Italy

Market Profile



**Italy** is our largest market

## **Visitor Market**

Italy accounts for 3% of all visitors to the island of Ireland. We welcomed 352k visitors from Italy in 2017.

### Where do they come from?

20% Lombardy

8% Veneto

8% **Piedmonte**  **22%** Lazio

### **Visitor Growth in 2017**



### **33**M

### **Outbound visits**

Italy is Europe's 5th largest outbound market. Italian visitors made over 33M outbound trips in 2017 with 82% of those visits within Europe.

### **Latest performance**

Read more to access the latest performance on visitors, holidaymakers and revenue from Italy.

**READ MORE** 

### total more than the island figure due to visitors spending time in both locations.



Visits to Ireland and Northern Ireland



# **Revenue and Bednights**

Spend by visitors from Italy increased by +7% in 2017, generating an additional +€13/£11M compared to 2016.



# 3.2M Bednights

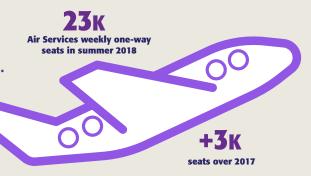
Rented accommodation is the most popular type of accomodation amoung Italian visitors.





# **Air and Sea Access Links**

Air routes to the island of Ireland increased by +17% in summer 2018.



### **22**K

One-way seats per week to Ireland



14 Italian airports 3 Airlines

# 1,311

One-way seats per week to Northern Ireland



3 airports 3 airlines

### **Industry opportunities**

Tourism Ireland works with airlines and sea carriers to create co-operative marketing opportunity for our industry partners to get involved with.

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**Holiday Market** 

More than half (57%) of all Italian visitors that come to the island of Ireland are here for a holiday, which is just over 200k holidaymakers from Italy. This is an +11% increase when compared to 2016.



# 1.2M Holidaymaker nights

The average stay for Italian holidaymakers to the island of Ireland is 6.2 nights. The average stay for holidaymakers in Northern Ireland is 2.3 nights.





# **Interest in Visiting**

The island of Ireland is the 3<sup>rd</sup> most popular destination among Italian holidaymakers in terms of future interest in visiting in the next 3 years.



### **55%**

# Intend to holiday to the island in the next 3 years

To ensure intent, we stimulate potential holidaymakers with our messaging to reassure them that you can fill a holiday with lots to see and do, offering the unique experience of Ireland and the friendly & welcoming people.

### 27%

### Actively planning a holiday to the island within 12 months

The island of Ireland competes as a holiday destinations with France, Spain, Britain and Greece. After Britain, Ireland has the 2nd strongest conversion (interest to intent) rate of all outbound destinations monitored.

### **Driving holiday growth**

Tourism Ireland has created a tailor-made marketing programme targeting holidaymakers to stimulate interest and holiday booking from our 6th largest holiday market.

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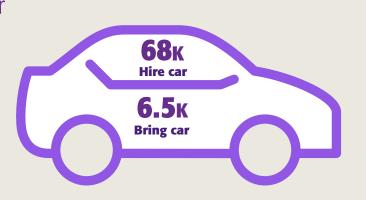
# **Our Best Prospects**

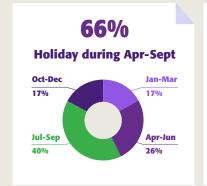
Culturally Curious holidaymakers really like to immerse themselves in a destination by soaking up the atmosphere and mixing with the locals. They love to explore by venturing off the beaten track against the backdrop of a beautiful landscape. Recommendations are particularly important to them.



## **Italian Tourers**

Italian holidaymakers often prefer not to drive when abroad. They use public transport and other modes of transport to get around the island of Ireland, with just 37% using a car.





### **Personalised campaigns**

Tourism Ireland runs targeted digital marketing campaigns to coincide with critical holiday decision-making times. Get involved in our Digital and Social Media partnership programme.

**GET INVOLVED** 







# **Active Holidaymakers**

While the Italian holidaymaker is inspired to choose a holiday in Ireland by our stunning scenery, they are particularly interested in exploring our historical sites during their visit to the island of Ireland.



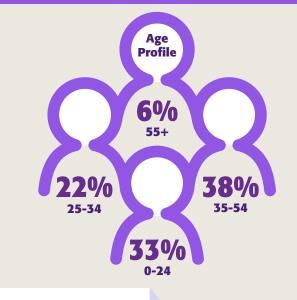
# 100% Visit sites of historical interest 81% 65% Historic Houses or Castles or Churches or Cathedrals

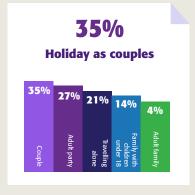


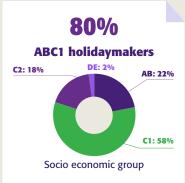


# **Holidaymaker Profile**

55% of our Italian holidaymakers are under 35 years of age and 17% have been here before.







# 170/o Repeat holidaymakers One of the highest incidences of 'first time' visits is consistently recorded among Italian holidaymakers with 83% of holidaymakers visiting for the first time in 2017.





# **Online & Offline Inspiration**

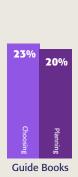
When choosing the island of Ireland to visit, 57% of holidaymakers from Italy were inspired via the internet to come to the island for a holiday.

Just some of the sources of influence when choosing/planning visit

69%
of Italian holidaymakers
planned their trip via
the internet
20%

Planned their trip by using a guide book

# 57% Planning Internet







### Planned via Social Media

Of those who used Social Media, Facebook was the most popular social media outlet for holidaymakers with 88% using it when planning to visit the island of Ireland, followed by Youtube (32%) and Instagram (22%).

# Planned via the Internet

36% of all holidaymakers who used the internet to choose to visit the island of Ireland did so using an accommodation website and 33% used a carrier website.

# **Partnering for Success**

Tourism Ireland is the organisation responsible for marketing the island of Ireland overseas as a tourist destination.



### **Contact us**

Get in contact with our Italian team who can partner with you to help deliver more visitors and revenue from Italy to your business, and the island of Ireland.

**READ MORE** 

### **Market Insights**

Learn about opportunities in other markets and keep up-to-date on latest visitor numbers and market intelligence.

**READ MORE** 

### **Marketing Opportunities**

Select the marketing opportunity that's right for you to help attract additional visitors and grow your business from Italy and other markets.

**READ MORE** 

All the information contained within this publication is based on information provided by: NISRA's Northern Ireland Passenger Survey, the CSO's Country of Residence Survey and the Passenger Card Inquiry, Fáilte Ireland's Survey of Overseas Travellers and Port Survey, and Tourism Ireland overseas research programme.



