

**Appendix 2: WHSCT ECNI Report 1 April 2014 – 31 March 2015**

**Foreign Language Interpreting Provision for Ethnic Minorities and Migrant Workers  
in Western Trust Area**

**Table 1: Total Provision and Expenditure with Language Breakdown 1 April 2014 – 31 March 2015**

Language	Total Provision for each language				Total per Language
	NIHSCIS	Big Word	STEP	Sai Pak	
Polish	3213	90	8		3311
Hungarian	1254	54			1308
Cantonese	66	2		991	1059
Lithuanian	843	92			935
Mandarin	83	23		681	787
Russian	226	26			252
Slovak	240	4	2		246
Latvian	216	6			222
Bulgarian	83	6	1		90
Romanian	57	1	4		62
Japanese	35				35
Czech	26	2	1		29
Punjabi	21				21
Hindi	7	10			17
Arabic	7	4			11
Portuguese	10				10
Malayalam	9				9
Spanish	6	1			7
Turkish	3	2			5
Nepalese	3	2			5
Thai	4				4
German		3			3
Italian	2				2
Bengali	1				1
French	1				1
Korean	1				1

Farsi		1			1
Tetum	1				1
Korean	1				1
Tagalog	1				1
Croatian	1				1
Urdu	1				1
Somali	1				1
<b>Total Provision</b>	<b>6423</b>	<b>329</b>	<b>16</b>	<b>1672</b>	<b>8,440</b>
<b>Total Cost</b>	<b>£133,733.47</b>	<b>£1,723.16</b>	<b>£1,582.69</b>	<b>£25,730.76</b>	<b>£162,770.08</b>
<b>Average Cost</b>	<b>£20.82</b>	<b>£5.23</b>	<b>£98.92</b>	<b>£15.39</b>	<b>£19.29</b>

**Table 2: Comparison of Service Provision by Trust 1 April 2013 – 31 March 2014 – NIHCIS Only**

	<b>Belfast</b>	<b>Southern</b>	<b>Northern</b>	<b>South Eastern</b>	<b>Western</b>
<b>No. of Provisions</b>	23,811	42,530	10,985	4,086	6,272

**No. of Provisions for Western Trust – NIHCIS Only for past 11 financial years for comparison:**

<b>Year</b>	<b>2014/15</b>	<b>2013/14</b>	<b>2012/13</b>	<b>2011/12</b>	<b>2010/11</b>	<b>2009/10</b>	<b>2008/09</b>	<b>2007/08</b>	<b>2006/07</b>	<b>2005/06</b>	<b>2004/05</b>
<b>No. of provisions</b>	6423	6272	5520	5051	4201	3777	3042	2619	1571	599	53

**Total No. of Foreign Language Interpreting Provisions for Western Trust per financial year:**

<b>Year</b>	<b>2014/15</b>	<b>2013/14</b>	<b>2012/13</b>	<b>2011/12</b>	<b>2010/11</b>	<b>2009/10</b>	<b>2008/09</b>	<b>2007/08</b>
<b>No. of provisions</b>	8440	8172	7476	6741	5348	5529	4834	4137

## APPENDIX 2: Sign Language Provision in the Western Trust Area

12-Month Report: 1 April 2014 – 31 March 2015

Hands That Talk - Sign Language Interpreting: Expenditure 1 April 2014 – 31 March 2015

<b>No of Provisions</b>	<b>813</b>
<b>Cost</b>	<b>£107,638.99</b>
<b>Average Cost</b>	<b>£132.40</b>

**No. of Provisions for Western Trust – Hand that Talk for past 6 financial years for comparison:**

<b>Year</b>	<b>2014/15</b>	<b>2013/14</b>	<b>2012/13</b>	<b>2011/12</b>	<b>2010/11</b>	<b>2009/10</b>
<b>No. of provisions</b>	813	647	429	384	296	330