslaughter) or serious harm impacting the quality of life should be considered a crime. Why is this even a question?		
	There needs to be accountability and consequences otherwise nothing will change.		
	It's just as damaging for health personnel at any level to lie or obfuscate as any other official subterfuge and a criminal conviction is appropriate		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If it a deliberate act to cover up the truth and protect the organisation then it should be a crime.		
	I think that it should be a crime if it's knowingly done, but not if it is accidental. Otherwise that should be dealt with as a professional conduct issue.		
	This could be dealing with a patients personal details, or altering figures to portray better results. It could also be potentially dangerous. In my opinion this could be fraudulent.		
	I don't believe anyone is above the law If I done something wrong I would be punished. So why should it be any different for Health Care the police service or the fire service.		
	They know what has happened, cover up adds to anguish of patients or, if dead, relatives. Cover up means nothing can be changed through knowledge.		
	Poor treatment of the elderly, waiting for hours on trolleys in corridors - there should be a maximum waiting time (after all, we are spending billions on the NHS and its being treated as untouchable). The key is in the name, the national health SERVICE - if the service is poor/shoddy/inept they should be held accountable		
	It's a very broad question if it's a cover up of a criminal variety yes but that would have to rigorously investigated and proven		
	We have seen the evidence after long enquiries and court cases		
	The level of crime would depend on the exact circumstances but it can never be right to hide accurate and unbiased information from a patient. That would be by directly hiding it or by not informing a patient that the information exists.		
	Where there are deliberate cover ups this shpould be a criminal offence.		
	Everyone can make a mistake but it is important people tell the truth. It shouldn't be a crime to make a mistake but it should if you lie about it.		
	Criminal accountability would bring focus. Carelessness costs lives and I've seen the cost twice in my own family		
	Everybody should be held accountable for their actions. Mistakes happen but poor or negligent performance must have consequences		
	It should be a crime to withhold information. Staff should be protected where they do identify and provide evidence of mistakes or wrongdoing.		
	If someone has committed gross negligence or covered up something In their job and specifically if it results in a bad outcome for the patient then the individuals should.be disciplined. Depending on circumstances and severity criminal charges should be an option		
	No one is beyond the law. Openness and transparency with all decisions made in public sector. Whistle blowing policy enforced.		
	Information held is of the utmost important and can be literally life and death. There any alterations, withholding information etc could have serious consequences. However each case would have to be treated on it,s own merits.		
	professional negligence can cause as much and often more harm than if an individual committed a similar deed		
	If people hide/cover up mistakes and aren't accountable they will keep doing so 🤖		
	It could affect a patients life and honest is always the best policy		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Public servants need to be held to the highest of standards		
	To discourage cover up		
	I consider those actions to be wrong and therefore a crime has been committed. However, staff etc should not be charged/prosecuted if they make a mistake while acting in good faith. We all make mistakes in our work. To expect perfection is impossible and unrealistic.		
	There are too many cover ups in the health profession. They all stick together even when patients have died		
	Truth and honesty are fundamental to any important relationship and if a mistake has been made it is better to admit and explain the reasons. Be sure your sins will find you out.		
	Because it resulted in a death, cover up is never right		
	Even if an error was made admit it transparency is important and so is trust		
	its akin to aiding and abetting an assault or a murder		
	If their is deception or misleading acts impacting on a patient like any other service legal action must be an option		
	Honesty should always be evident and to lie is a crime.		
	Because things like that should always be in the open, if they deliberately conceal information then they should face consequences		
	they should be held to account just as you would in any other job.		
	Negligence in patient care should be considered the same as dereliction of duty in the military.		
	A statutory duty of care is a legal compulsion. A break of this compulsion is illegal, and thus a crime.		
	If they withhold vital information in the query or investigation then yes it should be treated as a crime		
	Such situations should be treated as institutional negligence, eg corporate manslaughter in cases of deaths. The individuals should not necessarily face criminal prosecution, unless it can be proved that their actions were contrary to institutional policies.		
	We are dealing with life , death or permanent change of life . Health care providers must be open , honest & accountable		
	Conspiracy to defraud regarding right to good health		
	Any one can make a mistake and, providing there is not gross negligence or malpractice, they should not suffer adverse consequences. If, however, they seek to deceive the public or relatives then they should definitely face severe disciplinary action and, in some cases, criminal sanction including prison.		
	Malfeasance in a public officer applies to politicians, police officers and other public servants. If members of the health service cover up or construct false records then the same penalty that would be levied at police etc should apply.		
	People should be held accountable if they knowingly try to hide or cover up information about a patients care		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	I can think of at least one case where a Dr ignored a drug an autistic child was allergic too despite his notes, parents and other staff telling them and the child died, then the board covered things up and it has caused the mother years of anguish. that is criminal.		
	We and they will never learn from mistakes if they are not addressed. I can see why people try to cover up though - the public can love to judge and criticise, the media home in on bad stories way above good stories		
	They would be transgressing the pledge that they have made to ensure that people are given the treatment that they require.		
	It all depends on the actual case		
	Has to be accountability at all levels		
	If a patient's health and well-being is damaged (as mine was) by medical intervention, there should be a full investigation into how that happened and whether legal proceedings are appropriate. Current medical legislation makes it very difficult for a patient/victim to be successful in damages cases.		
	It would be a deterrent. It would also encourage other health care employees to speak up.		
	Because it violates the Hippocratic oath taken by doctors		
	To restore confidence in the health system. the Health minister should be accountable.		
	For accountability & learning		
	Service can not be improved if the full facts are not available for scrutiny		
	I think honest mistakes need to be treated as such and not punished but just be understood and learnt from. But if people deliberately cover up and lie about their mistakes that is the bit that needs to be illegal.		
	Because there should never be any cover up when it comes to people's health and well being. They have a duty of care to the public.		
	It is a serious issue which would require the highest level of accountability		
	A consequence gives greater accountability to those who are responsible for decisions which can be life or death, and life-altering		
	No public employee should lie to the detriment of the public trust		
	It will depend on the circumstances. If information is deliberately withheld to protect someone and not give the truth then yes it should be a crime however certain circumstances will have to be treated individually and may be complex process		
	Cover ups of negative events lead to people being protected from their mistakes, negligence or malice. This leads to more people suffering. Covering up negligence that lead to a death in a hospital just protects staff that either need to be retrained or removed.		
	The health and social care system lot of recent problem uncovered and due to secrecy these problems persisted ensuring a criminal penalty May dissuade others from partaking in a cover up		
	Because there should be a legal duty of care. Cover-ups and other nefarious activities have no place in our healthcare sector and should therefore be made illegal, especially to serve as a deterrent.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If people deliberately put the life of fellow citizens at risk due to them "" doing their own thing"" and flouting and ignoring guidance and instructions , then they should be penalised and punished accordingly		
	If they deliberately change records, lie or withhold information or documents to cover up a mistake. This is a deliberate act. The mistake if that a genuine mistake should not be a crime. To attempt to pervert justice must always be a crime.		
	Everyone makes mistakes and we should learn from these. In healthcare these need to be acknowledged early to reverse any harm. Covering up is the same as knowingly causing harm. If I knowingly cause harm to another person, which could result in serious injury or death, I would expect that to be considered as a crime.		
	If I falsified say a benefits application or made a mistake on a tax return even if it wasn't deliberate I'd be prosecuted . It becomes a historical document along the line its the same for medical records its a historical document especially if it leads to a wrong cause of death being recorded		
	If actions result in a death the covering it up should be illegal. Families should have the right to know and the public should have faith that anything contributing to the mistakes can be fixed. As we use a public service for healthcare the public needs to know that it is ran with their interests in mind and that there is accountability.		
	medical neglect that results in death is malpractice which is already a crime.		
	A proper legal process can help determine if actions were directly related to an incident or down to an unintended consequence.		
	Individuals should have full rights to information about themselves, including anything that may reflect badly on other parties. Anyone intentionally impeding that right should be held accountable. This would also protect staff who may wish to be open and honest with patients but feel compelled to cover up the mistakes of colleagues or the organisation due to cultural issues.		
	Healthcare is a serious issue and no coverups are acceptable in any walk of life let alone in an area as important as your health.		
	As it can seriously alter someone's life, ability to live and mental health - it's as serious as it gets		
	In the same way if you lie about harm coming to someone you can be convicted of perverting the course of justice.		
	They are in a position of trust and dealing with life and death issues.		
	To do something that harms or even results in that person death due to their actions, then they should face the consequences.		
	Transparency and learn from mistakes.		
	I can recall a time when the most important people in Hospitals were its Doctors and Nurses. In 2021 it's now nameless accountants and Job Spittles that hold sway. Making one person accountable in law is nigh on impossible when they are nameless.		
	The use of the term ""cover up"" suggests that a crime has been committed, and this should be thoroughly investigated. Honest mistakes can happen, but if its willful negligence then that should be treated as a crime		
	Falsification of any public records by officials should always be a crime. But self notification of mistakes (without penalty) should be encouraged		
	If you cover up an issue that effects someone health that should be a criminal offence		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Should be professional and not be involved in cover ups. The people it effected will need answers and the truth.		
	Well if they done some wrong or withheld information from you they need to be delt with		
	Falsifying a legal medical document is at least a misrepresentation of the truth and could be perverting justice if something more serious has occurred		
	If a mistake occurs resulting in serious injury or death, the person impacted and/or their relatives have a right to know the circumstances. If a health worker attempts to cover up or conceal the true facts I feel it should be a criminal offence. Transparency is essential.		
	Dishonesty should be discouraged		
	Anything that results in a serious injury or death should be fully investigated to make sure it doesn't happen to someone else. That can't happen if people cover it up		
	If someone purposely tries to conceal something that involved purposely causing serious unnecessary harm to someone then it should be against the law.		
	Because its corruption.		
	If a cover up is because of neglect or incompetence, in any other area, the person would be punished/sacked. High stakes and huge consequences means lying/cover up should be a crime. If mistakes are made, openness helps people to understand.		
	I wouldn't necessary like to see lots of health care professionals and managers convicted but I think it would definitely improve the openness and accountability of authorities which can appear impenetrable to individual members of the public. If criminal convictions were possible then it would provide an incentive for the full disclosure at the earliest stages.		
	They seem to focus on covering their mistakes and are know they can't be held accountable.		
	Honesty is important so that we have no doubts about what they say Covering up destroys that trust		
	If they helped to cover up they should be held responsible		
	Cover ups are unforgivable - much worse than the original fault.		
	With holding any information on anyone is a breach of their human rights		
	An individuals health is sacrosanct; someone in a position to influence and indeed undermine and individuals health must be held fully accountable for any wrongdoing.		
	Nothing should be covered up that's what's wrong with n.ireland too many secrets		
	Officials working for the government can't be covering things up, especially in the health service, where that kind of behaviour can impact the standard of care provided, and ultimately, cost lives.		
	To encourage openness when mistakes happen, I also feel we should be more understanding when someone within the health service makes a mistake.		
	I think that if someone altered information to cover up bad practice it is a deceit which could impact on a person's future health and well-being. I wouldn't want a genuine mistake to be considered a crime.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	should be accountable		
	Theyre committing malfeasance in a public office.		
	A cover up is intentionally withholding truth and if done to benefit an individual or organisation it should be treated as a crime to dissuade people from committing it.		
	If it is a cover up, misleading or leads to someone's health being impacted and a person is responsible, then they need to answer in a court of law. We need to be able to trust health workers.		
	Covering up the truth is always bad and leads to mistakes and bad decisions made over and over again that can lead to death - People have a right to the truth		
	Its unethical behaviour and contrary to values of HSC		
	I would qualify my answer by saying, yes, if intent can be proven. Staff are human and can make an error - where it is a genuine, unintentional mistake, then he/she should not have criminal action taken against them.		
	In my case my GP wouldn't refer me to a consultant after I had spent 6 months in agony. His response was to try this and that and the other. I asked him for the name and number of a private consultant, whom I saw within a week. The consultant was the same person whom I had asked to be referred to in the HS. He was not best pleased as GP had never contacted him and in his opinion I should have been referred urgently. GP never gave a reason for his refusal to refer me to consultant. I then had to make private appointments, even though GP knew I am a pensioner on a low income. If that's not criminal neglect I don't know what is.		
	Making it a crime will get rid of the wasters in NHS management and let the good health care professionals get on with the job		
	The potential implications of a cover-up in the area of health are very serious. For example, covering up mistakes made by a medical practitioner could be masking an incompetent individual, who could go on to endanger other patients.		
	Under Human Rights legislation, the right to life is paramount. Therefore Health professionals must be accountable for delivering on this.		
	I think if it was a serious cover up job, then it is illegal.		
	Lying in a public office.		
	Openness and transparency should underpin all aspects of Health and Social Care organisations. There needs to a mechanism to deal with organisational or individual staff failures whether intentional or accidental. Some circumstances can't be anticipated and mistakes can happen, that may be due to the organisation rather than the individual. For example, a doctor administering the wrong dose of medicine due to fatigue having had to work 24hours straight. Health bodies have a duty of care to staff and patients.		
	A cover up should be treated as corruption		
	accidents are accidents but cover ups are deliberate		
	Mine was a misdiagnosis, so I was waiting for something to become less painful that wasn't going to happen. But if they had caused the problem I think they should be accountable		
	Because people's lives and their ongoing physical and mental health are at stake. Covering-up is NEVER acceptable. I have been on the receiving-end: it hurts and it harms.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	People, including health professionals, make mistakes, including wrong calls. But covering-up and the like need to have serious repercussions for all of those responsible, for they can and do have serious consequences for those affected by same.		
	If something has gone wrong and there is an attempt to cover it up then this is beyond the Pale and heads should roll		
	to cover up mistakes mean improvements will not be made		
	Mistakes can be made but need to be identified and learned from so they do not happen again in the future. If there is a cover up there is less likely to be learning and improvement		
	If it leads to death or disability then it's criminal negligence		
	Withholding or misusing patient information either deliberately or negligently should be a crime.		
	No one including some of our most senior health service personnel who have done this in the past should be involved in deliberately covering up mistakes by the institution at the cost of patients or those in care		
	Surely a cover up of a serious incident should be punishable?		
	Deliberate misrepresentation of facts should be a crime		
	I think when something goes wrong most people just want to know the truth & have someone take their concerns seriously & offer an apology, lies & cover ups make things more difficult & may mean that no lesson has been learned.		
	immoral		
	Mistakes are a part of every day life, this has to be accepted. If every issue is kept under wraps and mistakes or bad practices unreported, there is no reasonable hope to improve these things or put good practices in place to prevent them happening again. Accidents happen and we shouldn't be penalised for all our mistakes but lying or declining to tell the truth should be punished.		
	By not being open and honest, staff make people suffer more after something goes wrong. It gives the impression of a 'closed shop' where there's little point in raising queries or complaints. When someone makes a mistake, they should own it.		
	Health can be a matter of life/ death or can have long term health implications if it goes wrong. A criminal offence would make health care professionals think twice if they covered up a serious issue.		
	If a professional driver makes a mistake they are subject to criminal law why should medical staff not be when their mistakes and or cover ups have direct impact on human beings.		
	If it leads to loss of life		
	Withholding or trying to cover up mistakes is morally wrong. In other areas of work this would be treat as a crime		
	Health professionals should be transparent		
	If I caused the death or injury to a person while at work, I would be held accountable and could face court. Health should be no different		
	To deliberately withhold information about the failure of staff or systems to provide adequate care should be a matter for censure. Mistakes will happen, but to be part of a cover up is professionally and morally wrong and needs to be discouraged in the strongest terms.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	honesty is the best policy....		
	If there is a deliberate cover up or conscious lying, this should be criminal. If there is an honest mistake whether or not staffing numbers etc influenced the situation, this should NOT be a crime.		
	If action is taken or statements made to intentionally and deliberately mislead the public, it should be an offence		
	Health professionals are to some extent treated as gods and can do no wrong. I now record all my appointments so nobody can tell me that this was said/done or that was said/done when I know different. I have been caught out with this in the past and these people should be held accountable		
	Honesty is better- it informs patients and help improve the service.		
	Too many incidents and cultures of denial cover up etc.... resulted in deaths		
	Covering up information or impeding an investigation should be against the law		
	All people are accountable for the roles they are in and the responsibilities that go with them		
	If a public servant either hides or wilfully withholds information in the event of ""something going wrong"" then the user of the service and the one seeking the information is being denied the information necessary to make a claim, or to seek damages from that Trust, which would be their legal entitlement.		
	Mental health services were reluctant to see me despite GP referral. When they assessed me they offered no practical help. Only medication and leaflets. I needed therapy but the waiting list is 2 hrs and I was told to go private which is not an option.		
	The truth usually comes out..... eventually.		
	Deliberately covering up information in regards to the treatment of other peoples health is abhorrent, while mistakes can happen it is critical that all information is made available. Cover ups are never acceptable and undermine confidence in the health system - particularly affecting those within the system that had no part to play in it. I would also question the legality of withholding info in regards to a persons treatment and health status - healthcare workers need to work with their patients, not working around them. Giving clear information and rationale gives patients more confidence and also should reduce liability for the healthcare staff themselves as treatment and rationale has been agreed prior to application.		
	They have lied		
	Because it's necessary in order to make an accurate assessment of what happened, to implement changes, and for service users to trust service providers.		
	It would ensure accountability and openness. The HSC / NHS in N Ireland is a defied monster.		
	We all make mistakes but being open and honest gives us an opportunity to learn from them. Covering up mistakes risks them being repeated and causing further harm		
	Doctors spent time justifying what happened and wasting time. No explanation. No apology. No meaningful investigation. The enquiry would get so far. Then another opinion was sought. By the time the enquiry limped to a conclusion it is likely all those involved had moved on.		
	They are hiding a flaw in the system. How many other things do they hide.		
	It's a crime if someone has knowingly lied about cause of death		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Harm is caused to people. Public position is abused.		
	Any deliberate covering up of facts should be a crime but this should not be used to punish staff who make innocent mistakes or oversights.		
	Negligence of duty of care is a crime		
	If I falsified information in my job and it lead to negligent harm to someone or I covered up negligence, it would be considered a crime so I don't see what the difference is here.		
	If someone withholds information that causes someone harm, then that person is also culpable. Professionals are paid and trained to be competent in their positions, and have a responsibility to do the right thing. If they do the wrong thing there should be consequences, especially if it causes harm to others.		
	Trusts prevaricate, decide what info can be released and what can be with held. They seem legally sighted as opposed to morally sighted.		
	to prevent this happening to someone else and they are held to account		
	The impact on individuals and family could be long lasting and life changing. There must be some way to punish law breakers		
	Those actions are already illegal and or professional misconduct in most cases but individuals are rarely held to account either through lack of willing or because they know how to avoid sanctions. Making it a criminal offence with consequences would help reinforce future actions of other staff and go someway to preventing those guilty of it from returning to similar positions in future.		
	People's lives could be stake. Staff should be reassured that it will be seen as purely a mistake and there should be a minor sanction involved that will encourage people to be careful but will not spell the end of their career. Striking a balance		
	I think openness and honesty are vitally important and while I've been fortunate myself in only encountering poor treatment or dishonesty once or twice in the past, I know of others who have been less fortunate. So I think that criminalising actions that have high negative impact should act as an effective deterrent, although I wouldn't welcome the kind of excessive legal minefield that plagues the USA where medical staff live in fear of offering treatment to those in need in case they end up in court. One other observation.. I now live in a rural community where I find that healthcare is much more 'caring' and responsible. I suspect that's down to a real sense of community in part... and perhaps the health service in rural areas doesn't suffer the same kind of pressures as in cities and large towns? My previous poor experiences occurred when I lived in Belfast and I genuinely felt like a statistic rather than a person, which was a factor in my moving to the country.		
	Any deliberate misuse of confidential information should be treated as a crime.		
	In the context of trials, withholding key information or purposely misleading is considered perverting the course of justice. In this case, rather than justice being prevented, due to asymmetry of information it is proper, well informed decisions regarding health that may be prevented, and as mentioned this can lead to serious health issues or death.		
	Should not be allowed to break the law		
	There should never be a cover up		
	In certain situations, not mine, people could die.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	It should surely be treated as criminal negligence		
	If negligent conduct takes place then the law should be enforced.		
	Anything which has a direct negative impact on someone's health needs to be treated as a potential crime		
	The punishment should be in line with the seriousness of what happened. If the mistake was understandable there should be a less severe punishment.		
	No accountability at any level within health		
	If there was any wrongdoing on their part, they should be tried for their actions.		
	Hospitals aren't careful enough re infections. More than once I have had infections after surgery. My father shielded had from March 2020, had to be admitted to hospital in December caught Covid in Antrim cardiac unit. Passed away because he couldn't get a procedure as he had Covid. The hospital were very lax about Covid and my father paid the price. I have had other negative experiences with Antrim.		
	If any action(s) on the part of a health care professional is judged to be incompatible with the criminal code, the actions should be judged accordingly.		
	To deliberately mislead or cover up a serious issue of care is wrong. That includes omissions. There should be a legal obligation to be open and honest with patients. If mistakes are made, that's a problem that needs addressed. If it is deliberately covered up that should be a criminal offence.		
	Public servants lying should be a crime.		
	In some not all circumstances people have been negligent and need held up account		
	Yes		
	Because surely it is always a crime to knowingly falsify records or withhold information in a case that has resulted in serious harm or death? I cannot see why health workers should be exempted from the law that governs all of us. Even polic officers are investigated if they are accused of wrongdoing.		
	These are people who work within a position of 'trust' but they are everyday people and can therefore be subject to everyday human urges i.e. self protection, cover up mistakes etc		
	Negligence		
	If evidence is destroyed or concealed that is a crime.		
	If the service or treatment has knowingly made a mistake or hidden the facts then they must be some sort of punishment. Whether you call it a crime or not I am not sure..		
	There is a responsibility to learn from each other - esp in the medical profession. Being open and transparent is the only way to do this.		
	Mistakes, accidents and errors happen and should be dealt with symathically. Hiding, covering up and lying are wrong and can prevent improvements in care and understanding of circumstances		
	Public servants should be accountable in law		
	These actions would be deliberate rather than accidental or due to being under time pressures so should be considered a crime.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	I believe that everyone should be held to the same standards of justice, regardless of their position or role. Outside of the HSC these actions would be criminal, so they should be inside the HSC as well.		
	It's one thing to make an honest mistake but to cover it up shows intent to mislead or inform. We can often learn from mistakes when we know the full root cause of any incident and perhaps prevent any other potential incidents.		
	Where a wilful act has been carried out which covers up a lack of due care and attention which results in death then it should be judged as a crime		
	They would be adversely hindering a possible investigation which may show criminal negligence.		
	My grandmother with advanced dementia was admitted to hospital after a rapid decline in health. Due to COVID restrictions, we weren't allowed to visit her. She is unable to consent to or understand any health related decisions so everything should be communicated to the family. She was diagnosed with terminal cancer and it was decided that she would immediately moved to palliative care without informing the family. She was diagnosed two weeks before anyone from the hospital informed her family. We requested information multiple times which was withheld by multiple nurses / doctors. Multiple doctors lied and said she was not ill, was medically fit, and her cancer wouldn't have any impact on her life expectancy - she died 5 weeks later.		
	If there is a deliberate act to try to change the record of events - that is wrong. If there was an accidental incorrect treatment or action that is different.		
	I value transparency and truth		
	Covering up or falsifying something to aid a cover up is wrong.		
	I have experienced questionable advice with regards my mother's cancer diagnosis, because she was of an age where chemo choices were left to the family		
	Because it is a infringement of human rights		
	Those involved in care should be subject to a duty of care, but should be protected from vexatious claims or from any outcome that was not actually negligent.		
	Concealing information from a Coroner or deliberately covering up serious wrongdoing should be crime. There should be a legally required Duty of Candour as Judge O'Hara recommended in his report into the deaths of those children. The medical top brass are trying to stop that and that is wrong.		
	By not treating the withholding of info seriously larger scale problems and mis treatment may occur. Health professionals have expertise that the public needs to trust and depend on and such behaviour undermines it and at worst to lead to deaths or lack of correct diagnosis		
	Alterations or covering things up is serious and wrong. Knowing doing so should result in action being taken.		
	PREMEDITATED WITHHOLDING OR ALTERING INFORMATION WHICH CAUSES HARM IS A CRIMINAL ACT.		
	Our lives are in their hands and we rely on their expertise.		
	Previous 'cover ups' by health staff have led to protracted and expensive inquiries and prolonged distress for families.		
	Withholding or changing facts about what happened stifles the services ability to learn from what happened and put in protections and changes to ensue that the same loss of life does not happen again.		
	Depends upon the level of the deceit and whether it is already covered under existing legislation, most issues are.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	its dishonest and causes more harm when the same situation arises again		
	Accountability is very scarce.		
	Because it is potentially an extremely serious matter, potentially affecting quality of life or life itself. It must be unacceptable for information to be withheld or manipulated to protect the organisation.		
	If there was a deliberate attempt to cover up or falsify a serious adverse incident		
	Dishonesty is always wrong. It is misleading. If it seriously impacts on someone or results in a death, then someone must be held to account. Dishonesty also leads to speculation which can obscure the truth.		
	If an employee wilfully tries to hide their actions or acts maliciously		
	If I helped someone hide a murder or helped them to commit a murder - it's a crime. Of course. If healthcare staff hide information about actions/neglect/errors that led to serious injury or death. Why wouldn't that also be a crime?		
	Didnt have the option should be a disciplinary matter so put crime		
	I believe that if such actions are acknowledged as criminal, then it may deter f		
	If staff try to protect the institution rather than the patient I believe that is criminal. I have no personal experience of such actions but it's clear from media reports that practitioners 'close ranks' when challenged. This is wrong and criminal in my view.		
	If information or lack of care puts a person's life at risk or worse then yes it is a crime		
	An honest mistake can always be admitted to but to falsify and alter records should be considered dishonest and therefore invoke a punishment		
	When it relates to wrong medication or treatment that causes long term illness or even death then it must be a crime.		
	Everything should be transparent		
	If these wrong, or preventable, actions are found to be responsible for serious injuries, or even death, of course they should be judged, and treated as a crime.		
	My husbands misdiagnosis resulted in death, many years ago.		
	They should have a just culture. People make mistakes, be open and honest about them, that's how you find what can be learned from the incident. Covering up helps no one.		
	If someone is guilty of negligence, then they should face the courts		
	My father had MS and was in hospital , on discharge he was put in a nursing home for restbite,,, on his discharge form it was stated that he should have "bed guards" on his bed in case he rolled out. The home gave him a bed with NO bed guards,,, one week later he rolled out of bed and was in hospital again for 5 days.. we did not find out about the hospitals recommendation until months later. Who ever accepted him into the home had a duty of care to insure his health and well being. They failed to follow the hospital instruction regarding bed guards. I feel that person should be held to account. They failed him. My father lay on the floor for over 4 hours because of this failure. Someone is responsible.They should be held to account.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	No-one should be allowed to tamper with evidence in any incident.		
	Any public servant including civil servants should be in court if they cover up eg RHI		
	Anybody who is offering professional advice should be held to account over what they prescribe or advise you to do.		
	I worked in H&SC and always believed in total honesty with service users even if a mistake had been made - which it often was. The whole point of the service is the end user - patient or client. To deceive them is unforgivable arrogance and a negation of everything the service stands for.		
	Hiding information is not helpful. It prevents public bodies from learning from their mistakes. It also allows public bodies to pressure staff into concealing evidence.		
	If it is proven that lies have been told, then prosecutions should follow. Honest mistakes , admitted to are completely different and should not be treated as a crime		
	Dishonesty, falsification of public records, or cover up should be a criminal offence in any job or profession.		
	It is the duty of public servants - wherever they work - to be truthful. Given the various Health Service scandals we have seen in NI it seems too many medics fail to recognise this preferring to protect their own (e.g the CSO) so criminal law appears to be the only answer.		
	Social workers tell lies. They then deny what they say and offer inadequate excuses. From the number of complaints how many have EVER been upheld?		
	Only supportive if wilfully a person withholds, changes or misleads deliberately. Mistakes must not be treated in the same way.		
	Attempted cover up amounts to fraud and should be prosecuted		
	Cover ups are nearly as bad as original act. You know something is wrong, admit the wrong.		
	It is just wrong to mislead/cover up or fail to answer		
	Important to recognise the potential life threatening/altering impact on patients and their families. As an incentive for more openness and transparency, plus earlier opportunities to address the issues		
	Surely it's medical negligence??		
	If they have broken laws it's a crime		
	Simply put it is wrong to lie. I've worked in the NHS and I know this can happen.		
	If negligence is covered up then it could happen again. Individuals are personally responsible for their actions. If there is genuine mistake, with no negligence, that is not an offence, but if it was due to a lack diligence, then those responsible should be prosecuted. This will act as deterrent to wilful negligence.		
	If it a dilerebate cover up of information or facts that lead to serious consequences it should be a crime. Just like driving if you cover your tracks iro drink/dangerous driving which has resulted in serious injury/death and are subsequently found out of course you should be judged as committing a crime		
	Obstruction of justice		
	Decisions made for or on behalf of a patient should be transparent and explained to them.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	The health service should learn from mistakes. Making a mistake shouldn't be treated as a crime, covering up a mistake should be treated as a crime		
	It's a life and death issue. Couldn't be more important plus we are paying our taxes for the service		
	F		
	There is as much impact on the victim as any crime. proportionally		
	If we are talking of serious mistakes that cause harm or death, possibly through incompetence or neglect of duty, these mistakes are clearly potentially manslaughter, for example, so to hide a crime is obviously a crime itself. Obviously it is hard to investigate cases of incompetence and neglect, so to further hinder an investigation (into what may be a crime) through deceit and obfuscation is clearly inexcusable.		
	There can be a climate of 'denial', 'refusal to engage' and/or 'cover-up' in order to protect the reputation of the Department, Board, and/or care providers		
	If they are found to be at fault through negligence or malpractice then there should be repercussions, not necessarily with a criminal record but definitely severe discipline. Too much of giving the job to the person because the face fits (religion/colour/sex etc) rather than the best person for the job and this is in most government paid jobs.		
	people need to be held accountable for lies and cover ups		
	There have been too many cover ups in the past and people not been held responsible for their actions		
	People's lives are extremely important so it is vital that medical staff do not make the wrong decisions due to incompetence. If the decision is complex then they need to involve more of their colleagues. Someone's death due to an incompetent medical decision is completely unacceptable.		
	yes if records are falsified and lives are put in danger & a coverip takes place that is criminal behaviour		
	So called mistakes can highly impact someone else lied or quality of life		
	If possible life altering/ long term damage on a serious operation isn't told to you you might not ever be able to fix it if you aren't told		
	I think it's criminally negligent not to fully disclose errors and mistakes to patients.		
	Duty of candour should be implemented here. I'm a paramedic and I think it would enhance our profession. Most people do report incidents but I feel it should be law		
	I can accept if things go wrong in the normal course of health care provision, however if any attempt is made to cover up a mistake or mislead someone then this should be treated as a criminal matter.		
	It is dishonest and could harm others.		
	Facts are facts & we can only get to the facts when the truth is told. We don't want any more Widgey cover ups. Those in medical care need to take responsibilities for their actions. They should not be made scapegoats for failures in the processes or by management.		
	The actions to be judged are commission of fraud and hence criminal.		
	if some person has died as a result of negligence and cover up them the responsible persons should face the law		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Actions such as cover ups or closing ranks increase the risk of further harm, impede investigations and obstruct justice. A cover up has the potential to cause or facilitate far greater harm than the original mistake etc.		
	To keep staff and the service accountable.		
	Anyone who covers up knows they have done wrong - ergo they are trying to evade a reckoning and thereby making things worse for themselves when found out and for the unfortunate/injured party		
	It would depend on the seriousness of action not taken and the level of cover up.		
	Obstructing the truth is a crime		
	Cover-ups, even within the HSC system, amount to corporate conspiracy and fraud. Whilst this is unacceptable in any organisation, it should be particularly stringently avoided in public bodies. Frontline HSC staff are mostly hard-working, well-meaning and taken for granted. They should, of course, still be accountable for mistakes, but since the HSC (like the wider NHS) has at least as many managers as frontline workers, perhaps this should be rewarded in kind: the buck for any misconduct, mistakes and resultant cover-ups should ultimately stop with those in B7/8 and above management roles.		
	Mistakes in extreme circumstances can cost lives.		
	Cover ups and hiding bad practice is bigger crime than a mistake in health care		
	Openness and transparency at the level of health should be upheld to the greatest extent.		
	my elderly father died. Hospital was atrocious. No one held accountable.		
	Needs to be deterrent against ut		
	Accountability!!!		
	If its a criminal offence in the private sector it should be a criminal offence in the public		
	My father was sent home with multiple organ failure we only found out in a &e the next day when the doctor looked at his release notes from the RVH on computer, we said what and then he changed the subject. He was sent home with no medication they sent it in a taxi. The last images of dad conscious is withering in agony being sick and struggling to breathe. He was already a very ill person but we got phone calls from the ward saying he was a dirty smelly old man. To say we where disgusted at his treatment by the nurses on the ward would be an understatement. He died nine days after his release from the RVH in the Ulster Hospital. He was given medicine he was allergic to and had to be put in a medical induced coma while in the RVH. We didn't complain about his treatment as he was already very ill and most likely would have died within 12 months. You cant complain about treatment or death if this is the case. I will never get over this lack of care treatment ever. The funny thing is he was adamant that his body was left to medical science.		
	The threshold for prosecution should be high		
	If actions lead to harm someone should be accountable. It can't be just 'the system'		
	Errors should be took to enquiry, finding out was the person qualified to give the treatment?,were they put under pressure from above?,could error have been prevented by other means ?purposeful mistreatment should be treated as a crime!!!!		
	I waited three years to get an appointment with the macular clinic at the Mater.the first three times I was eye tested and given a jab in my eye.For the next nearly two years it was travel across town by taxi to have a photo taken of my eyes and sent home again by taxi at my own expense. On talking to others at the clinic I found others who had been coming for up to 8 years exactly the same as me.When I commented it was is it was life threatening so I spoke to my Doctor		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	and signed myself off treatment. The damage to my eyes was caused by the waiting three years. It made me wonder was this continuous call back just a way of increasing treatment figures instead of dealing with those in need. I suggested that to my Doctor and he had thought the same himself		
	Accountability - ppl should be responsible for their mistakes -		
	The health system has a duty of care for its patients, whose health/life is on the line. Healthcare and any related negligence are not trivial matters.		
	Individuals need to be held accountable for decisions that impact person in a bad way.		
	Health professionals have restricted - and sometimes exclusive - access to information about someone else's health. If you withhold information on someone else's health, or cover up for mistakes regarding it, that is essentially a form of assault in my view. If you indulge in malpractice that has the potential to impact someone else's health, then you should face a legal punishment for that. The restricted access to info within the health system (including info on what others have done) cannot and should not be abused.		
	I was not believed when I asked for drugs y To be prescribed at GPs surgery.. consultant decides which and dosage. The surgery would not believe my request was genuine. To change dosage quickly would be dangerous- GBH		
	There has to be accountability in our health service. I'm awaiting results and they think it's ok to say sorry we are delayed because of covid. Essential treatment has also been cancelled due to covid because although they haven't all test back they planned to treat and frustratingly that has all been cancelled		
	They have committed fraud and also are responsible for neglect.		
	Patients and their families deserve to be told the truth, if there has been misconduct of any kind, then they should be held accountable, same as any other profession.		
	If they were dishonest it is illegal re duty of care		
	Depends on the seriousness of the actions, if they lead to death or serious impairment, or abuse. Then the actions should be considered in criminal terms.		
	It could endanger other lives in the future.		
	It is a serious issue		
	They are public servants		
	Withholding information about a wrongful death should be a crime because the health service should be as transparent as possible to ensure public trust.		
	Covering up actions or information which led to injury would be a crime in any other setting		
	If their actions are malicious then it is a crime		
	Covering up negligence is conducive to future manslaughter.		
	To cover anything up is fraudulent in my mind. People should accept responsibility for their actions and these situations should be learning existences for all. I am not saying they should be criminalised for what went wrong, only if they try to hide evidence.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Falsification of any information, or unnecessary withholding of vital information could lead to possible invalidity or even death.		
	They should be honest, open and transparent. Cover up should be judged as a crime to minimise altering of facts.		
	It is possible to cause harm while acting with best intentions. The crime is covering it up. The problem is the blame culture that exists, rather than a learning culture. People should learn from mistakes not be ruined by them unless they are consistent or deliberate. Professional regulation is expensive and ineffective - organisations like the GMC and NMC transfer all the burden back to the health service. Well funded regulators placing huge burden on underfunded NHS.		
	As a disincentive		
	If something has gone wrong it's important to know why and no one should try to cover their guilt, or that of others, by lying. Someone or some authority should be held accountable and too often that hasn't been the case because of covering up wrongdoing		
	If their actions cause direct harm to another person, and it is done intentionally (eg. through a cover-up) rather than accidentally, then I think they should face punishment. If it is an accident, then I don't think that it should be treated as a crime, although there should be some sort of repercussion (eg. more training etc.)		
	Only if there was a DELIBERATE act of wrongdoing by the individual and not in any way as a result of systemic failures. Air crash regulations are a good example		
	If they were to hide or alter information or records then absolutely they are trying to cover up. It is negligence!		
	People should not be judged harshly for making a mistake, but those hurt have an absolute right to know what happened. Cover ups are an abuse of power and should have a heavy sanction.		
	Because this is withholding public information and can lead to life changing injuries or death.		
	Patients have a right to be involved in and fully consent to their treatment. Any action which hinders, diminishes or removes that involvement should be considered criminal.		
	Falsifying records is wrong and withholding information is an abuse of power		
	T		
	members of the nhs need to be accountable to the wider public for their actions		
	Any ""cover up"" would frequently be considered a crime in other areas why not in health ?		
	I appreciate that health providers are under huge pressure but it is essential that staff are supervised to ensure that they are not making decisions without examining the consequences, if any, to patients. We put our full trust in practitioners to ensure our health needs are met. We contribute financially to the health service. We should be able to ask questions and be respected with full answers on the pros and cons of medical treatments. We should be given an informed choice about drugs we are prescribed, surgeries we are offered and provided with options so that we can assess the best treatment for our health		
	A consultant we worked amended our notes to absolve himself of a mistake, and while he is no longer employed (resigned over other complaints) Belfast Trust were less than helpful holding him to account.		
	Depending on the patient outcome as a result of the incorrect or negligent actions of the staff then they should be held accountable as are others who do not deal with life and death.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Wilful covering up of negligence, bad practice, accidental or unintentional error, or deliberate abuse or mistreatment will only lead to that behaviour continuing and more people suffering or worse dying. This is criminal.		
	There should never be sanction for honest mistakes no matter how serious. But there has to be a sanction for covering up or falsehoods.		
	Because otherwise they will just lie with no consequences.		
	Only if it occurred as a clear coverup for wilful neglect or serious mistake when the person knew the correct procedure.		
	If people try and cover up wrong doing in health care, it would severely damage trust, with people putting off getting the care and ending up in worse outcomes for patients.		
	Because covering up mistakes and errors may mean the same mistakes may be repeated in future rather than systemic failures being addressed. There needs to be a no blame culture, and whistleblowers should be protected and supported.		
	Honesty and openness are vital. You can be forgiven for making a mistake but not for then trying to cover it up.		
	Anything unlawful should be treated as a crime! Especially cover ups.		
	Duty of care is important and for this to work effectively for those involved, it is equally important there is a high level of trust. To knowing withhold information or to cover up facts should be considered a criminal act.		
	Any dereliction of care duty should be treated as a crime. These professional people must be held responsible if the duty of care falls short.		
	I think that withholding the truth or covering up errors leads to lack of trust between patient and care giver. The facts should be available. Obviously this wouldn't be a major crime, but there must be something in the law to penalise those you cover up or hide the truth. People have a right to know about their treatment, as do relatives.		
	Altering documents etc. Is the equivalent of "uttering a forged or false instrument". Covering up should be treated as the equivalent of conspiracy to pervert the course of justice and/or perjury		
	If it's a mistake that results in death or injury then somebody needs to be held accountable.		
	Public services should always be transparent. When that is not the case, people should be held accountable in the justice system.		
	Proper consequences for not being open and transparent.		
	The cover up is almost worse than the act itself. Owning up to and acknowledging what has gone wrong will ensure the mistake is not repeated and also bring closure to the family involved.		
	To foster openness and accountability - staff would be legally obliged to provide information to the relevant authorities		
	Nobody is above the law and knowingly withholding information is a crime		
	Putting people's lives at risk.		
	I am employed in the health service.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	if a person is serving a custodial sentence and die prison/police officers can be charged with corporate manslaughter and usually would appear at a coroners court and may be held culpable for their death or events leading up to it, so HSC should also be treated the same		
	Dreadful scenario but to deliberately withhold information in those circumstances is shocking and could lead to further death if repeated. It needs to be regarded in the most serious light with serious consequences to avoid again		
	Honesty and transparency about what went wrong is paramount to the delivery of quality care. If mistakes were made by groups or individuals and they are honest about it, it doesn't necessarily have to equate to a crime but I believe that for people to lie or cover up these things is morally and professionally unjustifiable.		
	If a cover up or rewriting of notes happens to prevent the truth of a serious incident causing death or serious injury it becomes criminal. People can make mistakes as they are human but if covered up nothing is learned to prevent it happening again. If patients have been physically or mentally abused by staff looking after them that should be criminal.		
	It all depends on the case at the time.		
	I have the right to all information pertinent to me		
	Deliberately trying to cover up mistakes is worse than making mistakes in the first place and should be treated as a crime.		
	The criminality would frankly depend on the nature of the withholding of information. Some minor aspects are clearly not criminal		
	Causing harm or death to someone is punishable in every other walk of life so should be no different for health workers, regardless of the situation. Causing death is the same no matter how or in what context it happens		
	if it is a blatant lie then it should be punished i dont mean stupid things or the courts will be full		
	unnecessary death is a problem		
	It's a matter of life or death for someone		
	Serious harm can be caused, potentially life changing or fatal.		
	life or death scenarios		
	allowing the withholding of information encourages cover ups and stifles whistle blowers. people should not be punished for speaking the truth and a health service which admits its mistakes, which are only natural, will be more trustworthy		
	These people are public figures who hold the trust and welfare of the public in their hands. Any purposeful and intentional abuse of such trust should be dealt with severely.		
	It is a natural instinct for both individuals and organisations to cover up mistakes and wrong-doing. Knowledge that to do so would be a criminal offence would be a disincentive. The criminal sanction should apply individuals or organisations or both according to circumstances.		
	To deliberately put anyone's life in danger, or hide important information regarding such action should be answerable to law but only in life threatening cases..		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If staff make a mistake, it could (and in my case did) result in very serious consequences. At the moment, health staff are under almost unbearable pressures but in normal circumstances, if they make serious errors or failings, they should be investigated and if sufficient evidence exists they should be charged with a criminal offence.		
	Alter and cover up..... Clearly shouldnt be allowed. Could be dangerous to the health of others.		
	To intentionally alter or falsify records or lie is wrong. Patients and families deserves open and transparency. Mistakes happen but it should be illegal to cover things up or lie		
	If they know they have done their job wrong and it had led to harming someone, they shouldn't be allowed to cover it up then face no punishment.		
	With holding or altering information is deceitful and therefore the person/s are untrustworthy and should not hold a position of trust. All staff should be open, honest and accountable. If they are doing their job to the best of their ability they should have nothing to fear. Once people are deceitful who knows what other elicited activities they may cover up in the future.		
	From experience I believe there is a culture with the health service to protect their colleagues rather than admit and learn from mistakes		
	This may give rise to false or misleading additions to my records. This needs to be addressed internally and prosecution in more serious incidents		
	Patient/family need full explanation for them to deal with the incident. Human life sacred. Doctors/ consultants must not act like they are god. .		
	If mistakes within the NHS results in harm or death there must be a policy of openness to ensure it doesn't happen again. In thinking about it again, I am not sure it should be a criminal matter for the staff involved if it is an accident but yes if it negligence or foul play could be proved.		
	Its a soft yes. The goal should be openness and honesty to prevent the same thing happening again. However when someone has willfully withheld or provided false information or forged documents in the event of an error that has led to serious injury or death then yes they should be accountable.		
	Patients and their next of kin are entitled to know the truth.		
	It is a crime - misfeasance/misconduct in public office		
	The level of trust required of health professionals is above that of most other professions, in that regard any deviation from norms and rules should be punished severely.		
	I consider it a crime to withhold or cover up information about wrong doings.		
	This isn't as simple as right or wrong answer - Previous question isn't sufficiently nuanced to take account of situations which may be in the patients interest.		
	I went blind from cataracts 20 months ago, but my key worker in the community mental health team kept ignoring my requests for text messages and letters in large print. She failed to turn up for a home visit, then sent me a letter for an appointment that I could not read. I had a friend who came round every couple of weeks to read my post but by that stage the appointment was made missed. I had rang often to get details but she never called back. I then found out she had left, and had recorded I missed appointments. I was then told by my consultant there was no one in the team to replace her as key worker for me.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Because I have little confidence in the health profession's internal bodies and processes being able to come to a conclusion that places blame on specific individuals. Making it a criminal matter places a higher onus on the process, which is particularly important when senior managers are implicated/charged.		
	If anyone actions caused anyones death and then information was concealed, in my eyes that is a crime and those person/persons should be held responsible for their actions.		
	If open, then no crime - accept mistakes - but if covering up - then criminal		
	It may impact on the health of the individual, or it could be for monetary gain		
	If they have to alter or hide information that's very questionable behaviour and needs investigation.		
	Public servants should not cover up anything that impacts on the public or an individual. The public is the customer and public health workers should be responsible and accountable for their actions		
	If people deliberately cover up errors it's criminal		
	Any one who alters evidence, with holds evidence or destroys evidence of an action that leads to an injury or death should be judged on the same level, be it within the health system or in daily life. If there are faults or mistakes made in health care it is important that they are fully discussed so that the same mistakes are not made again. If people wilfully cover up those mistakes, or alter or destroy evidence then they are sowing the seeds for the same mistake to be made again and other lives to be affected.		
	If mistakes are covered up to protect staff. Open and honest shouldnt be punished but those covering up should be dealt with in law		
	If a medical person deliberately lies or withholds information,of course it should be considered a crime,they are not paid to lie,no matter who or what it's for.		
	Hiding the truth has serious repercussions for patients and families and leads to an unhealthy secrecy culture for future situations.		
	Because families suffer from being denied the truth and incompetent or neglectful medical professions remain able to practice unchecked putting others at risk!		
	if someone is being less than honest regarding something they or a colleague has done covering each others back this diminishes trust and may be criminal		
	If such behaviour is criminalised it will make people think twice about withholding information which could help prevent future failings in the system.		
	Because they deal with the most precious thing, health		
	I believe that it should be the same as dealing with any professional sector, legal, finance, business etc you enter into a legal health contract and if those obligations are neglected in any way then it means it's a crime because the law has been broken.		
	Cover up may end up subverting the course of justice and in that respect already is a crime. More generally people have the right to an honest answer. This does not mean I want health staff persecuted. They are human too and some level of mistakes has to be tolerated, but should never be hidden or covered up.		
	If it is deliberate		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	There needs to be accountability, if someone makes a mistake then this can be forgiven, however everyone deserves closure after something bad and staff who obstruct this should be prosecuted.		
	Too important to be ignored		
	I believe if known untruths are told or information hidden for expediency knowing harm could occur then yes it's a crime against the person.		
	Cover ups should always be a crime and the police should investigate.		
	Someone is withholding information that you should know and making a clear decision to alter or change information to protect themselves. That is horrendous and evil. Mistakes happen but choosing to change evidence or present it in a particular way is deliberate.		
	Because it is a crime to knowingly falsify medical records.		
	If there is a policy of covering up mistakes there is a danger of declining services. In my case basic equipment could not be found during the birth of my child. This resulted in my having a forceps delivery. The following care in hospital to help me breast feed was awful and I developed an infection. I was not seen by a doctor until I left hospital. This is the only time I felt let down by the NHS.		
	Cover ups are wrong. They need to be honest so we can trust in the future		
	Openess and honesty are vital in any decision making situations. The right information at the right time informs and may decide on, a course of action in what may be life threatening.situations.		
	Well as I've seen and witnessed in my own family the figures of covid 19 have been manipulated fraudulent. Death certificates have been falsified.		
	We as a patient have a right to know all the information about our selves, and about any of our dependants we are responsible for.		
	It is a civil servant committing fraud. No different from HMRC's staff committing fraud		
	If someone is purposely falsifying or producing fraudulent date or information regarding health, and data and health statistics are reliant upon it, disciplinary action should definitely be taken, or legal action depending upon severity of action		
	People in public roles need to be held account for their actions.		
	In any other area of life, if one witholds information or lies about facts which relate to serious injury or death it is a criminal offence - so it should equally be in healthcare settings.		
	When people's lives are affected it should be judged as a crime.		
	Yes. All mistakes must be acknowledged to ensure they are learnt from.		
	It may help to prevent coverups if the consequences were more serious		
	Knowingly concealing or altering information in a manner which may lead to harm should be illegal. Further if this is information about my own health the information should 'belong' to me		
	A lie may hide a serious issue.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If someone deliberately withholds information or misleads patients or their carers and the impact is significant I believe there should be criminal consequences as there would be in relation to corporate manslaughter for example. I do not believe medical staff should be criminally liable for genuine mistakes so there is an issue about the burden of proof		
	Withholding or altering patient information leads to incorrect understanding of the illness and misdiagnosis in others going forward. This is not only dishonest but potentially fatal and as such should be a potential criminal offence		
	There should complete openness and accuracy in all note keeping		
	If they deliberately told lies, it should be prosecuted.		
	If they involved gross negligence, mistreatment, serious incompetence. Also cover-up of such failures.		
	If there is a deliberate act to cover something up it should be treated as a criminal offence. If a genuine mistake is made even with tragic consequences and is admitted no criminal action should be taken although civil redress may be more appropriate		
	While I have only the highest regard for those working in health I also think it's vitally important that no one should cover up or lie about anything. However I do think that people also must take responsibility for their own actions and not constantly look for someone else to blame		
	Fraud/cover up, is already a crime surely? If there is evidence it must be provided, not withheld. Institutions must be open and honest and that must be enforced, not optional		
	Where there is deliberate and planned attempt to subvert justice it ought to be a crime, as it would be if there were to be a court hearing on the issue and staff lied		
	All healthcare professionals should always be open and honest from the outset. Good documentation and effective communication are key elements of their code of conduct. Learning from adverse events is essential to prevent further recurrences, preventing harm and even death. Records are a legal document and should never be altered after the time of writing. If a professional has omitted an important aspect that can be evidenced by another source, then this can be documented appropriately making it clear that the note was written after the event. Altering notes without this gives the impression of covering up and preventing the truth from coming to light.		
	Lying about treatments is wrong		
	If an error has been covered up then something is wrong and needs addressed, not hid. This may be avoided if there were penalties to dissuade people from taking the course of action.		
	If one can get away with 1 why not 100's		
	Lives, Limbs, Mental and Physical Health is at risk if Health staff Knowingly give the wrong treatment		
	The introduction of the Duty of Candour legislation in England should be mirrored in NI. Blocking access to information in the Healthcare Sector should be no different from withholding information in fraud investigations.		
	If there is a investigation of medical negligence then altering or covering up of evidence should be treated as a criminal offence in the same way it would be in a police investigation.		
	Patient should always be told the truth if they are competent or their competent representatives		
	To prevent a culture of cover up and to ensure issues are addresses openly to prevent reoccurrence		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Treatment for my cancer was delayed and I think this contributed to it's spread but have no evidence. This was due to logistics and not to any deliberate action and have no complaint. I do believe that if staff lie or coverup misconduct it must be viewed as a crime.		
	If it leads to a death which the mistake caused then yes a you expect an inquiry and if a cover up was found. Integrity is non negotiable.		
	When someone hides something that's wrong they should be held account.		
	if they have with held information then they need to be held accountable .mistakes happen these shouldn't be counted as crime		
	like in any industry or business - concealing known facts that could alter an outcome should be a crime and subject to prosecution. no room for cover up or 'protecting' one's own. honesty and integrity should be a 'taken' not an optional.		
	Withholding information or being directly involved in mistreatment of patients information and understanding of their health doesn't sit right with me and if I where (which I have been before) in a situation where my health was of concern and I wasn't being told the right information or was not told information that could have altered my decision making, I would like to see some sort of repercussions.		
	The crime is covering up when treatment by the Health Service goes wrong. If they own up, make recompense and bring in procedures to ensure it doesn't happen again, that's fine. But covering up something makes it impossible to ensure it doesn't happen again and only adds pain to families that just want to know what happened.		
	falsifying important documents in business is a crime, why not medicine?		
	The health service is no different to any other body & should be held responsible when mistakes are made.		
	The individual should be held responsible not the nhs this may improve the service		
	M		
	Health information should be considered on a par with financial information. Deliberately altering or hiding information is fraud.		
	We have had enough cover ups in our country, we don't need any more. If it's a crime in the outside world then why not in the NHS		
	Anyone who alters or covers up mistakes needs help accountable.		
	If someone decided on my healthcare without my permission or a full explanation , i would deem they must be hiding something		
	Especially if it leads to death or life changing conditions.		
	Negligence can lead to serious injury or death		
	Those with public duties should always be held accountable when they fail in those duties, and especially if they choose to cover up their failings which could result in the same mistakes being made again.		
	Early in the pandemic my son was ill I think with covid. We rang the doctor and were advised to keep him at home and give it 48hrs. We did this but he got worse. We rang out of hours doc and again told keep up with nebs and give it another 48hrs. Which we did and he continued to deteriorate. We then rang A&E for help and the first piece of advice from them was don't bring him down. At this point we were extremely concerned but struggled and medicated him with		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	inhaler, nebs and over the counter tables. Luckily he recovered but we felt helpless alone and frightened. I understand it was early on but the health service seemed to shut down and not one professional would examine my son who I have never seen so sick in his 25yrs.		
	The beatification of the health service is masking poor attitudes and systemic failure. It has now become a 'criminal' act to suggest the health service isn't all that and those who work in it can be obstructive. There is no sense of service with a significant proportion of health care workers (esp admin/reception type). Neglect and a failure to take patients seriously creates much more serious problems than the original ones which are ignored. The experience of patients must be heard.		
	Trust in Health care system is essential if people are to engage with it readily and feel that it is accessible to them. Mistakes are made in all professions and walks of life, however it is unforgivable to lie, or cover up mistakes especially in public services such as health. This undermines trust in the most vital public service and undoubtedly causes additional problems for other staff and as a result, added pressures to an already underfunded organisation.		
	People can lose their lives		
	Only if there is obvious negligence		
	Many times the avoid questions, say they are not qualified to answer, or don't have access to that information.		
	No cover ups we already have enough		
	If clear dereliction to duty of care is shown through an investigation then it should be a crime		
	Deliberate cover up of a mistake is the crime		
	Any cover up of wrong doing or malpractice should be investigated		
	It can affect people's lives		
	Honesty should be a priority in healthcare and mistakes when reported should be seen as a reason to improve the service or procedure as in the airline industry where pilots have no problem reporting near misses because they will not lose their jobs.		
	It's bloody common sense.		
	If some action hinders the proper care of a service user then, depending how extreme the situation, it should result in repercussions and in some circumstances, should be considered a criminal offence.		
	Common sense.		
	Falsifying records in another situation would be a crime. The duty of care and trust placed in HCPs should also mean accountability for actions		
	If they knowingly withhold info that could cause serious consequences for individuals then they should face appropriate sanction		
	If people do not own up to mistakes then they cannot be prevented in the future. This puts lives at risk.		
	Anyone who deliberately covers up or falsifies evidence deserves to be prosecuted.		
	If records are changed to cover up errors - it's fraud.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If actions or omissions lead to a persons death or serious injury, withholding these details would be morally wrong and so, should be criminally wrong also.		
	This sounds like a form of medical negligence. Healthcare professionals can't be perfect, however when things go wrong, patients deserve the truth, and any attempt by any healthcare professional or management to do otherwise should be a crime. Confidence in healthcare professionals must be maintained and actively worked on, especially now when an alarming number of people are skeptical about COVID-19 and vaccinations.		
	Cover up never good		
	Criminal neglect or cover up of such neglect when a duty of care exists		
	Honesty should be paramount		
	Everyone can make mistakes but to cover it up is wrong.		
	If the withholding of info from parties are in relation to someone dying due to negligence then yes, it should be a crime. You're dealing with peoples lives and the HS should always put patients and their families first above all else.		
	No I think the truth be told let it be a mistake or accident or lack of training as for a crime unless it was pure neglect I would rather see sanctions and re training		
	Any 'deliberate' misinformation given to patients / public which may result in harm through negligence, omission, etc. by anyone who is tasked with protecting us is breaking the law. We must trust our health service completely and we must trust that they are honest and looking after us		
	Because it has a devastating effect on the individual and someone has to be accountable		
	Anyone who uses their position to knowingly cover up a crime becomes part of the criminal act itself therefore should face criminal prosecution		
	Why should it not be considered a criminal offence?		
	It would depend on the level of impact on the patient, but if it resulted in poor care then yes, it should be a crime.		
	This is in effect tampering with official records which are there to safeguard the public. This is misconduct in public office. Individuals may well receive sanction from employer and professional body but this is dishonesty and we have seen how serious this is when we can't get to the truth		
	Investigation and accountability		
	If a life is lost or severely adversely affected due to negligence then it should be treated as a crime		
	There must be a real sanction to ensure greater compliance. A genuine mistake that is honestly admitted is not a crime but when details of the mistake are deliberately played down or withheld those responsible need to know there is a penalty.		
	Thet are meant to be professional and mistakes really cause a lot of pain. They seem immune to criticism		
	If someone is covering up, telling lies or whatever they are purposely evading and or misleading clients which I wholly disagree with. People who are seeking treatment are vulnerable without someone purposely doing any of the former to them. No integrity I also feel the same about MPS who tell lies or cover up especially when they get up in Parliament and do this ..makes me cross purposely misleading ppl ! Definitely no integrity or respect !		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Honesty is important. People - including vulnerable people - have a right to be treated properly openly and honestly. Sometimes things will go wrong but it is important that these things should not be covered up. When mistakes happen, lessons must be learned to ensure they aren't repeated. If such errors are concealed such lessons cannot be learned and the errors will be repeated with further harm caused to others. To be clear, I don't think making a genuine mistake or honest error should necessarily be a criminal offence even if it has serious consequences- but concealing or covering it up should be.		
	Patients and families are owed openness and transparency when things go wrong. Trying to cover up wrongs should be a crime		
	Honesty is essential for the best care for patients. If improvements are needed, covering up will only make the situation worse.		
	Withholding information is contrary to the spirit commitment of the Health & Social Care services Branches who have undertaken to be more transparent and to comply Fully with all their duties of care		
	It is giving out false and misleading information.		
	You need to have faith in health care if genuine mistake then speaking honestly about it helps stops problems. Blame game helps no one.		
	depends on what was with held		
	Trust is necessary in health matters and lack of candour and honesty damages that, particularly if injury and negligence has been covered up.		
	When there is death or fraud		
	These are public servants so are accountable to the public		
	Any action that results in death or injury within the care sector must be investigated.. The very fact that anyone would in anyway hamper any sort of inquiry, then blame has to be established...At the very least 'manslaughter' or 'grievous bodily harm' is involved...		
	Health Staff are duty bound to be fully honest at all times,given they are dealing with peoples health,lying or covering up mistakes should be punishable by prosecution.		
	It is better to come clean and be accountable. Otherwise it becomes a sham and people could literally get away with murder.		
	Deliberate malpractice should be a crime. There should be an inquiry to rule out honest mistakes and fix static issues.		
	Anyone that contorts the truth to cover up a failing in care should be charged accordingly. To err is human and it's easier to take a mistake or error in care than a coverup		
	To err is human but to lie and cover up so someone avoids correctly apportioned blame is a crime.		
	I work in the NHS i know things can go wrong. Previously issues were covered up as in the hyponatraemia cases. Departments should have an open and honest review of cases/incidents with support of management.		
	By hiding information they hinder the process of improving the the process. They also could be hiding a criminal act of others and therefore are complicit in that crime. It reduces or even eliminates the trust between the patients and the staff.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Because a cover up, lying, protecting the health sector rather than delivering open, honest care and attention to health is a crime. Witness the treatment of Claire's case. Be responsible and accountable or get out or be held to account by the law.		
	We need open and truthfulness. We need to know the true death toll of the covid 19 numbers . I think they are extremely over estimated.. people are dieing of other illnesses and they are putting it down to covid..		
	It is shameful and criminal the lengths that so called professionals within the SEHSCT will go to coverup, deflect and lie to hide abuse and neglect within Care Homes. The actions of doctors, nurses, directors etc during the Hyponatremia Enquiry was disgraceful, any other profession people would have lost their jobs.		
	Mistakes will happen but hiding or withholding information on a serious issue (presumably to protect self/ organisation) is denying justice to the victim.Isn't withholding evidence always considered a crime ?		
	Very similar to perjury and misleading a jury...		
	It doesn't matter who you are or what you do; if you cover up wrongdoings you're committing a crime.		
	Everything should be transparent. If something has went wrong the people involved should be notified		
	Being an dishonest or being involved in covering up the truth is blatantly wrong		
	Yes,		
	There needs to be a deterrent to covering up medical negligence as medical practitioners need to be both held to account and an honest review needs to be held to establish what went wrong and how things can be improved for patients in the future.		
	because everyone should be held accountable for purposely withholding info to patients and the people.		
	Dishonesty in relation to health and social care is a fundamental breach of trust and undermines confidence. Many HSC staff operate under professional codes and should be clear on standards of honesty and openness required.		
	all public organisations should be open and transparent. If records were amended falsely then that is misleading a possible inquiry. It is absolutely a crime in my eyes to do so		
	If someone deliberately witholds information or alters records with the intent to cover up a deliberate action, and this has a negative impact on a patient then they should be held accountable. It is differnt where a genuine mistake occurs.		
	Negligence that is deliberate should be viewed as a criminal act		
	Information covered up, in any other industry where harm or death occurred, would be treated as criminal		
	A crime might be too draconian , it all depends on the gravity of the issues. In some cases disciplinary action might be more appropriate. But there should be a serious sanction, there's been too many cover ups and all health care people need to understand that is very wrong and will be punished accordngly.		
	When I was 10 months old I caught Polio while I was in the children's ward, from a Nurse who had been working in the Polio ward and then came into the children's ward. My parents didn't take any action against the NHS at the time and they didn't tell me tthe truth of the matter until it was to late for me to ddo anything about it myself.		
	If a doctor nurse goes out of their way to cover up a mistake, it could have serious implications on the patient. This is at the very least negligence		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Depends on whether it was deliberate or not,		
	Sorry after further thought and considering the stress that health care professionals are under during this pandemic I would like to change my previous answer, negligence under the circumstances experienced in 2020/21 is understandable and may not be a criminal act but should be investigated openly to learn lessons.		
	Covering up is bad		
	crime is crime no matter what the situation is.		
	Hindering investigations or hiding information that could improve patient care is fundamentally wrong and criminal in any world.		
	if negligence causes death or permanent damage then it should be a crime,		
	Need for transparency.		
	If harm or death was caused , and the health care teams owned up , then fines and / or compensation would be appropriate. However , if a deliberate cover up occurred , then , yes it should be a crime . It is in most other industries .		
	Mistakes and accidents happen and it's important that there is a full and thorough investigation to help stop recurrence, but wilful withholding or alteration of evidence hinders this process.		
	it struggled with this question , as there can be complex reasons an individual may cover up incidents which require careful balanced investigation and proportionate actions and we cannot expect our HSC to never make mistakes However when patients lives /health could be at stake , the fact that it could be a criminal offence may act as an important deterrent Equally the threshold of being convicted should be at the most serious level		
	Personally I think people should be held accountable if they deliberately mislead or alter the facts to cover up a mistake of fellow workers or a department.		
	Criminalising such behaviour might be more of a deterrent than whatever consequences there are currently		
	If a cover up is not a crime it might happen more often. Honesty and openness must be 1st priority.		
	If they cover something up they obviously feel they have done something wrong so it speaks for itself.		
	Honesty is crucial, even if a mistake or an error of judgment has been made. Denial or evasion is wrong.		
	The consequence of wrong doing would most likely have very serious consequences for the future life quality of individuals. Any attempt to cover up or deflect would most likely be to cover up for individual/s or to protect an organisation. Not acceptable.		
	Deception, changing records, dishonestly all show an intent to mislead or an intent to destroy evidence of wrongdoing. In all other aspects of life this is viewed as criminal behaviour. It is the mens rea in addition to the actus reus that elevates these actions to those of a crime		
	Because these actions show wilful dishonesty in a life & death situation in order to protect one's self and / or the corporation.		
	Because such matters would be subject to evidential review and formal investigation to a higher standard of proof than that provided by professional or organisational review.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Any inquiry should have honest and open answers, statements. Covering up anything should be taken very seriously.		
	Serious malpractice		
	If you alter anything medical that you shouldn't and this can result in a bad outcome for the patient. It's has to be a criminal offence.		
	It should be against the law to alter or try to hide information pertaining to someones health		
	If it is criminal to cover up information about a death on the road it should be criminal in the hospital as well.		
	Transparency should be at the foefrontr of any Health Service		
	It amounts to falsification of records. I believe it's the same as fraud.		
	False information or covering up a mistake which could cost a life should be a crime. It would be in other professions why not health		
	There has to be a penalty for criminal actions		
	When the truth is told better understandings of illness can be vital. People like to know where they stand		
	Truth and openness are essential.		
	any cover up on health could lead to problem becoimng worse by not being nipped in bud leading to catastrophic consequences		
	The wall of silence is wrong Equally there should be an understanding that people are human, mistakes can be made. Healing is easier in an atmosphere of truth		
	My issue was around Social Services, not medical treatment. Things were covered up, yet a manager was demoted. They denied it was anything to do with my complaint. I didn't want ot complain, just na explanation. Them closing ranks, gave me no choice.		
	If deliberate and intentional then deception and dishonesty in this context merits a criminal sanction, partly as a deterrent.		
	Out and out lies and cover ups should be addressed in a open criminal court		
	Health and social care staff are in a position of trust, which people absolutely depend upon for their well being. Breaches of this trust are an extremely serious matter and would be made worse by efforts to hide evidence. Such efforts should be classified as crimes.		
	Putting a patients life at risk		
	Many GPS are not really seeing their patients .my wife has been a doctor for thirty plus years and she says that you really have to examine your patient face to face and often with your hands .		
	If actions have been risked assessed and shared with patient no issue, if not should a crime		
	Hippocratic Oath- do no harm. If you breach the oath there should be a sliding scale of consequences according to the level of harm done		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Just as we have the right to confidentiality we also have a right to honesty and trust from within the care system.		
	I believe that this is akin to fraud		
	trust is invaluable in a health setting and loss of it due to a cover-up would be detrimental		
	Coverups or attempts to whitewash serious criminal or negligent behaviour within our healthcare system or any other part of the state needs to be exposed and those preventing justice should be punished		
	They can result in life-changing outcomes or death for the patient: other people would be prosecuted for such actions in other jobs/professions - why not healthcare staff?		
	We need transparency and those who try to cover it up or hide facts should face consequences.		
	In the same way as perverting the course of justice.		
	Because it's not proper conduct		
	The integrity of the process lies in facts not lies or coverups. How simple can it be!		
	To be the same as every other workplace		
	If there has been a deliberate attempt to conceal evidence then that should be punished		
	Cover-up should be criminal, even if the original matter of concern is not criminal negligence		
	Intentionally misleading about options or withholding information		
	Honesty & openness must be followed especially when injury has occurred.		
	Falsify or covering up of information, in particular when relating to someone's care, is very serious, and should be treated as such.		
	People should be open and honest in their dealings, especially public servants		
	Covering up negligence, and thus escaping scrutiny is reprehensible.		
	Cover ups should be a crime. Accidents can happen but where there is a guilty mind it should be a crime.		
	The act would be a deliberate action on their part that negatively impacts on the person receiving service.		
	If they lie or cover up it should be a crime.. But genuine mistakes shouldn't be criminal. We need honesty so we can learn to do better, punishing honesty about mistakes is a bad idea.		
	It had serious impact. I ended up in intensive care. No one wanted to talk to me about		
	As a point of principle, if somebody deliberately interferes with information related to serious harm/death then absolutely should be a criminal matter. Apart from preventing those harmed from seek redress it also prevents the root cause from being addressed - more harm will follow if the root cause is not addressed.		
	If you are mis-sold information by a company then they are liable so it's the same situation		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	There needs to an accurate audit trail to determine what went wrong and who, if anyone, bears responsibility. Accidents/errors in medical care can potentially result in lifelong effects so deliberately impeding an investigation into such incidents should carry a significant penalty.		
	Doctor said that the poor quality of care resulted in uncles death and was preventable. Upon us exploring further they bolted and the staff protected themselves, doctor denies saying what he did. Turns out in a separate incident there was an Serious Adverse Incident and an investigation and no1 told us. Only found out after the report was Done with no input from us. Criminal.		
	Feel the health service itself should be held to account for any significant mistakes.		
	I think patient's care should always come first.		
	Covering up information should be a crime. The original mistake should not be a crime .		
	Probably- There should be sanctions but possibly not in a criminal court.		
	We need to be able to trust our health care staff to tell the truth, be transparent and be willing to share and learn from mistakes. I also feel strongly that if someone makes a genuine mistake and admits to it they should be treated with compassion and understanding.		
	They are in a position of trust, and by lying, or by cover-up/deception they are breaking trust with those they're providing care for. They are also implicated in any deaths or negative consequences caused by their withholding or manipulating information		
	No public servant should be able to withhold or amend info, perhaps in respect of national security but absolutely not when it comes to health care.		
	knowingly covering up or withholding critical evidence		
	They have the potential to endanger life		
	""Above all do no harm"" integrity and honesty is paramount to all health care workers and lying or withholding information is in direct violation of their vocation		
	To avoid professionals closing ranks to cover up		
	I think it is appropriate action if someone in a position which requires absolute trust deliberately seeks to cover up mistakes.		
	A cover-up has the potential to lead to further harm		
	When potentially the most vulnerable in society are being adversely affected by withholding information or telling untruths there should be a strong deterrent in place.		
	If any mistakes are made whilst having treatment or help it is very important that you are kept well inform when something goes wrong and that i the patient should be able too get info regarding what wrnt wrong and that if staff tells lies or cover up facts they should be charged with a criminal offense or struck off medicine		
	People should be able to cover this up. They must face full consequences of breaking the law.		
	No one should conceal or cover up health decisions - they should be professional enough to speak out the rationale of the decision made		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	I believe in informed consent which can only come from truth no matter the situation. To lie on something this important that could lead to death is at best, manslaughter.		
	I think it is criminal to withhold information about a person's health, their body, from them if you have caused damage or injury to it. If you are in a position of trust and you abuse that trust by dishonesty, it is criminal. If damage or injury has been inflicted, it should be reported and full investigation carried out and individuals/families/governing bodies be informed of the detail and outcome. At the end of that process, should the injured party (or their loved ones) or indeed the Trust/Department etc wish to take legal recourse, that is their decision. But agree straight criminal offence of there is any effort whatsoever to withhold/cover up the truth in any way at all.		
	Mistakes happen but there should always be total transparency about them. That way staff can learn and processes be improved or change to prevent the same mistake happening again.		
	From a legal perspective it caused harm, therefore they should be liable at the minimum for damages		
	It is not possible to learn from mistakes if they are not admitted.		
	I'm surprised it's not a crime already. Particularly poignant at the moment with our CSO Ian Young and the Belfast Trust's lack of action against him after being found to mislead coroner in Claire Robert's death. It's unacceptable. Public confidence is at an all time low re: him and hospital trusts and it's despicable.		
	Too easy to side step blame and accountability. All about protecting each other!		
	I work for nhs. Accidents and mistakes happen but if incidents are addressed honestly and with due diligence no crime has been committed.		
	There is an apparent culture in HSS of 'closing ranks' to obstruct truth; Also default position of 'liability denial'. This exacerbates grief and pain of complainants and wastes public money. To change citrus make such behaviour a crime.		
	This would be comparable to fraud in my opinion and also impinges on the rights of the patient under GDPR		
	If the cover up has serious life threatening consequences for those involved.		
	To alter what is your health and safety. Or anyone else's. Is a serious crime.		
	It is my opinion that ALL services offered to the public should have this as the ultimate sanction. It is our taxes that pay for these services and there should be no hidden 'non-disclosure' arrangements made. As this is the case it is important that 'no-fault' investigations continue to a conclusion but an expectation must exist that those responsible for the most extreme or serious issues should (must) resign should the outcome point to them being ultimately responsible.		
	If you willing alter information of something gone wrong, for your own gain, you are only thinking of yourself and are probably in the wrong profession		
	We need honesty and clarity when we visit our health authorities, if we lose confidence the whole fabric between health and patient falls apart. It's good practice to be honest and clear always.		
	The reasoning is self evident. Criminal actions are criminal.		
	A crime is a crime		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	I would have thought this self evident. Perhaps I misread the previous question. Wrongdoing must have consequences.		
	It would help prevent lying and deception		
	When working for an organisation such as HSC you take on a responsibility of care and protection. Withholding or giving incorrect information results in care being lessened and weakens the trust in the organisation.		
	Mistakes do happen, but if you cover up, hide the fact, falsify information or delete the relevant information you deny the impacted person(s)/families the truth which may allow it to happen again.		
	A person could have lost his or her life		
	I believe Health & social care have a ""duty of Candour"" , therefore if that is missing then a crime has been committed.		
	Full accountability in an essential service that demands honesty and integrity in its interactions		
	Covering up or altering information etc is illegal in other practices so it should also be the case here.		
	Medical records should be treated in a similar way to bank records. There should be penalties both for the institution eg trust or go practice in addition to personal penalties for person involved. Patients place their life in these people's' hands so trust them to act with integrity. Failings must be used to learn from not hidden.		
	Responsible decision making only works when people are held accountable for their actions .		
	The whole system is outdated and based on poor objective standards. Care for addictions and homelessness is non existent.		
	Particularly if the actions are covering up for mistakes. Or cause death unnecessarily		
	stop things being hidden		
	These are serious issues which merit bring treated as crimes		
	People die because of mistakes that's how it is but there should be full disclosure and no cover up.		
	Honesty and openness should be a legal obligation in all public services, this also includes the police and govt		
	Their trustworthiness is vital.		
	These people have responsibilities like all other walks of life and as such should be answerable to the law for their actions..		
	This will encourage and embed absolute transparency and a fair process allied to a complaints procedure will ensure effective accountability and also support to our hHSC providers so that they aren't scapegoats for lack of resourcing or bad political decisions		
	When a person's health is at stake, no information should either be altered or hidden.		
	The cover up of accidental/malpractice should be the crime		
	If someone does a deliberate act to prevent disclosure or makes an inaccurate record then this should be a crime. Honest and genuine mistakes should not.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	you are playing with peoples lives, if mistakes are made in can be acknowledged and corrections put in place for the future, to try and hide or coverup takes away trust in the organisation and is criminal		
	The non disclosure or hiding of information could result in a serious or fatal outcome resulting in medical or criminal negligence. It should be the right of every citizen to have open and transparent access to any information that affects the well-being of all our citizens.		
	They technically murdered someone through malpractice. That's very serious. Of course they should be charged with a crime.		
	Health organisations have a DUTY to be open and honest even when mistakes are made		
	Why on earth should it not be? Why should health workers be allowed to cover up harm inflicted on someone, just because the NHS is promoted as free despite being paid out of taxes and NAT INS contributions		
	Information should not be hidden from people involved.		
	If someone in a trusted position deliberately does anything that they know is detrimental to the health or well being of an individual it should be treated in the same manner as any other type of assault on an individual		
	If the police altered information it is criminal, therefore if health professionals alter or hide information it should also be classed as criminal		
	Health is a public service and there should be full transparency at all times.		
	In society directors are responsible for staff and clients. That's why I strongly agree that staff should be charged where evidence is found		
	If there was evidence of a degree of negligence which would impact unfavourably upon a person's health and well-being, I feel that this would warrant a criminal investigation.		
	Their actions have impacted a member of the public.		
	Streaming from health and safety and corporate responsibility and culpability		
	Altering information (presumably to mislead) is potentially tampering with evidence and is also dangerous from a clinical perspective.		
	Medical staff are human beings, they will make mistakes the same as everyone else does in their workplace. It should be that they are free to admit when a mistake has been made & to offer an explanation & apology. Managers should encourage this & covering up mistakes is wrong in any setting. It adds to the misery of those affected. All public services should encourage genuine openness & transparency whilst accepting that mistakes will happen.		
	If I make a meeting stake in work I am held to account		
	In the case of neglect then yea. It is more difficult with regards to treatment as there are many different opinions and anyone with an internet believe they are an expert.		
	Covering up negligence should be a crime especially when it leads to death or serious injury		
	Covering up is usually worse than the initial mistake and impacts negatively into the reputation of the organisation.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Because if the cause is systemic, it could negatively impact on the health of future patients. Having said that, I'm assuming a context of openness, honesty, organisational willingness to learn and strong protection for whistleblowers.		
	I honestly thought it already was. Unethical and dangerous behaviour.		
	If a person wilfully withholds information, lies, could do more but didn't and as a result of that a patient is injured in anyway or dies then that person should be prosecuted		
	There should be no cover up to ensure learning can take place to prevent a recurrence of the incident. If staff cover up or withhold then that puts the next person at risk		
	I think deliberate cover up which affects the welfare of others in extremis should be a crime .However I recognise that we now live in a blame culture where any error or mistake results in a call for 'heads to roll' This I feel has led to a fear among many to admit a genuine mistake which should in fact be an opportunity to learn from.		
	Transparency and communication is paramount. If withholding info of a serious mistake or even fatality were not investigated the consequences do not bear thinking about.		
	They said that my granny was doing fine but when we visited her in hospital, she stank, they didn't even give her a wash even though they said they did		
	Impacts on persons right to healthy life		
	If the event involved avoidable carelessness, or inaction, which lead to injury, suffering or death, false records or cover up, then minimum should be discipline inquiry which also looks at criminal offences. Independent lead		
	Practitioners have a responsibility to use the authority and position with the utmost care, we have seen what happens when those in authority withhold important health information with the pandemic. People need to know they can trust their health professionals, and receive justice if that trust is broken.		
	Wrong decisions by health professionals can lead to serious and indeed life threatening outcomes and as such should be criminal		
	People when their decisions seriously patients' lives need to be held accountable		
	Because altering the truth, or hiding mistakes should never be excusable.		
	there shouldnt be any cover up or lies when mistakes happen or it will not be learnt from		
	If a health professional intentionally covers up information that was related to serious harm or death, this should of course be a crime. The severity and conditions around this are important however, and I would have serious reservations about a statutory duty of candour linked with criminal sanctions if it would actually have a detrimental impact on openness and honesty.		
	Honesty is important in every professional role, in healthcare it can be a critical factor and should never be abused		
	If you knowing act to cause harm or know that someone else has done so this is unacceptable and you should be held to account for it.		
	Due to the serious impact these deliberate actions can/do result in.		
	Transparency is key		
	Nothing good comes from coverup better open and honest		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Clearly covering up actions which may have led to a fatality is a criminal act. Although the fatality may have happened irrespective of the actions of staff, by covering it up they hamper any future investigations.		
	It is wrong doing on an important issues such as Health & Social Care		
	When there is a cover up of malpractice or mistreatment it must be treated as a crime to prevent future occurrences and restore trust among the general public. I feel people have the impression that that the health service will preserve itself and image before tackling difficult question like this.		
	I got antibiotics followed by more antibiotics followed by more antibiotics. After several months, I was hospitalised and required an operation. I feel like of doctors thought they would be criminalised for something like this, they may be more inclined to pay attention and examine patients properly at the start		
	My husband was knowingly given a factor viii transfusions contaminated by HIV & Hepatitis C in the 1980's. We are currently taking part in the contaminated blood enquiry lead by Sir Brian Langstaff		
	No different to perverting the course of justice		
	Extreme negligence, withholding important information from families is criminal behaviour		
	there needs to be transparency in ALL government departments. if there are 'cover-up's' in one then all are tainted.		
	I feel as a government body paid for by taxpayers that any malpractice being covered up in the health care sector - obviously depending on the extent of circumstances - should be invested as a crime due to the severity of the impact such coverups can have and the repercussions it may have have on patient care.		
	I was dispatched from Belfast Mater A and E in the middle of night to drive myself home having ALL the early symptoms of what is now COVID-19.I couldn't breathe properly but they did not consider me bad enough to give a nebuliser never mind oxygen yet they picked up that my heart (always healthy previously, I am relatively young) was in distress. I was monitored for 4 hours until it stabilised. I had blood samples taken and was advised only when I demanded results and to know what was wrong, that it was a virus and that I'd be very sick for 3 weeks and to rest in bed. I was given no medication. I demanded an anti-viral treatment or a steroid as I felt my chest tightness signalled much worse to come. I was refused any medication despite arguing in my weak state with the doctor. This had followed a trip to doctors surgery within previous 24 hrs where nothing was picked up and nebuliser treatment I'd requested was refused for tightening chest (this treatment is standard in Republic). I had two further nights of difficulty breathing and resigned to staying awake and upright in case I would die. I developed very serious pneumonia and my chest did not clear for 2 weeks. I was weak and hoarse for 3 months and exhausted all the time. This happened in early January 2020. If the virus was not COVID-19, which I believe was in circulation since December 19, then it was another SARS virus, given the acute respiratory distress I suffered. I never received follow up and have zero faith in a system where unlike ROI patients in distress with respiratory infections in NI pre COVID-19 pandemic declaration were neither treated with antibiotics, antivirals or steroids. It was like a bad joke to hear that the British medical profession "discovered " that providing a cheap steroid saved many more lives from COVID-19. I attempted to get flu virus but to no avail all Autumn winter 20-21. I am on a 7 year waiting list for an open infection on my gum, cancelled April 20. I am on a 7 year waiting list to see an Orthopedic surgeon for degenerative discs and stenosis lumbar and cervical where I've had to pay for my own MRIs. I was refused a cervical smear by a practice nurse despite having received a letter due to being on the "watch list". It is probably the worst health care system in the developed world.		
	For accountability to ensure it would be a rare occurrence		
	The coverups should be sackable and is a crime, however when have you ever seen a senior manager within the h/s disciplined or held to account. 40 years in the h/s I never saw one, there is no way to hold them accountable and they will look after each other. The easiest way to protect yourself in the health service is to become a manager as they police themselves		
	If there criminal culpability then charges must follow where harm to a person has occurred. If it's negligence due to pressures on the service, then criminal culpability must be mitigated but cover ups should result in some form of legal redress.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	It's gross negligence		
	Like any other organization/individuals they should be held responsible for mistakes and failings.		
	whilst having aduty of care to all patients if an action causes harm or death it should be INVESTGATED as a crime		
	Very difficult to elaborate without specific information, very broad range of potential actions and should be judged individually. Poorly phrased question.		
	Covering up for their own or a colleagues mistake which could have caused life changing issues to the patient could prevent the patient receiving the future care or compensation that they deserve , which I would deem a crime .		
	They need to be under same rule of law as everyone else		
	Mistakes happen in all walks of life, including health and social care. Participants should be honest and frank about any role they played in the mistake. Covering up will make people distrust those who are here to help. Making it a crime will dissuade people from covering up mistakes.		
	If their actions caused harm then it should be treated as a crime		
	Deception or hiding facts is an offence and should be punished		
	There should be full and open disclosure in such cases, to allow for thorough and proper investigation and a just outcome.		
	Illegality and moral imperative to do no harm		
	All government bodies should be open and transparent not allowing the need for cover ups		
	Cover up are unethical and doesn't fix root cause issues		
	Cover up is wrong. Attempt to pervert the course of justice		
	I believe there should be consequences for malpractice		
	Lives at risk		
	The policy of NI Health and Social care system has always been to keep people in the dark and it is wrong.		
	Witholding information - altering information - absolutely 100% a crime		
	If they mislead or are negligent they should be charged		
	In any other suspicious deaths witholding relevant information is a crime (I think) so it should be the same here. NB I work for the Dept of Health.		
	The state of someone's health is arguably the most sensitive piece of information someone can have about a person.		
	Coverup or calling an inquiry is the usual means of dealing with complain. Not working well.		
	Public confidence is essential. All humans make mistakes. Training/ processes should be in place to minimise but if a mistake happens there should be an apology and training and/or processes should be reviewed		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If an honest mistake is made, not due to negligence that is not a crime. However, lying about or seeking to cover up mistakes should be a crime. We can only learn from mistakes when we admit to them.		
	The truth matters - people should be honest and own up to their mistakes. But also when people do admit mistakes then they should be given credit for that. Everyone makes mistakes.		
	Making a mistake is not a crime but deliberately covering something up means lessons won't be learned		
	The withholding of information on what happened should be treated as a crime as well as deliberate bad treatment. An honest mistake shouldn't be treated as a crime but a coverup should be.		
	Should be told even if prob wa due to,poor performance		
	A deliberate act to cover up something which resulted in ""harm"" is the same as harm caused say by the like of an assault. However, I would stress that the action has to have been deliberate and mitigating factors need to have been taken into consideration.		
	Because it is a serious matter, comparable to but worse than fraud in a business context. Any framework should be designed to minimise costs, ensure honesty and reduce staff anxiety.		
	I am the Primary carer for my 91st year old father. He is vulnerable and often requires me to be his advocate. If he was failed by anyone's actions I would want to know why and for that person to be held accountable. He does require and deserve protection.		
	False or misleading information could be life threatening.		
	if mistakes are made then fair enough nbecause we are all human,but to cover up mal-practise that should be a crime		
	Any excision taken that has a negative impact should not be covered up		
	They are criminal in that someone is altering records to cover up potential negligence on their own or someone else's part. I understand stressful situations arise but individuals cannot be allowed to make a judgement of their own mistake--that is for others to look at objectively and decide.		
	Anyone involved in cover ups should be held accountable.		
	My medical notes were retrospectively amended. It took me 5 months to get the Trust to send me all of my notes under a Data Protection Subject Access Request which had a 40 day time limit. I was discharged from care while in a high risk pregnancy and later went on to lose my 7th baby in a row. The Consultant in question refused to give me any reason why he discharged me and the Trust backed him up but later made him refer himself to the GMC. That was very disappointing as he misrepresented the situation to them and they only cautioned him.The Belfast Trust said it would hold a Maintaining High Professional Standards Investigation into this Consultant, a process which should be completed in 6 weeks. It took them 3 years and they refused to tell me the outcome, yet required me to give evidence and relive traumatic events. I was left without consultant care for 7 months and had to fight for it to be reinstated. Senior NHS management then engaged in a process of bullying me to ""go away"" and suggested that treatment would no longer be provided- I had lost 8 babies by this stage. They also interfered with an Extra Contractual Referral application for a referral to an actual recurrent miscarriage specialist in GB, attempting to ignore it, then delay it, then ensure that the HSCB would reject it. Only when I mentioned the retrospective amendment of medical notes did the then Women's Services Manager (now retired) jump and before I knew it I was going to GB. The previous consultant refused to refer me to GB yet openly admitted he didn't know what was wrong with me. It took me 7 years to get the level and standard of care I needed (from GB) and just over 8 years to get my miracle ""rainbow"" baby but I had been severely traumatised by the (first)Consultant and Trust Management (some of whom lead the Trust today) and years of my fertility had been lost. I was 43 when gave birth. I am still treated with hostility by senior members of Obs/Gynae management and clinical staff in the BHSCT as I try to engage as a service user to improve the level and standard of care provided to those sadly coming behind me. The intransigence and resistance of the Trust to suggestions to provide adequate emotional and psychological support for women/couples experiencing pregnancy and baby loss, especially early pregnancy loss, is astounding and the public would not believe how women in this situation are treated - it is very clinical, no emotional		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	support is offered, requests to be referred to Perinatal Clinical Psychology in the Trust are refused point blank, Bereavement Care Pathways and Recurrent Pregnancy Loss Care Pathways are not implemented in full or at all and when you raise concerns about care and treatment the Trust treat you like a whistleblower despite being a member of the public (ie ignore you, withdraw care, try to isolate you to get you to go away, publicly mock you and bake barbed comments). So yes, I think Trust Management who does this or any Clinician who clearly breaches the GMC Good Medical Practice should be subject to sanction externally because there is no real willingness to maintain standards or to apologise for harm caused, making restitution, from those running our NHS in the Trusts or from some of the clinicians themselves. They circle the wagons.		
	Truth is essential		
	How serious the incident and how it can affect people		
	Need accountability from the very top		
	In any profession, negligence or bad practice should be punishable if it affects others		
	Covering up is counterproductive in the long term which in turn erodes trust and confidence in the systems that are in place to handle such events. Custodial sentencing should only be used in extreme cases but there should be no ambiguity and other penalties such as demotion, dismissal and being struck off are options that could be used in such circumstances. The deterrent should help prevent these kind of situations occurring.		
	To consciously with hold information which is vital to someone's health is morally wrong.		
	Accountability		
	If a person knowingly or wilfully withholds information which may have an adverse effect on any investigation or inquiry, or in withholding such information wilfully or deliberately conceals facts or other information which if known would have avoided, curtailed or minimised an otherwise adverse health outcome, including curtailing, avoiding or minimising the risk of death, or life changing injury.		
	covering up facts and lying about your actions leads to people not having all the info or being able to react properly		
	There is no reason why an individual should not have the entire and truthful information.		
	Professions should be held accountable for their mistakes and purposeful inactions		
	I am a civil servant and openness and honesty are principles of my employment that I also personally agree with. If I was involved in a cover-up I could well be open to being charged with a crime. How much more for those who deal with our health. Always with the caveat that a proper application of due process of law is required.		
	Because otherwise allegations of cover up etc won't be investigated. The NI Health management system is institutionally incompetent and determined to avoid accountability for it.		
	Already subject to the judicial system		
	If it is beyond someone's control and a patient dies that is not their fault. But if for example the negligence of a doctor leads to their death then that should of course be regarded as criminal.		
	Health care staff need to have the highest standards		
	Deliberately withholding information for the purpose of covering up bad practice denies access to truth to those impacted by the bad practice		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If cover up takes place, we need to be able to trust nhs.		
	Its the same as in any business, anyone withholding information from a 'client' is wrong.		
	Whistleblowers deserve protections		
	At the minute there seems to be no culpability within the health service. It is do as we say, don't question and ifs it's wrong then you have to accept that.		
	People need to be accountable.		
	Making a mistake isn't a crime but a cover up should be		
	Same as withholding evidence in a crime		
	All health service staff have a duty of care and they are not above the law.Different inquests have indicated cover ups		
	In the main, I think amending or falsifying medical information should be a criminal offence at least at a corporate / organisational level. However, I would be concerned if this resulted in a lack of openness and honesty in reviewing cases where things have gone wrong.		
	I accept that people can make mistakes But the reason I answered 'yes' to this was for trying to cover up those mistakes and giving out false information. Honesty goes a long way in my opinion.		
	Withholding evidence that could have potentially saved a life.		
	If they knowingly altered or withheld information it should be a crime because people's lives could be at stake, or their care affected. It is unacceptable to behave in such a way and the threat of criminal proceedings would deter such actions.		
	Humans make mistakes, things can happen and go badly wrong. That is one thing but to knowingly cover it up to protect the health service is very wrong. Explanations and apologies, while may be hard to hear are still better than a cover up. A cover up makes the act more criminal.		
	Deliberate cover of serious harm should be a crime		
	If anyone withholds info in these setting in any other walk of life it would be treated as a crime and should be no different here		
	If the person has been involved in covering up or misleading the investigation into a serious malpractice or death then the person should be considered to have obstructed justice, or at the very least having interfered in an investigation.		
	Because someone was harmed		
	Allowing for ""honest belief"", ""honest mistake"", there should be a consequence of deliberately false information or concealing or misleading. Criminal level of offence makes conviction very hard, if only needed to be proved on balance of probabilities then more easy to convict, and lesser consequences.		
	Need to be open and transparent		
	To cover up any death or miss diagnosis that cause surely has to be a crime..		
	IPeople can make mistakes albeit they are usually connected with matters of life & death. There can also be negligence which is unacceptable in these worse case situations. Personal liability insurance should cover mistakes but in the case of negligence the law should be involved whether it be the government or an individual.		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

	Response Percent	Response Total
Any cover up is wrong and should be independently investigated		
I thought that was a crime already!		
Im entitled to know exactly what my situation is. Also I feel that GPs have become unavailable since Covid began to the point where I cant feel any confidence in trying to contact them.		
Treating it as a crime would act as a deterrent		
There should be a duty of candour. Where issues go wrong, it is important to reflect and learn same as the aviation industry. Medics tend not to want to accept liability when perhaps a patient or family of a patient simply want answers and an apology.		
If there is something they could have done to helped you hit withheld it from you then this is a crime		
If a person un-intensionally kills someone it is deemed manslaughter, if a person with a duty of care falsifies information willfully, it should be examined carefully. People do make mistakes and in high stress situations the wrong call can be made, which I think, although I have no experience, is forgiveable. What is not forgiveable is going out of your way to cover up mistakes or pre-meditated actions. Falsifying documentation in many jobs leads to dismissal nevermind in a role where you are responsible for other peoples lives.		
No one should be above the law		
Actions leading to harm or death that are covered up... of course that should be a crime.		
If it's a deliberate cover up it should be treated as a crime. That is not to say honest mistakes can't be made but if they try and hide it it should then be treated as a crime.		
I don't necessarily believe that if a doctor or healthcare work makes a genuine mistake that this should be considered a crime but if information is witheld or covered up this is very wrong. Doctors are human and can make mistakes but the intention was right. But people have a right to understand where things went wrong and we as a society have a responsibility to learn from these actions and to improve training, methods etc. We can't do this if we pretend nothing happened.		
Holding or altering information means will not be able to get to the problem cause which means continuation of the problem and more mistakes		
If a mistake was made, even innocently, the truth should be told and there should not be a cover up.		
Covering up incidents needs treated very seriously. Making mistakes is only human but covering them up means that the individual and others won't learn from them.		
If withholding information is the cause of a patients death, which would have otherwise be preventable, yes, I feel those responsible lacked a duty of care. Likewise withholding information about a preventable death or an accident of a person in care, should also be a crime. If a patient dies of neglect due to lack of funding of the NHS, the state should be held responsible.		
I'm not sure how what essentially would be a form of medical malpractice that involves the suppression of evidence would NOT be a crime.		
Accidents happen; they are unavoidable in a stretched and under-resourced service. However, the deliberate act of with-holding information pertaining to an accident, or covering up culpability is never unavoidable: it is a choice made to selfishly put one's own wellbeing (financial, professional, reputational, whatever) above that of those to whom one has pledged themselves to serve. It is unjustifiable, and should therefore be treated as a criminal act.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	People make mistakes which is human nature. Trying to cover them up from the people they impact is wrong. There should be honesty at all times and dishonest behaviour should be punished.		
	Any covering is criminal		
	All my interactions with them have been on behalf of my mother with dementia. Her care home are very lacking in some parts of her personal care. It's very hard to get a straight answer from them, infact one nurse refused to identify herself and hung up on us because she thought we were going to complain about her!		
	We are entitled to be told the truth, it's as simple as that and we certainly ought not to have to suffer from incompetence, mistakes, failure or fecklessness of others, most especially those in whom we are asked to place our trust!		
	If they withheld information or covered it up, this is a crime? It's not just my opinion.		
	People deserve the truth, if a family is suffering a loss due to an error - they should always be told the truth. Mistakes can happen, and the majority of people understand that. However, if something has been covered up or lied about - it puts the whole organisations reputation and integrity into disrepute.		
	too many stories of things going wrong for people and the process they have to go through to discover the truth is horrendous. Most health staff do their best and should be indemnified to a certain degree but in cases of wilful neglect or bad practice criminal sanction should be available.		
	The impact if their actions is so immense in families affected		
	Any scientific community has a duty to produce 100% factual information. Without this, a lack of trust is introduced which only leads to chaos and mistrust. But most importantly, if something unfortunate occurs due to a mistake and a cover-up takes place - is that not the same as a hit and run? A cover-up of manslaughter?		
	Everything should be clear/transparent and everyone is accountable		
	Attempting to deliberately cover up for mistakes which affect people's health or to provide false information about that is clearly wrong and should have consequences.		
	If lies are told to cover up mistakes that are made, then that should be a crime. But the crime should be the cover up, not the mistake. Mistakes will always be made and most people understand that. But to lie and withhold information from bereaved families turns a mistake into a crime		
	Because people's actions can have a serious impact on a patients health. If something is intentionally covered up it should be considered and judged by the courts		
	If something is covered up, yes it should be a crime.		
	When someone is responsible for your health and life, if they do not do their job, that is wilful neglect. They should be held accountable for their actions/inaction. At the very least it should be malpractice.		
	False information would deliberately hinder health care provision in the future.		
	In any other line of work it would be viewed as a crime to cover up or alter information		
	Clinicians and health bureaucrats deal with life and death issues. Those who can't be relied on to be individuals of highest integrity have no place in the health service. The treatment of whistleblowers is absolutely appalling		
	WE ARE TOTALLY RELIANT ON HEALTHCARE PROFESSIONALS AND THEY DO A FABULOUS JOB, BUT IF THEY MAKE MISTAKES THEY NEED TO BE ACCOUNTABLE AS PUBLIC SERVANTS, HEALTHCARE IS		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	LITERALLY A MATTER OF LIFE OR DEATH - IT IS EXTREMELY SERIOUS AND STAFF SHOULD BE FULLY ACCOUNTABLE FOR THEIR ACTIONS.		
	Cover ups or deliberate misinformation could lead to serious illness or death.		
	If incompetence/negligence in health care resulted in serious injury or death, it should be a crime. Or knowingly giving someone a contaminated vaccine which could cause permanent injury should also be a crime		
	We have had a number of scandals in recent years. Muckamore for example. The staff mistreated their patients and covered it up. They knew what they were doing their actions were premeditated and they then tried to cover up their appalling behaviour. That is the epitome of criminal behaviour.		
	Long lasting implications		
	Negligence of a duty of care and then hiding it is wrong. We are all human, we all make mistakes under pressure but to hide it is malicious and deserves a jail sentence, always.		
	Any misconduct in a public office should be prosecuted.		
	Withholding or altering information which relates to harm caused to a person is covering up that harm and prevents accountability. Altering medical records is the same as tampering with evidence		
	To ensure trust in the service		
	Their actions could mean the difference between life or death for the patients concerned.		
	Healthcare practitioners have a duty of candour, to be open and honest with people. Mistakes happen, but deliberate misleading or lying is not acceptable.		
	If they alter or try to cover up actions it shows an attempt to deceive wrong doing		
	Cover ups and lying, altering facts must be viewed as a criminal offence.		
	Because this isn't a game. Patients are real people and deserve truth and transparency at all times.		
	Dishonest and breach of ethics		
	if information is withheld then you are being kept in the dark at best, mis informed or at worst mistreated.		
	Because the effect on the patient can be a life or death issue		
	People like doctors are paid handsome sums of money to allow for this level of responsibility		
	The deliberate hiding, concealing or obstruction of the facts from anyone can lead to a greater sense of loss of trauma. Openness and honesty in all environments need to become the accepted societal norm		
	Mistakes are possible in any environment but it is completely unacceptable to cover them up. I do however think that healthcare workers should be better protected from prosecution where no wrong has been done by them e.g. the current lack of resources in hospitals mean that doctors cannot possibly offer the levels of care they would want to.		
	Be honest at all times. Any cover up should be a criminal matter. If honest mistake and owned up to then not a crime.		
	Anyone who falsifies information and records is engaged in criminal and harmful activity		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	If there has been malpractice or bad judgement on somebody's account then that person should be held accountable.		
	It destroys trust in the medical profession, invariably mistakes are made and are usually human error. It is important to learn from them and cover ups prevent this		
	withholding information is akin to lying		
	I always expect to be treated appropriately		
	If a GP or medical professionals fail to provide or refer treatment that could extend or improve quality of life, or save a life, they should be monitored & in some circumstances held accountable. I think prosecuting or criminalising medical professionals should be a last resort, but there should be more personal accountability as a means of protecting the patient, health service & the medical professionals involved.		
	Yes if anyone lies or deliberately holds back or gives false information they should be treated same as in any other field		
	It important to understand what has gone wrong to help prevent future mistakes, etc. So attempting to cover up something that has gone wrong is particularly serious. The other element of this is a culture of learning from mistakes rather than punishing them.		
	could impact on the quality of peoples lives and futures,		
	Elderly care needs addressed. Patients in some hospital settings are stripped of all dignity and rights. Care homes are investigated when such lack of care occurs, the same should be true in the hospital setting. No options are provided to patients/families to challenge such neglect.		
	The mistake or error is not the crime - unless of course there is clear negligence. But cover ups and false information are actions which are clearly wrong.		
	Surely if data is withheld deliberately it should be subject to scrutiny in law? My experience of HSC has been positive with nothing serious health wise. I've had interactions with GP and dentist over lockdown periods with no issues. I do know others who have life threatening issues which haven't been dealt with or postponed etc.		
	In any other situation, if you give false or misleading information deliberately, it's judged as s crime, so the health service should be no different.		
	Because cover ups happen too often and people have no closure		
	if there is blame, then all involved should answer for it.		
	To make an open atmosphere where personnel tell the truth.		
	Anything which knowingly has an adverse effect or serious injury/death for a patient should be treated in the same way as negligence or manslaughter		
	Anyone can make a mistake, to cover things up is wilful and should be punished		
	Covering an incident that caused death or injury		
	Personal circumstances with HSC. More should be done to acknowledge failings be it struck off, disciplinary or actual criminal proceedings. GDPR breaches for example can result in criminal proceedings, which do not directly affect people in the same way in majority of cases		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Only if it causes harm or damage to others yes.		
	If anyone withheld or covered up information about something that resulted in a death then it should be a criminal offence regardless of their profession.		
	In theory they are interfering or tampering with information. This is a breach of GDPR		
	If anyone in a position who has to deal with members of the public i.e (politicians police healthcare providers) try to cover something up, hide something regarding any member of the public it should be a criminal offence		
	Because to withhold information is intent		
	Why should they not be? It would be criminal negligence.		
	I know things can go wrong and if the people involved are open and honest I can live with that. It is a different case if they try and cover up their mistakes by telling lies or falsifying documents records etc then that should be an offence.		
	Depending on the level of knowledge and expertise then if a conscious decision is made to cover up or lie then they should be held accountable. There should be an open and transparent system were mistakes can be admitted to - everyone is human! My biggest concern is the lack of senior medical staff who put too much on junior staff and swan off to private clinics. They barely put in a full working week and use HSC office staff to run their private work. They get paid handsomely and working FT for the NHS should mean exactly that!		
	Anyone who deliberately covers up negligence inefficient improper behaviour is as almost guilty as the perpetrators		
	If it was a deliberate act it is clearly a criminal		
	The cover up is often as devastating as thge crime itself. Criminal law should apply to all without fear or favour.		
	This might remove staff being too time to blow the whistle. Right now, the system doesn't work because whistleblowers are afraid. If not whistleblowing was a crime then it would help them come forward.		
	If there is deliberate intent to conceal or defraud , not just a mistake, it should be a crime.		
	If actions covered up knowingly action should be taken		
	If negligence leads to death or serious injury this just be investigated as a crime. If the outcome deems so there may not need to persue in the case of lack of training or something but of someone couldnt be bothered or ignored an issue with such a result this is not something that they should just be able to walk away from		
	Dishonesty in any form of public service is a crime in my opinion		
	Taking action to cover up a mistake will cause distrust in the organisation and allows people to spread misinformation.		
	Society works largely because the majority of people have confidence in people in positions of authority. Medical personnel are in positions of authority. Mistakes happen but intentional non-disclosure if relevant infirmation with negative results has to be addressed.		
	Wilful misdirection in an attempt to cover up evidence or distract from the truth is a crime, no matter what.		
	Falsification is a crime		
	Health service staff should be completely honest at all times,if it was a crime to give false information it would act as a deterrent		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Families need to feel that justice has prevailed		
	If it is covered up this should constitute a crime I would be for legislation to ensure that hsc staff have a duty of candour in respect of being upfront re matters to allow learning		
	If serious information had been deliberately & knowingly held from you which has caused permanent bad health or death then yes it should be treated as a crime.		
	The health service should be no different to any other organisation.		
	Whilst not wishing to replicate the litigious, blame-culture so prevalent in US health and social care, it is important that transparency, openness and honesty is maintained in all dealings between Health and Social Care institutions and the public who both fund and rely on same. Any derivation from this policy, whether it results in injury or otherwise, should be discouraged and, if responsible for harm, subject to the rigours of the law. No individual or institution is above the law.		
	Failures in managing care homes where the residents can't speak for themselves. Failures to respond to RQIA requirements should have significant persons held responsible		
	Taking a Civil action is almost financially impossible for most people. Deliberate covering up should be a crime.		
	I formation must be given freely and openly in order for the right decision to be made . To withhold information is he same as misleading someone. In the health service decisions based on free information can be pirtenant t		
	Can result on death or serious harm to the patient/client . There should be some form of punishment to fit the crime .		
	Altering documents for example are a crime		
	There should be accountability, they are responsible for people's health and lives. Though they aren't to blame when it can be proved that It is due to govt austerity and mismanagement.		
	Docs should never be altered no matter what!		
	Obstructing justice		
	Wilfully withholding information should be classed as criminal		
	Unless the individual is acting under pressure or duress from others they are willingly participating in something akin to perverting the course of justice ie concealing or withholding evidence. It's not to say the death or serious incident was wilful or even negligent but investigations as to cause need to be transparent before this decision is reached - so knowingly preventing this should be a criminal offence.		
	There have been several cases of malpractice reported in the media in recent years. Clearly there is a need to review the policies and procedures to establish if the law in this regard is sufficient. This is a matter for experts to determine.		
	No cover ups; if mistakes have been made, irrespective of how tragic, just tell the truth so that lessons can be learned		
	To mislead a customer or alter/cover-up information related to services or goods would be a criminal offence in any other professional occupation. There should be no exceptions for any occupation.		
	If they messed up and have cost someone their life then they should be punished like any other person		

NIView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Lying is lying. deliberately trying to hinder or sway an investigation away from the truth is the same as perjury		
	Because health and the well being of a patient is not a luxury if is a vital part of care,no matter what back ground or religious belief people have.		
	We all need to take responsibility for our actions. Anyone in the NHS who purposely withholds information should be a crime because they could be covering up something another NHS colleague did..		
	All professionals have a duty of care and duty of candour and trust is paramount		
	People deserve that truth & anyone who deliberately falsifying or covering up a mistake which may have serious consequences on a patient's health & well-being.. is a crime		
	I think it depends on the individual cases. I think we all make mistakes but if something is covered up deliberately and knowingly and it affects a person's quality of life then I think it should be an option. I think it is different if a genuine mistake is made but the covering up should be a crime as families need openness and honesty.		
	In other sectors the same sort of thing constitutes a crime ie. fraud, burying evidence, i do not see why this should be any different. If anything this is more severe as it is dealing with people's lives		
	wilful negligent activity should be punished as the rest of us are		
	Mistakes happen. To deceive and cover up is the Crimean are public servants.		
	Wilfully withholding information means the subsequent investigation is tainted		
	Health care is a human right, and access to data and information should be available to any service user who needs it.		
	In the interests of transparency and justice.		
	history has shown some individuals without supervision have made decisions that ended lives unnecessarily		
	My late father was physically abused on a care home and the staff closed ranks and wouldn't provide any information on the person suspected of abusing him.		
	There has to be accountability for your actions.		
	If it is deemed criminal then a full investigation is needed		
	If it's deliberate it's a crime?		
	How else should such actions, if proven to be deliberate, be treated.		
	Appalling history of cover-ups by HSC staff and managers. Truth has to be dragged from them. Who would want to lie and cheat to evade proper scrutiny and accountability. The professional bodies and Regulators have failed, too, through weak and toothless self-regulation. Clarity must rule. Criminal offences should be applied to offenders, to clear the rest to perform properly, without any sense of misplaced loyalty to the 'bad apples'.		
	Intentionally withholding information or acting in such a way that causes or allows harm to occur should be a crime		
	if a mistake is covered up it should be a criminal offence		
	I have seen a lot is incompetence in the system so if a life is lost it should be investigated.		

NView - QUESTION 4a: You answered 'YES' to the previous question i.e. you think those actions should be judged as a crime. It would be useful if you could tell us why?, and/or any views you may have about this issue.. NB this is voluntary - if you don't want to leave any comments then just click 'Next Page'.

		Response Percent	Response Total
	Any person found to withhold information or covering up in any industry should face charges.		
	They come under health and safety regs, so should politicians, acts and omissions.		
	They shouldn't be allowed to cover up / alter any documents or their actions. If they were truthful it wouldn't be an issue.		
	Any information withheld or not disclosed which leads to malpractice or failings in health/duty of care or patients does need proper investigation		
	We have just emerged from a tragic situation in the USA , when a monster in the form of Donald Trump overrode scientific and medical opinion, resulting in a death count that, largely, he is responsible for. The lesson to be learned from this tragedy is that transparency and honesty counts.		
	Attempting to hide the truth from the public is wrong and people should be made to face the consequences		
	A mistake can be corrected, but only if the information is there. if the issue is negligence, or hiding embarrassment or wrong doing, then that should be discouraged		
	Where mistakes are hidden we cannot fix the problem - also need to remove the blame culture for candour to exist		
	They are covering up a death. Someone died and they aren't saying why. This could be down to a range of things however being open about it helps deal and stop situations like this happening.		
	Neglect of duties causing harm/ dearh		
	If you are purposely withholding information during an investigation into serious harm or death then you are obstructing justice and should be tried/charged as such in my opinion.		
	if it wasn't the health service can do what it wants even if it causes injuries or death and get a way with it. Also the Pcr testing is not accurate as it can not tell the difference if it was an old virus or a new one there is also a lot of false positives they should be held account for this and also the babies they kill inside their mothers (abortion)		
	Any form of cover up when working in the public sector should be a crime. Should be full disclosure at all times		
	Like any other profession we all have responsibilities to give open, honest and unbiased opinion or advice. If we knowingly with-hold, or give wrong or false information we should be held responsible for the consequences of these actions.		
	Anything that has the truth should be committed as a crime		
	Mistakes happen in all workplaces no matter how conscientious individuals are. The crime is in the coverup.		
	As this would disincentivise evasion of solving problems and ensure that any mistakes are openly and honestly admitted and learnt from		
	There suppose to let people know the truth n save lives not hide things		
	Transparency should be a given.		
	If someone deliberately withholds or changes information in order to hamper an investigation they should be properly held to account.		
	Original malpractice may not be a crime but covering it up is		

Word Cloud Analysis: The actual number of Word occurrences in all of the comments listed above is calculated, and the higher the No. of occurrences, and the relative importance and specific context of where the word occurs, is reflected in the 'Word Cloud' by that Word being bigger and bolder compared to other words in the Word Cloud. Words related to the poll-survey itself obviously occur very frequently e.g. health, crime, trust, negligence, etc. and this should be considered when reviewing the Word Cloud.

WORD CLOUD – Question: Thinking about openness in Health and Social Care and when something has gone wrong with the service being provided, which may result in serious harm or death. When these situations happen, if individuals who work for Health and Social Care withhold or alter information, cover-up events, or provide false information, do you think that it should be a crime?

Word Cloud



Word List – Question 4 – Frequently mentioned Words: No. of mentions for each Word. Key Words are highlighted – only words with a No. of mentions higher than 70 are listed:

232 cover, 216 crime, 202 health, 171 mistakes, 141 criminal, 128 care, 128 people, 110 wrong, 107 death, 86 covering, 83 mistake, 82 life, 77 public, 73 actions, 73 negligence, 73 staff, 71 trust.

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

1 Open-Ended Question

369

In general, the NHS does a great job. But I feel it could be better managed.

I have had quite a lot of experience with the health service over the past four years and cannot commend the service enough. We have experienced the best medical care, given by professional caring staff

Health been under too much influence
Like the matter hospital will stay open no Matter what
Five health boards where one should do. Leading to more money front line
Four major hospitals in greater Belfast where one is usually seen in a city of similar size to Belfast n mainland

Both SF and DUP have tried to use the coronavirus for political point scoring. They are unable to get past their bigotry. Peter Weir has destroyed any confidence any stakeholder has in DE. His actions around exams both GCSE/A-level/Diplomas and transfer have been disgraceful. Thousands of young people have been put through unnecessary stress because he will not make effective and timely decisions.

I think there is far too much red tape and too many managers.

Vast majority of HSCNI staff are fantastic and doing a brilliant job in trying circumstances -- thank you!

Covid 19 pandemic response has been poor primarily due to the Tories reducing funding to the NHS over the past 25yrs. The lockdown wouldn't have been as bad with more beds and trained staff. Wages should also be better for nurses and ancillary staff.

Like airline pilots, there's an ability to raise concerns and mistakes without blame so things aren't covered up, same should be within health to an extent

The pandemic makes me wonder if GP's are actually necessary?

We need better standards of care and administration by GPs

Hsc is doing the very best under the circumstances we are currently in.

Most of the problems in the healthcare system are related to lack of funding and years of under-investment. Healthcare staff are working in impossible circumstances. Nevertheless, communication with patients and their families is appalling.

All my references to NI Dept of Health relate to my experience of my own GP Practice.
As regards the Executive it is clear that there is a strong wish on the part of the DUP to wash their hands of the Brexit consequences.

My eye cancer consultant in London died of COVID a few days before Christmas... relatively young. Very sad.

As a person who has a quite high level of computer skill and have studied and written about the impacts of(particularly rural) deprivation, it is clear to me that certain groups within our community are seriously adversely impacted by the increasing use of technology to communicate with public service users. One size does not fit all.

Ref last question, not helpful to make it criminal, but it should be disciplinary.

A root and Branch reform of the Health provision is urgently required to provide quality services which produce the best outcomes for patients at a reasonable cost for the taxpayer.

Health should be removed from Stormont responsibilities as they will never implement the reforms which are required

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

Response Percent	Response Total
------------------	----------------

	The length of time it takes to get doc appts is ridiculous. There are too many layers of bureaucracy in NI Health & Social Care. Each time there has been a review of admin, the same people get big pay offs and are then reemployed at an inflated salary. There should be a ban on being redeployed in ANY capacity once there has been redundancy, retirement or resignation for at least 5 years.		
	Department of Health have serious questions to answer and should be unable to use the 'pandemic' as an excuse for everything. Everything needs to be re-structured to ensure citizens receive quality care and don't have to wait no less than three weeks to see the first available GP. Should we make appointments in advance in the event we may we sick? Ofcourse not. OUR tax money is not being spent wisely. Sort the health service out or give us an opt-out option so we can put our money into our own health insurance plan for private treatment.		
	We need more people applying common sense when making decisions. Lockdown does not work, it makes the situation worse.		
	On the future of NI in UK, NI could benefit hugely from having a foot in each camp of UK and EU BUT I don't think the small minds in the biggest parties will unite sufficiently to create a structure or set of mechanisms to achieve it. On making failures to report or cover up in Health and Social Care that is the very opposite of what we need. It would only reinforce the impenetrable blame culture. We need to encourage openness by rewarding it and in when it happens, protecting whistleblowers.		
	My answers on health are were solely on dentist, no experience of what GP and hospitals doing.		
	They have done very well in trying circumstances and to be thanked. Some just need to be a bit careful in that there are tens of thousands of people who have given an awful lot in terms of jobs and quality of life to support them, asking for pay rises at this time when funds will be tight is a wee bit selfish		
	The vaccine should not be mandatory and should not prevent people who decline it living and circulating normally in society. Jus like the flu, given in a bad year we deem 20,000 flu deaths as an acceptable risk and get on with it. Same should apply here, so long as the vaccine gives the most vulnerable and a good chunk of the population being free of severe effects Lockdown is not the answer and certainly not worth jeopardising future generations with school closures and no exit strategy.		
	I am sorry to sound like a broken record but in all the pandemonium around the pandemic nobody seems to be paying attention to the problem behind coronavirus - UK is a nation with vast percentages of unfit people across the country.		
	The Health Service here has deep and persistent problems over provision particularly in the realms of surgery and attempts to make proper provision for elective surgery have over many years been thwarted by many different vested interests.		
	Health workers need to recognised in monetary terms clapping doesn't help !!!!!		
	All patients or clients must be advised if they were to pay privately for any part of a treatment they will be removed from an operating waiting list which in my case has cost so far three years of pain and discomfort and all for paying for physio while on a hip replacement list. Waiting lists in Northern Ireland are a disgrace .		
	The waiting lists and state of NHS in NI requires immediate rectification.		
	Health Service is underfunded. Care Home staff are insufficient and under paid. To generate profit for the home owners.		
	The deputy first minister has caused a lot of the issues with regards yo people's attitude around the Covid restrictions when she blatantly did not follow them herself in attending a republican terrorist funeral. She MUST and SHOULD be fined		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

and REMOVED from office.
Arlene should have collapsed the assembly and still should.

GP services are now so remote and difficult to access

Northern Ireland's handling of the Covid crisis should have been coordinated with the Irish Republic's from the start of the pandemic in March 2020, and together they should have taken an elimination approach towards Covid e.g. a Zero Covid approach, and not merely tried to mitigate against the worst. In that way we could have taken advantage of our island status as New Zealand did and eliminated the virus in Ireland completely last year resulting in far fewer deaths. This was hindered by the DUP/UUP/TUV advocating following the GB approach which has been wofeful and resulted in 90,000 deaths. The DUP in particular placed their constitutional beliefs above the lives of the citizens in NI and are responsible for many of the deaths in NI.

I think the way the DUP have dealt with Brexit has seriously damaged the Union . They followed very right wing Conservatives without thinking of the implications for NI . They are pushing people towards a united ireland because of their intransigence and complete lack of vision for an inclusive society in NI . I was never a supporter of a United Ireland but due to Brexit I would vote for it in a border poll . A complete reversal of my attitude up until now .

I find I don't have anything like full confidence in DoH statistics. Figures for people dying within a month of a positive covid test, for example, gives no real picture of the numbers killed by the virus.

If the assembly took an island wide approach to covid, then the island as a whole would be in a much better position, the UK government's response has been beyond awful and scientifically illiterate and the DUP has followed them. Shambolic.

Personally I feel that the NHS has become completely politicised particularly since the Coronavirus epidemic. I think that the virus is being utilised to push people towards private healthcare and I think it is despicable that many people with serious conditions such as cancer have been de-prioritised over the last 10 months. This has added to excess deaths and one has to wonder whether this is intentional. I certainly feel there is something very sinister going on and that global elites are using this crisis to irreversibly change society. Whether that is part of the 'great reset' touted by the Build Back Better crowd and Klaus Schwab of WEF or Agenda 2030, something feels very wrong with all of this. I do not trust any of these global leaders, nor do I trust the media. We are living in a post-truth society.

Have been on a waiting list for a nerve study to see why my fingers go numb for 2 1/2 years. Am a music teacher and cannot play piano accurately when this occurs, which is embarrassing and debilitating. Am still not near top of list.

The current Permanent Secretary for Health is married to a former DUP MLA who is now employed by the First Minister as an overpaid SPAD.
I believe this to be a conflict of interest as decisions are being made by the Permanent Secretary for Health to align with his wife's party politics as opposed to the publics interest. an example of this was evidenced in the last few years when he put extreme financial pressure/cuts on the Trusts to force MLAs back into Stormont.

Generally doing a great job considering the circumstances, Covid.

There seems to be this acceptance of the state of our health service and the ongoing privatisation of our medical care, and in our country right now the wealthy can afford operations and care. Why has this been allowed to happen? What party is serious about addressing our social inequalities and Brexit farce? Instead of staring at this tragedy we should be planning how to minimise it.

Some of my interaction with my own GP were excellent but with hospitals and admin sometimes bad.

I think the health service is in a mess as it has been for many years and is getting worse with COVID. Failure to implement any of the many reform plans since Hayes more than 20 years ago as politicians did the popular things has caused the problems. The cultural shift which is needed due to a number of recent enquiries really needs the weight of the law to support it as we cannot necessarily trust the medics to "break ranks" voluntarily. It is, of course, a "two edged " sword as making some of these activities "new crimes" may cause medics to put their protection ahead of patient needs.

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

Lower tiers of the NHS work fine drs nurses cleaners porters. Its consultants being far removed from the real world of patients and an over supply of managers who can't manage that seemed to cause the problems when i was in hospital. blatantly obvious too for anyone that wanted to look for it .

The NHS is to be commended for their care and treatment. Occasionally one person lets the side down, but that doesn't mean all should get a bad review.

I'm really glad we have the NHS in Northern Ireland and that the UK was released from the European Covid vaccination restrictions. I pity people in the Republic of Ireland.

People make mistakes, an apology is not an unreasonable thing to ask for, legal cases reduce the money available for care.

Waiting lists too long.

The response from Stormont to this disease has been woeful. To base public policy which involves the imposition of illiberal measures which lock up its citizens for months on end, mandates the wearing of masks with scant evidence of their efficacy, trashes the economy, racks up debt and ruins people's livelihoods and mental well-being on the basis of a PCR test which is itself the subject of a lawsuit, is criminal.

When asked to answer about parties i dont undarstand the or

Having an All-Ireland approach on the coronations is key to stopping it. I think Michelle O'Neill made a brave choice in allowing British army medics to help.

Get the protocol sorted as online orders from GB are struggling to function as they should, and we were promised 'frictionless'. This has not been my personal experience to date - orders have been cancelled without warning when they see the NI address.

Robin Swann is doing an excellent job in difficult circumstances.

Very important to ensure Brexit is the cause of changes to NI trade - not the Protocol references made to Protocol should be replaced by Brexit -

You should have added Diane Dodds to the list of politicians . Her handling of the Dept of Economy has been shambolic and so has the DUP handling of Brexit.

I think it would be a good idea to ask questions about long term reforms/plans for health and education systems given learning from covid crisis.

England will leave the UK They already are effectively declaring UDI with Brexit

The First & Deputy First ministers have both made blunders during lock down, DFM should not have attended the funeral of BS & FM did not show leadership by engagement with the Irish government on an all island strategy. This lead to a rise in the virus and also deaths that she is solely responsible for. A mess that the DUP wrongly accused Teresa May of selling NI out. The irresponsible decision to back Boris Johnston that was always going to lead for NI to be part of the customs Union. Yet they are on crying Wolf!

My medical issue was a gynae problem - I was in my 40s and yet I was diagnosed incorrectly several times over 4-5 years as having gastric problems! It was a nurse in the centre where I was having a colonoscopy (as part of the latest diagnosis) who suggested I should ask to be referred to gynae - it took a LONG time for the referral (I was in significant pain from time to time and ended up in A&E twice) - eventually was sent for 'investigative laparoscopy whereupon the surgeon informed me after the op that I had an ovarian torsion (twisted three times) - and said I must've been in 'considerable pain' - I actually laughed because I was so pissed off that I had been fobbed off so many times as being a bit over-dramatic,

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

	DESPITE telling A&E docs I had a high threshold for pain (having given birth to 4 children!). I never made a complaint because I didn't see the point. My sister had a much worse experience and ended up being fobbed off with an insulting out of court settlement for what was a life-threatening mistake/misdiagnosis resulting in unnecessary surgery which she very nearly did not recover from (cancer-related). BTW, I think doctors react differently to me since I gained a PhD! which is not the way it should be!		
	I think too much emphasis is being placed on covid. Nhs pressures exist due to chronic under funding and undervaluing of the nhs. Legislation should be put in place to prevent lockdowns in defence of winter pressures annually going forward - actual investment is required and changes to clunky management structures and lack of knowledge by ministers.		
	It's the managers you know are the problem		
	Pay the Health Service more.		
	Questions about Northern Ireland tend to be asked as if events beyond Northern Ireland aren't relevant (eg: other parts of UK, or UK's existence). In the NI Health section: too few or inadequate options in the choice of responses.		
	The NHS and Social Care have great people working there but like every Organisation there are a few bad apples. In saying that the problems within this area are due to not filling Full Time posts and a lack of investment in the NHS. U.K. only spends 9% of GDP on the NHS France and Germany spend more and they don't have a NHS		
	i attempted to volunteer to help with covid19 but the NI Dept of Health very not user friendly		
	Need to divide time to allow non covid patients some sense that they are valued too. GPs should also provide better service than a phone call		
	The Department lacks a strategy to get us through covid. Track and trace is not up to scratch and we have a health minister whose approach is tied to failing Tory government and its approach to COVID-19.		
	I would like the minister to stop playing politics with health		
	Maybe should have included a question of, 'who did you vote for last election' in order to see clearer where voters are transferring too		
	I answered yes, something went wrong with NHS treatment, but it was relatively minor. A possibly incorrect measurement of one of my parameters which suggested I was sicker than previously expected. The consultant, while accepting it may have occurred, suggested erring on the safe side with my treatment. I think this was the right course of action.		
	I think there should be criminal sanctions for deliberate cover-ups in the HSC.		
	The Question on whether Stormont helped or hindered the pandemic response wasn't great. Some people may feel they hindered the response because they locked down too hard, others may feel that they didn't lock down hard enough. Both sets of people would have given the same answer even though the intention behind their answer is very different.		
	I am currently on a waiting list for knee replacement and it beggars belief that the surgeon who cancels my appointments because of Covid 19 can freely and routinely do the same work privately. Surgeons who work in the NHS should be prevented from operating in the private sector, they should either go freelance completely or undertake to work within the NHS for a wage. This is a scandal		
	Cant be too critical at this time. Covid has changed everything.		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

<p>NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.</p>	<p>Response Percent</p>	<p>Response Total</p>	
	<p>Frontline workers on the whole are exceptional, however management at time focus far too much on upholding reputation rather than rectifying mistakes</p>		
	<p>Nurses are very poorly paid. They work long shifts in difficult circumstances and should be properly remunerated for their role</p>		
	<p>Today NI has the highest R rate in the U.K. This I believe is due to historic underfunding of our NHS. Recent scandals such as RHI are responsible for mass squandering of public money which could have been used to fund NHS and nursing salaries yet no one has been held responsible for the endless corruption in NI. This is unforgivable. Corruption and cronyism must be stopped!</p>		
	<p>NHS angels.</p>		
	<p>Excellent survey</p>		
	<p>I think our health service does an amazing job under extremely trying circumstances. It has been intentionally underfunded across the UK to promote the need for a private healthcare system to allow profit to be generated.</p>		
	<p>Very concerned about mis attribution of covid deaths and the false positive rate for covid PCR tests. Journalists are clearly not allowed to ask therefore the matter is never discussed. Reeks of cover up and deception. This is especially the case as lock down policies are based on these numbers.</p>		
	<p>Health experts should have been listened to by politicians - health NOT economy should have prevailed in NI</p>		
	<p>Would pay to keep the NHS going</p>		
	<p>CEV need more support and stronger advice for employers re CEV and not working in the office, bullying is happening. Health Minister doing a good job, I wish the rest would listen to his advice.</p>		
	<p>In relation to the section on what went wrong and how I felt - I did not raise a complaint because I felt uncomfortable doing so. This is why I replied no to the rest of the questions.</p>		
	<p>Give thanks to our health service workers. Delighted there is a vaccine. DUP have failed the people of NI, ..the economic border down the Irish Sea is a game changer. The lack of trust of Sinn Fein is now likely to slow the process towards a United Ireland for all.</p>		
	<p>The failure of the NI executive in my opinion is down to mandatory coalition. We have are forced to have a party that wants NI to fail as a concept as their key manifesto pledge, and the rest of the parties are shackled to them. If and only if we can end mandatory coalition then we might be able to fix the issues in our society</p>		
	<p>I think the last questions were rather peremptory and I would not recommend basing much on them. I think the issues re the health and care services are complex, and there are so many different experiences with different people in the system, that a much more detailed scrutiny is required.</p>		
	<p>I believe that the vast majority of our Health services try to give the right advice and treatment. However if there are deliberate attempts to change records or cover up poor or bad practice - then it should be dealt with accordingly by the authorities. That type of behaviour cannot be passed by or acceptable.</p>		
	<p>My experience with health care was very good but has been slightly more rushed recently. I put this is mainly down to COVID pressure.</p>		
	<p>One hundred years of Northern Ireland have left us politically quarantined, like an native India reservation or a South African Bantustan. The Brexit issue has made the likelihood of getting rid of the political prison in Northern Ireland more</p>		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

	likely. I'm not a Nationalist of any shade, but support a United Ireland as the best way of securing basic voting rights at State/Governmental level - this will not happen whilst we're a semi-detached part of the UK.		
	The Health Service in NI has been consistently underfunded for the past 10 years and the faults it has are often to be laid at the feet of our politicians, not those working in the hard pressed health service. The SoS consistently lies about what is happening with respect to the NI protocol by stating there is no border down the Irish Sea. He was ready to break international law, as his public statements in the recent past demonstrate. (as a remainer, I see that border as inevitable Brexit fallout). An untrustworthy man whose word is meaningless.		
	The blocking by the DUP (at the behest of vested interests) of strong lockdown measures at the right time has created the present crisis.		
	The Health system is in the poor state it is in now due to many many years of low funding and mismanagement. Wastage of money on managers and agency staff. Employees doing Private work instead of NHS work . Poor pay and conditions. Hospital staff having to pay for their parking is another disgrace.		
	Sinn Fein are firmly to blame for the current crisis. Lockdown effectively ended when they had their moment back in June. It seems that everything they do is intentionally stage managed to disrupt the running of this country		
	Too many managers in Health;not enough frontline staff-nurses		
	I wish that the questions on the future of NI were less binary - other options exist - federal etc		
	Before Brexit I was happy enough with my position living in NI, But since Brexit I feel my interests would be better served by an agreed united Ireland. I like the idea of being part of the EU. Brexit will be a disaster for NI.		
	DUP and SF as ever dangerous to the welfare of all		
	There was an investigation as to how Covid outbreaks on Craigavon, it was just to hide blame		
	There should be another category beyond couldn't be worse for judging Boris Johnson.		
	The Dept of Health cannot lock up the population indefinitely and refuse to treat e.g. cancer sufferers. Eventually they will have to face up to the other health problems in this country. What happens then ?		
	Need an all-island approach to Covid. Boris is a clown, regarding Covid and Brexit. DUP need to take responsibility for their role in Brexit and creating this mess.		
	It is almost impossible to be seen by my GP. I dislocated my shoulder, my local practice gave me a telephone consultation, I was sent for an x-ray and my GP, who had not laid eyes on me, declared my problem non-existent. I eventually managed to relocate the shoulder myself and have decided to pursue private health care to get therapy for the ongoing pain.		
	Complaint centred on communication about outcome of serious illness. The manner in which it was delivered was appalling. The actual care was amazing. It is not a good idea to criminalise health care staff in most circumstances, rather their training should emphasise openness with patients and clients, and importantly treat them as equals and be prepared to admit when things go wrong and offer genuine apology.		
	the NHS doing a great job, nurses need a pay rise.		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

<p>NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.</p>	<p>Response Percent</p>	<p>Response Total</p>	
	<p>NHS in NI is not fit for purpose. Consultants exploiting it and abusing it in their private work. Ben Goa Report needs to be fully implemented ASAP.</p>		
	<p>My only criticism of healthcare in general is that some staff need to receive training on how to deal with other people, both other colleagues and patients. I have witnessed doctors treating nurses and other colleagues with contempt and aggression but this seems to be an accepted way of working. I think it is very unfair that just because a particular doctor has lots of experience or has achieved a certain level in his career, that he or she should be allowed to treat others in whatever way he or she feels then can.</p>		
	<p>People didn't wear masks until it became compulsory. Apparently they won't tell the truth until it's a legal requirement, enforceable in court, with appropriate penalties.</p>		
	<p>Heath Service will need proper funding and a new strategy for next 25 years. I feel European, British, Irish and N.Irish all at the same time. We need a new dispensation for how we all are governed and enabling us to be able to be all of these at the same time. Our peoples all over these islands are so mixed, share so much and for the most part are the same peoples. A Federal system of government might even keep us together rather than a means of division.</p>		
	<p>The Health Service in NI was in dire straights before this emergency we find ourselves in. Waiting lists extending to years. Why do we have so many Health Boards in a country the size of NI? There needs to be fewer Health Boards, recommendations for improvement need to be implemented asap. Common sense and focused decisions needed by the Assembly (Not holding my breath unfortunately) and those in charge of what is required ie one Health Board.</p>		
	<p>There is far, far too much emphasis placed on individual's rights in terms of health care and none on their responsibilities. The service cannot reasonably be expected to cater for every individual whim.</p>		
	<p>If Bengoa was implemented is the system improved.? Does the dept get well enough funded? Can health on an all island footing be compared to a province wide health service? Can political parties be kept out of it to prevent spin and let professionals report on this, with a commitment from British and Irish governments supporting both concepts equally!!!!!!</p>		
	<p>Robin Swann is still doing bad, but he is working with the best he can within the confines of a broken institution. He should not be totally to blame for the health service, other departments and parties are implicit too.</p>		
	<p>The big problems with the health system in NI is :</p> <p>1) ACCESSIBILITY - You can;t get hold of anyone directly. You have to call your doctor's surgery to say you need to speak to or see them; you're screened by a member of staff first ; and they decide if the Dr should phone you back. Contrast with England, where you can ring up and book an appointment with a Doctor - or even just turn up on the day without an appointment during a window for 'urgent' issues without appointment.</p> <p>2) OVER-RELIANCE ON CONTRACT STAFF FROM OUTSIDE NI - My father had a hip operation a few years ago. It was done by a surgeon brought over form England as part of a team When they left they failed to file the documentation on my father's operation, so it wasn't in his medical file. And once those staff were gone, they were gone ! Nothing could be done about it.</p> <p>3) STAFF NOT LISTENIGN TO PATIENTS - When my father was in hospital prior to his hip operation, he kept telling staff that eh hadn't passed water for some time and that his lower stomach was feeling hard and bloated. They all just ignored it. Then when the Dr due to do his operation came in my father mentioned it to him. It turned out that my father's kidney's were not functioning properly and that waste was backing up within his body. The Dr had to have a procedure conducted on my Dad as a matter of</p>		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

Response Percent	Response Total
------------------	----------------

	emergency, as he was on the verge of suffering poisoning from the waste in his body that wasn't being released. Had the staff listened to him prior to that they would have sorted it. Instead, he came close to being poisoned by his own waste !		
	There needs to be more check on what is happening in GP surgeries. I as an individual have found mistakes with my prescriptions. Am I the only one.?		
	Services within health trust should advertise managers names and emails and when the service isn't working you can go to management. Shsct have very little details of managers of services on their website it should be more open Also I can email my consultant but they don't email back apparently it's protocol to answer by letter. So if I've concerns it may take two weeks at least to obtain clarification yet post which is so frustrating		
	This service has been devalued/underfunded/ripped apart for the last 10 years.		
	The Health Service has been underfunded for years and was in poor condition before COVID. Front line staff have been under severe pressure, a radical over hall in health is required to streamline services and reduce silo working. One health care trust is sufficient for Northern Ireland.		
	The pandemic has shown what poor journalists we have in N.I they have not held the shockingly poor politicians to account. They have not flagged that it is virtually impossible to see a GP. OR a Dentist now in N.I. The Belfast telegraph have been remiss in their lack of integrity in the PCR tests and the government's own admission they are flawed. Now they have been reduced in cycles to make it look like the numbers are dropping in coincidence with the vaccine. The MHRA actually called for an ai tool to count the expected AVRs of the vax. I cancelled my Belfast telegraph. I think the leadership is lazy and non inquiring. Tools of the state. Also cancelled my 3 other subscriptions. Ps. Not an anti vaxxer. Have vaccinated all my family and without hesitation. A lazy trope from the media who are ill informed and want no debate on the subject. Hope they will be happy to bear responsibility when problems occur.		
	When asked about my interactions with health & social care in the last few years, it has only been once, for a very very minor issue. Therefore, most of those questions weren't relevant to me.		
	NHS is poorly run - why wasn't all the money expended on furlough etc used to make the NHS capable of coping with the pandemic ie war footing - how did they cope with casualties in WW2 ???		
	The NI Department of Health is inefficient, antiquated and will never function properly until someone actually reforms the service as recommended by the many reviews which cost a fortune and are ignored by gutless politicians who are too weak to do what is right for the country for fear of upsetting the electorate in their local area.		
	The DoH is dysfunctional. It is a Government Department which should set strategy, standards & secure funding. It should hold Trusts to account through their boards. Instead it gets involved in the minutiae of the operation of H& Soc Care. It's too accessible to every crank with a tall tale of woe which it accepts hook, line & sinker. No discrimination. All folks have to do is go on Nolan or shout at MLAs. Leave the running of the service to the professionals, managers and clinicians. Stop being driven by everyone with an axe to grind.		
	Teachers should be given priority for vaccination so that pupils can get back to school ASAP. Missing school and having exams cancelled is very bad for students' mental health. Not all pupils will benefit from teacher assessments, many would have achieved higher marks sitting exams. Fully supported the Education Minister's stand on exams.		
	If the harm results in a death then cover ups or altering documents/records should be treated as specific offences relating to the operation of coroners and the coroner's court		
	NI needs to work with ROI for a zero COVID strategy. We are a small island and only freight and essential workers should be allowed to travel! This will stop the constant cycle of lockdowns and allow us a more normal life like NZ, Aus etc		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

Response Percent	Response Total
------------------	----------------

	Increasing criminal liability will decrease transparency in the longer term - bad idea. Having said that, there should be a more independent process for handling complaints than the current situation. The HSC in Northern Ireland is nepotistic and there are too many interrelationships to make an internal complaints arbiter effective. The process needs to be independent and outside the medical old boys and girls club.		
	I think Robyn Swan has done a fantastic job over the past year. He does not belong to a party that I would ever have considered voting for, however, if there was a possibility that he could become First Minister, I would absolutely vote for him. His compassion and empathy have been a light in these times. I only wish our Education minister could learn from Mr Swann!		
	Robin Swann has taken abuse from DUP, Sinn Fein Alliance SDLP. This is because he's doing a great job hindered by the other main parties in the Executive to try and undermine him. The public are in full support of Robins professional approach and sympathetic approach.		
	Given the unprecedented challenge that COVID has posed, I believe that it is difficult to assess the performance of politicians. While in hindsight mistakes have definitely been made/better decisions could have been taken, I believe that all politicians are trying to do their best.		
	it is not the health services fault that they are under pressure it is government		
	Lockdown restrictions must be ended in full now before any more social, economic, health and educational damage is done to society. NI protocol must be scrapped and NI should follow same regulations as UK. Irish border can be controlled by cameras, technology, IT if need be by EU.		
	If our health and social care services are funded with what they need there will be fewer things going wrong. Services need to be properly staffed and resourced. Everyone should be demanding this and every politician needs to sign a binding commitment to ensure the NHS will be funded and not be privatised at all. If they break this binding commitment that should be a CRIMINAL OFFENCE!		
	Generally happy with health care delivery at point of care. From my professional insights as a bid consultant, I'd have to say I am less than impressed with the internal politics within the health system. On procurement, I strongly suspect collusion/cronyism but there doesn't seem to be anybody willing to do anything about it.		
	The NHS is a fabulous organisation as are their staff especially when one is diagnosed with a life threatening illness. (I understand things have sadly been affected by Covid-19 and cancer operations have been postponed). It can be difficult to get an appointment with a consultant if your condition is deemed not to be life threatening although debilitating on many levels. IMO I believe there should only be 1 Trust and not 5 as a lot of the managerial/management work is duplicated including administration. By reducing the 5 trusts to 1 would provide savings, which could be used for the purchase of front line staff including consultant etc. It would also allow CT /MRI scanners to run 24/7. Procurement procedures should be looked at to save money, allowing for local purchase. All people should pay for their prescriptions including those on benefits, this would reduce the administration of the scheme stop fraud, lessen abuse of medication and give back much need funding. (Please note the levey is for the prescription not individual items on it). Prescriptions should not include over the counter medication, this can be purchased separately.		
	The DoH needs to have more sweeping powers that cannot be overridden by petitions of concerns		
	N I Health Service requires complete overhaul and adequate funding.		
	My issue with NHS treatment recently was the fact that an operation could not be planned due to Covid. While I accept this was down to the pandemic, the NHS must have the ability to revert to private health system to minimise delays otherwise lives could be irreparably damaged or lost. In the end my treatment was changed from operation to radiotherapy which I am profoundly grateful for. Thank you to the NHS.		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

Response Percent	Response Total
------------------	----------------

	Health service staff good but the leadership at DoH poor (consider test and trace debacle, not introducing face coverings early on, easing lockdowns for public holidays, care homes disaster etc)		
	The Legislative Assembly, though its members and their adherence to their own party politics, have let the country down during this pandemic. From the first public squabbles as to whether we should have a lock down, and what kind, and in what way, through one party calling for an easing for the sake of business, and another being involved in a large funeral, and individuals making independent public pronouncements, and a general inability to sort out their issues behind the scenes and show a single united public face, all singing from the same hymn sheet, in this time of national crisis shows that there is still an air of party politics rather than unity for the sake of all the country and all the people. This attitude is indefensible at this time and shows that our politicians are not thinking and working for the benefit of the people but for their own ends.		
	My mother died very suddenly and violently of cancer. She had been treated in hospital prior and the cancer had been missed completely.		
	The question on whether the executive hindered or helped Covid was hard to interpret. As in I believe that the executive on many occasions messed up for instance refusing to ban travel from England after the new more contagious variant was discovered and I believe the executive hindered a response that Wales and Scotland were able to make. However, I also think the executive made decisions that were better than what the UK government were doing at the time so I think the executive helped relative to a Westminster oriented response and hindered relative to an all island approach		
	Health is not the government's responsibility. Because Marxist Culture believes it is this is why we all are under house arrest lest something happen to us or we need to use a not fit for purpose health care system.		
	This has been a very challenging year for everyone and I think our politicians have tried to do their best in dealing with the covid pandemic. However, I do think that we should be taking an all island approach to dealing with this and it is clear that some parties are making a political decision by refusing to consider this.		
	That professor who works for the Health department raises serious questions about his judgement		
	Re the apology question, there was no need for an apology in my case. There was no way I could communicate that using the answer options provided.		
	My responses to the Dept of Health questions were in relation to a relative on whose behalf I was in contact with them		
	I think making staff legal scapegoats for mistakes due to poor resources or skill mix based would be dangerous. We need a more supportive nordic or Australian medicare model of health care. The drain on economic vibrancy and mental health of any nation that has its working population waiting years basic procedures that the private sector can provide in days is cruel.		
	That first contact with what's usually a receptionist, can have a major influence. Stock questions such as, 'is your ailment serious enough?' and the answers are then left for a receptionist to decide that, are a problem.		
	I think the ni protocol should be removed and a process of checks at the point of origin and point of delivery should replace the current set up. These checks don't need every single item checked. They only need to spot checks to make sure standards are being maintained		
	Brexit, for me anyway, has a negative impact. I can no longer travel and return freely with horses and dogs between NI and GB		
	I believe the health services are working immensely hard in almost impossible situations. They deserve all the credit going		
	Think Dep of Health have great staff but is very underfunded		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

	Health Service are doing their best under very severe pressure.		
	Needs much more funding		
	Openness in Health Services is very important. On Political questions there are some wider issues as to the structural problems with Assembly and Executive, how this is all supposed to function amid such an intensely divided politics		
	In my experience whenever you put a legal requirement in place you make it worse..people stop making decisions or avoid getting involved in making a decision that risks the law.		
	I have always been treated fairly and with care and attention by medical and associated staff. I have no knowledge that others may not have received the same level of care.		
	The issue I am referring to involved my elderly although very healthy father, who had a fall whilst in the hospitals care for a sore back, which shouldn't have happened in the first place & was not taken seriously afterwards, even when I realised concerns. Ranks closed when their errors were realised & even though there was an internal enquiry, many months later when memories fade, the medical details of that enquiry pertaining to my father were incorrect & the end result was basically an 'opps, these things happen'. Deal done. Nothing further I could do. That fall meant my dad had to have a life saving operation at the age of 93, which whilst the operation itself worked & the care he received then was splendid, it brought on vascular dementia which eventually killed him. Disgraceful.		
	Overall our NHS is the national treasure.		
	Very hard to Doctor appointments in local surgery & annual check ups for underlying issues have been stopped since March 2020		
	The mismanagement of the health service exacerbates and escalates problems. For example, if it hadn't been decreed that you could only be admitted to ER in an ambulance, then maybe ambulances wouldn't be backed up trying to access ER?		
	It will take 3 times LESS to realise Irish Reunification than your poll question suggested		
	The NI department of health have dealt well with the coronavirus pandemic up until December 2020/January 2021.		
	Need to protect Regional Hospitals and Regional; Health care, There continues to be a centralization to service to the greater Belfast6 area, often cited as having easy access, however, any and all roads go both ways, if it is easy for those of us living in the country to travel to Belfast, it is just as easy for those living in Belfast in travel to and Regional Hospital specializing in a certain care provision. The ideology that everything must be in Belfast is damaging to our Health Service and to Northern Ireland's economy in general. De-centralisation of services is and fair health care across Northern Ireland based on equality of opportunity and equality of services. Whilst not all hospitals could nor should provide all services, not all services should only be provided centrally in Belfast.		
	GPS hiding away. Don't engage with patients and don't want to know. Impossible to get appointments before COVID and situation has become even worse.		
	Still waiting for public enquiry into dr watt scandal 3 years on. Scandalous.		
	Follow NZ in dealing with covid. Quarantine under security for two weeks travellers entering the island of ireland		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

Response Percent	Response Total
------------------	----------------

	Why, if doctors are given free training are they not contracted to serve for say five years in the NHS in return?		
	We need a joined up approach with HSE in Republic in order to eradicate COVID-19 and work in better collaboration in order to make our island safer for all ages and vulnerabilities. The opportunity to use our natural defence as an island from this virus ala NZ, Taiwan etc has been squandered by the Executive and political squabbling which I would add the DUP in particular has the deaths of many from the virus on their conscience		
	I am very thankful to enjoy good health but on occasions my family have benefitted from the services of the NHS. While some individuals could be due a critical review for their performance, we are all very fortunate that health care is available 24/7 and free at the point of service.		
	Health Minister has been excellent		
	I have complete confidence in our health minister Robin Swan and our Chief Medical Officer Dr Michael McBride and for the transparency of their warnings during this pandemic and would rather heed their advice than those wheeled out at Downing St press conferences, who in my opinion are dead wood, leant upon politically and in many cases, too far in age and competence from the front line in the form of Whitty and Vallance especially, of herd immunity fame, to contribute anything useful in controlling this pandemic and especially with regards the South African variant 501Y.V2, already here and with the established ability to evade existing vaccines.		
	One of your questions importantly did not include as an optional answer the one I wanted to make. I had experience of a family member being victim of an incident in hospital. I discovered, a couple of weeks after it had happened, that I had been lied to by the ward sister about its circumstances. I could have raised a complaint but did not do so. There were 2 reasons for this - 1. My relative was extremely ill and indeed dying (not as a direct cause of the incident) and I didn't feel able to pursue the matter in those circumstances. 2. It was clear that at least one person (the ward sister) had already adopted a "cover up" position so I was not hopeful of getting anywhere useful by complaining.		
	Kathryn in CAHMS is an absolute lifeline. We had a bad experience with our GP when our son was ill and he sent us away saying it was a tummy bug even though I told him there was an outbreak of E. coli locally - he did have it & ended up in hospital		
	When a complaint is made and they pretend too examine it , Just send generic letter with no explanation or if any action was taken , must be open and honest		
	We need better north south co operation when it comes to Covid. Mandatory quarantine for all travellers into the island of Ireland needs to be managed by ROI and NI		
	The ni protocol will not bring about the end of ni in the uk, Brexit itself has brought English nationalism to the fore at any cost. A union can remain but the current union is not fit for purpose. Maybe no unionists could explore a celtic union with Scotland and Wales without England. No one is thinking outside the box and it's this obsession to prove loyalty to Westminster will bring forward its demise.		
	Wife had numerous hospital admissions due to wrong medication Altered by a private consultant with no further problems		
	Minister Swann has been a credit to himself and the office he holds and wish other politicians would follow his example. The lack of co operation from the Eire government with regard to travel restrictions coming into Dublin and provision of travel data requests from the Northern Ireland Executive is criminal in its own right.		
	Please ask Jacinda in New Zealand about how to manage island states during a pandemic. She knows something. Those who govern us north and south are killing us with their incompetence. To the department of health -- lead ! Do NOT permit politicians to harm us and make bad decisions without being scrutinised abd held to account. To the department of health, STOP allowing your staff to be used as canon-fodder without raising a word in their defence! Tired of incompetence and		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

death that can be avoided. Please talk to Jacinda -- it is not rocket science ! We all want our lives back as 'normal' as possible. It can be done so in heavens name do the right thing !

TELL THE PEOPLE THE TRUTH ABOUT THE COVID 19 DEATH TOLL. THE PEOPLE KNOW THE NUMBERS ARE EXAGGERATED .

Just to be clear, the problems with regard to treatment etc I referred to were outworkings of the Covid crisis.

I think the Executive has probably hindered reponse to corona virus when you look at their response as a whole. However, I firmly believe the DUP because of their intransigence and insistence on putting business before Health has contributed most to this.

Yes can anyone tell me what GPs have been doing since last March. Until recently it appeared that they saw NO patients although some were involved in giving the flu vaccine. I would love to know how they spent their time when the health service was so stretched.

The health service is not as well run today as it was 60 years ago..

Never had to put in a complaint so can't comment on that question, really. Would not even know where and how to put in a complaint. Perhaps this should be clearer for the public.
Nurses should have their pay increased. Student nurses should have increase in bursary and be paid for placements

Maybe if health was taken out of politics, we would have a more efficient system politicians tend to use it has a canvassing tool.

The option regarding the executive should be reworded. The DUP as members of the executive vetoed proposals from the health minister using the POC. The other parties, the UUP included parties essentially backed this veto & the SDLP abstaining meant that those parties cost lives and put even more press on a health service at breaking point. 4 out of 5 parties of were a hindrance not the executive as a whole.

I would question have they and indeed Stormont as a whole do enough and effective planning. I would guess no

I appreciate the virus can be somewhat uncertain however you always need a plan and at least a back up plan but there doesnt appear to be at least that. If there are plans then when have an issue with communication because they arent telling the public

I have had a battle with my local Trust, hospital, health centre about the care and vaccination of my husband who has severe dementia.
It is not the practitioners on the ground that are hindering successful outcomes to problems but the managers and other people at the top of the system who are virtually unapproachable, and are only concerned with the "big picture". And especially how it is working for them.

I am diabetic we dont see doctor now but do get a phone call

It seems to me that when the virus hit, for the second time, there were no serious plans in place. Decisions took too long. Back up plans may cost but if used correctly work better than wait and see.

If I were to consider being part of UK or EU. EU wins

I've already had my initial Covid vaccine, I was very impressed by the organisation & the friendliness of the staff involved.

Q2 did not offer the option of saying that each of the sub-questions 'do not arise' and none of the offered alternative answers were relevant in my case. I had to give AN answer but it was not correct here.

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

<p>NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.</p>	<p>Response Percent</p>	<p>Response Total</p>
<p>i am completely satisfied with the treatment and after- care i get from the health service and my GP.</p>		
<p>Let's go for a zero covid approach now since everything else so far as not given us long term management. It could be done on a whole Ireland and UK approach, a 2 island unit .</p>		
<p>Urgently need rationalisation of health and education systems. MACC should be increased and not be withdrawn until waiting lists match those in GB. Bengoa should be implemented and immigration controls lifted for healthcare employees. Nurses should be vocationally, not academically trained and all state-funded students should have to sign up for 10 year full-time (or 20 yr PT) contracts with NHS. Education should be reorganised into a single secular system, if publicly funded, and managed by Education Authority with one Board. Governors should not include politicians or clergy. Only one Regional College, One University plus OU, One teacher training college.</p>		
<p>Dept of Health is causing unnecessary stress, illness and death by not adopting an island wide approach and shutting airports. Orange politics continuing to fail everyone</p>		
<p>Understandably H&SC services have prioritised Corona Virus but all other health issues or indeed accessing information on all other health issues have been neglected -people left in limbo not knowing what to do or feeling their issues are not important.</p>		
<p>Lockdown is hurting our country and the full aspects of the long term economic and health impacts are being concealed from the public.</p>		
<p>Need to make sure all life threatening illness are treated not just COVID</p>		
<p>NHS workers need a pay rise now</p>		
<p>Respiratory nurse here very upset not to have 2nd vaccine. We need to start preparing for a UI referendum now- a huge opportunity to build a new all island health service and social support, housing, education</p>		
<p>Not perfect but have consistently been willing to work with me to ensure an appropriate treatment plan that suits my circumstances.</p>		
<p>Minister doing well, but the hospital system needs deep reform .</p>		
<p>It would be good one day if there was a rail network down the west of Ireland.</p>		
<p>Some of the questions are too general and therefore hard to answer in a definite way. A bit of context to the questions would help</p>		
<p>Implement Bengoa. Let the Health Minister take decisions without the big two interfering</p>		
<p>NHS. so underfunded .. understaffed for years and this is before the virus.... Shame on you all..no one cares anymore ..</p>		
<p>The members of the NI executive have no strength to make the decisions required to govern beyond sectarian politics. The two main parties continue to try and score political points when we need a unified approach.</p>		
<p>Time to tell the people about the great reset and agenda 2030 and see will the people be happy with it . Closing of business is part of there plan and taking away of your property rights you will own nothing and living in a dictatorship would people like living in a dictatorship I somehow think not time to tell the people about theses agendas</p>		
<p>There should be no cap on the number of doctors - people should be able to train tk be doctors and surgeons and not limited because if a cap to keep demand high and supply low.</p>		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

Question 5 is worded in a way that there is no option to point out that Brexit and a complete lack of preparedness by the British government, and not the Irish protocol specifically (a side effect of Brexit), is responsible for issues at ports.

I had hoped there would be a question on abortion being legalised for more than a year and the services being blocked by Robin Swann, the NI Executive and the NI Office - ultimately ensuring the abuse of women's human rights continues here. The fact not only has abortion been legalised here and should have been fully-funded since that moment, but adding on top of that a pandemic in which women are being forced to travel to England for medical treatment and risk catching/transmitting a life-threatening virus, is wholly unacceptable.

I think the wearing of face coverings should be compulsory. ie outside as well as in shops. And on the spot fines of £200 if breached.. law passed to give police more powers to enforce any infringements that are currently not covered by law.

Robin Swann is doing an outstanding job and deserves huge credit.

There have been historical incidences of appalling practice which have mostly been isolated. However right now it is a time to stand behind the health & care service.

I feel the health minister could have managed the pandemic crisis better in NI if he had not been blocked or hampered by parties abusing Executive policies such as the petition of concern.

I know there are problems caused by COVID but it is virtually impossible to get through on the phone to the GP surgery for days on end (volume of calls). I have given up trying to get through. A simple online form allowing you to contact them outlining the problem would really help. Once you can get through they are great.

Health service wonderful.

Re Question 2: the initial question referred to my most recent interaction with H&SC services but the follow on questions & possible answer options were such that they were eliciting answers of my experiences of H&SC in general.

Take the religion out of health care.

Our NHS workers are heroes. The staff in Daisy Hill Hospital are absolutely amazing. We are very very privileged to have them keeping us going through this pandemic. Also regarding whether the NI assembly has helped/hindered the covid response. I think the NI executive has done well. Particularly Conor Murphy, Nicola Mallon and Robin Swann. However, Peter Weir has been absolutely terrible. Shockingly bad. He's really let everyone down

Had medical advice been followed many more people would still be alive during this pandemic

My experience has always been good / excellent . We need rigour to ensure that HSC services are effectively resourced and accountable so that bad decisions can be understood and improved to stop them recurring

The Health system is not linked up with a single database. A G.P record should be visible to Trust and Consultants and vice versus. Too much bureaucracy and more use should be made of remote appointments / consultations

The system needs better strategic management not endless amounts of money

i answered the first questions based on a recent experience with my dentist,

My last interaction with health and social care was emergency dental care! I haven't called on my gp for over 12 months.

I would not be alive today if it weren't for a work private health policy i wasn't even aware i had at the time when i had a heart issue where the NHS MRI scan would not be available for 6 weeks. I called the private insurance that evening, had an appointment the next day, had the scan and doctor review within a few

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

hours during that visit and was in hospital that night which saved my life
Despite paying towards the NHS, I have ever since kept a private insurance for my family
The NHS was great in its day but is the wrong model for these times
A new model of health care in Ireland that covers the whole island where care centres deliver across the border and remove the duplication of administration and overheads.

The Health Service has been grossly underfunded with swathes of the service hired off and semi-privatised. This has happened for decades. Westminster started this and devolved assemblies and parliaments have insufficient powers to redress these issues.

I think some of your questions are framed in a particular fashion which excludes answers that you do not want to hear. E.G. the question on the Sea Border assumes that the causes of shortages is the Protocol when evidence shows that similar difficulties are common all over Britain and to a lesser extent in the ROI.

As regards the DoH my only complaint is that it is almost impossible to get an appointment with a local GP. S for other aspects of the Health service I could not commend our workers from cleaners, porters, catering staff all the way to the top of those working in frontline positions

I believe work should be done to explore what the NHS would look like in an all Ireland model.

We need an all Ireland healthcare approach

As a regular visitor with elderly family members to accident and emergency
Frontline staff were already in a war zone pre-covid - resources were obviously problematic - staff headcounts an obvious indicator even on weekdays and not just evenings and weekends

Having recently moved to N.O. it is impossible to register with a GP. Will I be vaccinated?

D of H questions are very difficult as individual interaction with different personnel within a situation can be quite different.

Doctors Nurses should be provided with legal funding to protect against false accusations or money chasers

Impossible to get through by phone to health clinic and alternative online assistance is very poor and not user friendly.

Major decisions on NHS reorganisation in N Ireland have been delayed for years well before Covid. This could quite probably adversely affected the NI response

DOH would be better concentrating on supporting their staff and ensuring they are paid properly and their health protected

Unreservedly support the NHS, stop privatisation and get rid of internal market

The NHS in theory is wonderful but in practise, not so much. So much money is wasted on replacing items like crutches rather than sanitising them, money that could be spent employing more health care workers.

Our NHS is doing an amazing job keeping us safe & treating everyone despite worries about their own safety. Robin Swann has been an great minister for health

It's time to nationalise all private medical facilities. It is shameful that key surgeries and procedures are not being done and people are dying because they cannot afford private health care

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

<p>NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.</p>	<p>Response Percent</p>	<p>Response Total</p>	
			<p>The gagging of NI health care professionals just like the gagging of NI civil servants upon appointment leads to a dysfunctional system where incompetency, cover up and malpractice is no doubt rampant. It would be interesting to research religion and postcodes of the multiple patients on the multiple waiting lists in NI.</p>
			<p>Jail terms for those that refuse to wear face masks in shops. No such thing as a medical exemption. If you can't wear a mask for so called "medical reasons" then you shouldn't be out in public.</p>
			<p>Accountability is crucial and it must start at the top, pay the wages to get people who will keep them accountable and make all meetings transparent so we all can read them and comment on the content</p>
			<ul style="list-style-type: none"> •Our NHS staff are wonderful and skilled and committed. •The Bengoa recommendations MUST be implemented. •Nurses should be better paid a) because they deserve it; and b) because the under-payment of their work is clear from the current major problem of vacant nursing posts across Northern Ireland. •A GP told me that if ALL our government/business decisions were designed to achieve a "zero suicide" society, this would solve most of our other problems. An interesting proposal.
			<p>Post op sepsis was the issue. Possibly unavoidable but, diagnosis took 24 hrs during which I became v unwell. Not recorded as an adverse incident so no learning.</p>
			<p>Hospitals and consultants are good when you get access to them. It's the GP's that are Always the stumbling block. Even the Hospital staff incl Dr's are openly critical of the GP's. Presently no access to clinic. Why is this. Not even used for vaccine administrations. Are they hiding something. Dr's appear to be doing nothing., apart from hiding. they need to tell us what they are doing. What are they doing? Not seeing patients. Referring them to hospitals.if it seems serious rather than look.</p>
			<p>Given the current workforce issues in health and social care I can understand that my previous answers may seem harsh, but this does not excuse the fact that at least 3 documents exist with recommendations on reform over the system and none have been implemented. The system is run by largely incompetent individuals and politicians who do not wish to make decisions on any issue let alone health care reform.</p>
			<p>Health dept needs complete change nd at least 2 more hospitals and more trained nurses</p>
			<p>The staff have been amazing through covid and have stepped up when needed putting others before themselves.</p>
			<p>Poor leadership explains bad performance on Brexit and covid. Johnson's government is toxic.</p>
			<p>They don't get paid enough for the job they do . Restructuring of pay scales need adjusted .</p>
			<p>The pandemic has exposed the false economies forced on the health and social services by an uncaring Tory government. Our health and social services and their staff need to be properly funded. More spent on front line staff and less on the huge and unnecessary bureaucracy.</p>
			<p>Department of health doing excellent job in the difficult situation of the virus</p>
			<p>The posh sectarianism at Stormont requires scrutiny. This is not just on the main assembly chamber as it happens in all committees. MLA's should be held accountable for unnecessary jibes at each other and part of their code should be to stamp it out. It affects decisions and does not help anyone. It is the majority of MLA's that do this which is regrettable</p>
			<p>Primary care, acute care and GP services experience is excellent, but mental health funding and services are shocking, disjointed and mismanaged.</p>
			<p>I think they are doing a great job under difficult circumstances</p>

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

**Response
Percent**

**Response
Total**

Health and Social Care is a secretive and self serving organisation when things go wrong. It relies on a deference to medical expertise and is not averse to making life as difficult as possible for ordinary people to find out all the facts when things go wrong.
the HSC requires an independent complaints scrutiny body. No Trust should investigate the work of any other Trust or HSC organisation.

You should ask questions about the performance of the individual health trusts, particularly their senior management.

Top heavy with managers needs to be focused on frontline staff making decisions

Only got results and listened to because I pushed all the way, right to the top, I didn't back down. That was when I was listened to and got open answers.
Otherwise I would have been just dismissed.

The handling of covid and the lock downs has been horrendous. The language used to blame people on killing their granny's etc is shocking. Give people the correct information, let them make educated decisions, move away from the granny state. Robin Swann is gloating in his power trip and will never give it up.

The issues I had concerned a family member, not myself. Unfortunately the person is no longer with us.

Maybe a breakdown of specific areas of the NHS. Some may have a GP problem but none with a hospital

The dep of health has not been led by evidence in dealing with coronavirus but fear instead: playing up unjustified fear, panic and hysteria without any explanation, evidence or precedent and not taking a sensible and moderate approach based on realistic risk management and mitigation. The approach was totally blinkered and unconcerned for its impacts in other areas of society, and as a scientist myself it is frustrating and unbelievable

Whilst I may not agree with his politics I think that Robin Swann has done a great forthright job-I only hope that he wont be cajoled into opening schools too early

The DOH Needs to publish a Strategy on Covid, its no wonder the messaging has been inconsistent and led to poor management of the pandemic crisis.

I felt the dept of health questions were too vague and didn't allow for good/honest feedback

i said that the executive did hinder the fight against covid 19 here but the executive as a whole were not to blame, moreso it was the DUP especially using cross community vote to override the democratic decision of the executive on a health issue. i think that if your question is used in the media to say that there was a number of people thought the executive was hindering the covid fight that it would be unfair to represent the failings of the executive as if it was the whole executive when in effect it was primarily decisions/actions taken by the DUP

Looking after the staff and reduce the reliability on expensive agency staff and reduce money spent on private contractors. Focus on prevention instead of cure. Engaging staff with management decisions in relation to the nhs

Close Stormont and get rid of its spads, etc. Put a portacabin beside Leinster House for 16 political reps from the north. While you're at it clear out half the civil service!
The whole place is a joke

while I don't like the affects of the NI protocol it needs time to work.

Many Unionists want a border poll to take the topic off the table (assumng a resounding no to unification). However, the idea of it being held every 7 years after the first was a massive negotiating blunder, and once triggered will keep us in a never ending cycle. That needs to change.

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

Response Percent	Response Total
------------------	----------------

	I acknowledge there are difficult situations eg if a junior is asked by a senior to "later" or "cover up" something but these court case situation eg hyponatraemia where a health trust does nothing but impede investigation must end. The continued adverse impact on suffering families is wrong. If someone makes a mistake, pay up and move on. The family will still suffer but won't have to endure the agony of proving their case.		
	Why has the Dept for Health not commissioned abortion services since the Regulations were enacted by Parliament and are clear and unambiguous?		
	I don't like the direction of travel, that an individual working in an underfunded system will be made into a criminal, when they are working to keep the system going. The criminal aspect is the management of the health and social care system and the political decision to de-fund the health service to make greater opportunities for private health to prosper.		
	I was appalled to note recent treatment in the press of a recently retired consultant and an investigation into his actions against a backdrop of his having made disclosures about the running of Craigavon hospital. I hope that this example will be the last time such people of integrity are treated in this way and that those responsible for leaking information to the press and trumping up the charges against him feel the full force of the law.		
	The help or hinder question re Stormont and Covid is difficult because yes, having a devolved government allowed for a more specific response within the region and is better than if Westminster were legislating, but the specific requirements of Stormont ie needing papers and approval, slowed down or actively hinder the response at key moments. I normally wouldn't hold this opinion but I think Robin Swann would have done better on his own, in collaboration with the CMO.		
	I think the whole handling of this situation has been appalling, this is no more serious than an annual flu, but it has raised serious questions about the competency and level of intelligence of the people who hold public office. It has also raised serious concerns for me around the whole issue of vaccination which was something I had trusted the government and health service with before, I will never trust them again.		
	Right now the last thing the Health Service needs to do is take a navel gazing exercise. Covid response and taking pressure of your wonderful staff is where it's at. I really think that a paper exercise about how people feel about you fades into insignificance. There will be time for that when there is a public enquiry and people pressure comes into play to get you the money you need to operate properly, you have been stripped of resources for far too long and when we get off this pinnacle of a third wave people will want to see Government action.		
	Poor communication with on the ground staff. I work for a gp practice and communication is dire.		
	Generally seem to be underfunded. Long waits etc. Don't blame NHS staff, I blame the British government		
	the NI Department of health is badly run and provides a substandard service compared to the rest of the UK.		
	I believe the Department for Health including the Minister unfortunately have not put in place sufficient plans in order to anticipate a possible surge/rise in cases. This was foreseen from Easter 2020, however the situation at Christmas 2020 still worsened.		
	Its severely under-funded- thats where most issues lie		
	NHS is a good system but is abused by thousands of so-called support staff, so many of them are sitting around trying to keep themselves in a job and letting on they are vital to the working of the health service		
	The NI NHS requires drastic investment in order to catch up with the rest of the UK. This was true before the pandemic, it is even more necessary now. Waiting lists were outrageous compared to rest of UK .. we do not yet know how the pandemic will worsen this, but urgent funding is required to reconstruct and bring up to fit for purpose, the Staffing/equipping of the NHS in Northern Ireland. Our NHS staff all deserve this support. The Private sector has taken over too many aspects (especially funding) of the NHS, to the detriment of vital funding for the 24/7 delivery of our service.		

POLL-SURVEY CLOSE: FINAL COMMENTS (optional): Any further final comments, regarding this poll-survey, the NI Department of Health questions, and/or current NI issues and topics....? If no comments - please leave blank.

NB Comments that don't relate directly to the NI DEPT of HEALTH survey questions have been removed. However, there may still be some comments detailed here that may still not relate directly to the applicable client's poll questions, and therefore in the context of review and analysis any non-relevant comments should be disregarded. This, of course, is a matter of judgement by the individual and/or organisation.

Response Percent	Response Total
------------------	----------------

	The lack of an all-island Covid strategy, including temporary suspension of travel to the island as a whole, and the failure to forcefully advocate for this policy, will be reviewed in time to come in deservedly pejorative terms.		
	NI needs to expose those who have mishandled and missold brexit to the electorate. There should be options for us to rejoin. I voted remain and i am appalled at the issues we are dealing with re trade and the blatant lies and misinformation shared by DUP.		
	The interaction with social and health care I have answered in this this survey concerns my Rheumatology Consultant at Antrim Area Hospital. She has been excellent in treating me over the years - always consults me, listens and further discusses options with me. My interaction with my GP services has been poor at times. I'm fortunate that I have a good understanding of my conditions and treatments. I appreciate this is not the same for everyone.		
	I changed GP practice a few years after my experience with the previous one ., which explains my contradictory answers.		
	I have had varying levels of service from hospital and GP staff. These should have been separated in the questions		
	NHS has failed - had to go private in 2 occasions - including cancer treatment.		
	operation deferred because of lack of nhs funding		
	Would like to see questions about if we were able to access our GP services as pre covid.		
	The sept of health is trying very hard to keep people alive and safe. Not being able to see gp speech therapist etc should stop people need access face to face		
	Mandatory Coalition is a complete failure and damaging to the future of Northern Ireland.		
	The piecemeal ad hoc approach to lockdown, lack of a cohesive narrative and ambivalent and mixed messages has significantly impacted upon the ability to control spread and infection rates.		
	It has been stated that millions have been handed back to the treasury as the executive did not use all the funds allocated. This is disgraceful in a time of need such as this.		
	I think the work that our health service has been doing has been outstanding in difficult circumstances. Our Health Minister Robin Swann has been a genuine credit to Northern Ireland. I would also like to echo the comments made by the Secretary for Health Mat Hancock when he said that we are better together as a nation. The speed by which the vaccine has entered circulation to all the devolved nations is no mean task. This has been a learning process for everyone. I believe that these two individuals have exercised judgement for the good of the nation and would like to extend my thanks for their unreserved common sense and matter of fact leadership.		
	We need far more & better mental health services. The suicide rate in this area is shameful. We were already in trouble in this respect before the pandemic; and now it's going to be serious trouble.		
		answered	369
		skipped	2051

NOTES

The Data, Results, and Commentary enclosed in this report are confidential and subject to the provisions of the UK Data Protection Act and Ireland Data Protection law. Any publication, distribution, or communication, of this report, or parts of this report, should only be with the permission of LucidTalk and the project partners.

LucidTalk is a member of all recognised professional Polling and Market Research organisations, including the UK Market Research Society (UK-MRS), the British Polling Council (BPC), and ESOMAR (European Society of Market Research Organisations). The BPC are the UK professional body ensuring professional Polling and Market Research standards, and all polling, research, sampling, methodologies used, market research, and results and reports production, for this project, are, and have been, carried out to the professional standards laid down by the BPC.

If you have a query about this poll project, or about any aspect of LucidTalk's products and services then please contact: info@lucidtalk.co.uk or go to lucidtalk.co.uk

Strictly Confidential – LucidTalk and Client use only

Subject	LucidTalk Market Research Projects – NI Poll Projects – NI Dept. of Health – NI VIEW Omnibus Poll-Project – 4 th February 2021 - (Version 1)
Issue Date	4th February 2021 STRICTLY CONFIDENTIAL – LucidTalk and Client use only

LucidTalk is a member of The British Polling Council and abides by its rules:

<http://www.britishpollingcouncil.org>.

For further information, please contact:

Bill White at LucidTalk: 07711 450545 - Email: bill.white@lucidtalk.co.uk

LucidTalk Limited | The Innovation Centre | Catalyst - NI Science Park I Queen's Road | Queen's Island | Belfast BT3 9DT

Telephone: 028 9073 7800 (Switchboard) | 028 9040 9980 (Direct) | 07711 450545 (Mobile)

Fax: 028 9073 7801 | Email: info@lucidtalk.co.uk